- WAC 388-106-1915 What services may I receive in MAC and TSOA? MAC and TSOA services include the following three benefit levels referred to as steps in subsections (1) through (3) of this section. You and your family caregiver may receive services under any of the three steps depending upon your requests and needs identified in the screening process for step two and the assessment process for step three. Steps do not need to be used in order. For example, you may begin services at step two or three. In general, step one services are used by caregivers or care receivers requesting lesser supports than those using step three services.
- (1) Step one: After the department obtains your demographics and approves your program eligibility, you may receive the following services:
- (a) Information and referrals to family caregiver or community resources;
- (b) A selection of the following services up to a one time limit of \$250:
 - (i) Training and education, which includes but is not limited to:
 - (A) Support groups;
 - (B) Group training;
 - (C) Caregiver coping and skill building training;
 - (D) Consultation on supported decision making;
 - (E) Caregiver training to meet the needs of the care receiver;
 - (F) Financial or legal consultation; and
 - (G) Health and wellness consultation;
- (ii) Specialized medical equipment and supplies for the care receiver, which includes but is not limited to:
 - (A) Supplies;
- (B) Specialized medical equipment, which includes durable medical equipment; and
 - (C) Assistive technology;
- (iii) Caregiver assistance services, which includes but is not limited to short term respite to allow the caregiver to attend an educational event or training series; and
- (iv) Health maintenance and therapy supports, which may include but are not limited to:
 - (A) Adult day health;
 - (B) RDAD and evidence based exercise programs;
 - (C) Health promotion and wellness services; and
 - (D) Counseling related to caregiving role.
- (2) Step two: After the department obtains your demographics, approves your program eligibility, and completes a GetCare or TCARE screening, you may receive the following:
- (a) Information and referrals to family caregiver or community resources;
- (b) The following services up to an annual limit of \$500 minus any expenditures for step one services:
 - (i) Training and education, which includes but is not limited to:
 - (A) Support groups;
 - (B) Group training;
 - (C) Caregiver coping and skill building training;
 - (D) Consultation on supported decision making;
 - (E) Caregiver training to meet the needs of the care receiver;
 - (F) Financial or legal consultation; and
 - (G) Health and wellness consultation;
- (ii) Specialized medical equipment and supplies for the care receiver, which includes but is not limited to:

- (A) Supplies;
- (B) Specialized medical equipment, which includes durable medical equipment;
 - (C) Assistive technology; and
 - (D) Personal emergency response system (PERS);
- (iii) Caregiver assistance services, which include but are not limited to:
- (A) Short-term respite to allow the caregiver to attend an educational event or training series;
 - (B) Home delivered meals for the care receiver and caregiver;
- (C) Minor home modifications and repairs to the care receiver's home;
 - (D) Home safety evaluation of the care receiver's home; and
- (E) Transportation, only in conjunction with the delivery of a service; and
 - (F) Bath aide;
- (iv) Health maintenance and therapy supports, which include but are not limited to:
 - (A) Adult day health;
 - (B) RDAD and evidence based exercise programs;
- (C) Health promotion and wellness services such as massage therapy and acupuncture therapy; and
 - (D) Counseling related to the caregiving role; and
- (v) Personal assistance services for the TSOA without an unpaid caregiver, as described in WAC 388-106-1910 (e)(ii), which include but are not limited to:
 - (A) Adult day care;
- (B) Transportation, only in conjunction with the delivery of a service;
 - (C) Home delivered meals;
 - (D) Home safety evaluation of the care receiver's home; and
- (E) Minor home modifications and repairs to the care receiver's home.
 - (3) Step three:
 - (a) For MAC and TSOA care receivers with caregivers:
- (i) You may receive information and referrals to family caregiver or community resources.
- (ii) After the department has obtained your demographics and approved your program eligibility, your caregiver must complete a TCARE assessment in order to access step three services. In order to qualify for a TCARE assessment, the TCARE screening must result in at least three medium scores or one high score for the TCARE measures described in WAC 388-106-1932. TCARE uses an evidence-based algorithm to identify a primary goal based on your caregiver's answers to the TCARE assessment questions. The department will assist you to develop an individualized care plan containing the services chosen by you and your caregiver up to the limits established in WAC 388-106-1920.
- (iii) The table below lists the available step three services. The Xs in the table indicate the services that may be recommended by the TCARE strategies, defined in WAC 388-106-1930, from your caregiver's assessment. You may request services in this step that the TCARE assessment does not list as a recommendation.

Services	Strategies						
	A	В	С	D	Е		
Training and education							

Services	Strategies						
Group training		X					
Caregiver coping and skill building training	X	X	X	X			
Consultation on supported decision making	X	X	X				
Caregiver training to meet needs of care receiver	X	X	X				
Financial or legal consultation		X					
Health and wellness consultation		X					
Support groups	X	X	X				
Specialized medical equipment and supplies							
Supplies		X					
Specialized medical equipment		X					
Assistive technology		X					
Personal emergency response system		X					
Caregiver assistance services							
Home delivered meals		X					
Minor home modifications and repairs		X					
Housework/errands and yard work		X					
In-home respite, including a bath aide		X					
OT/PT evaluation	X	X		X			
Home safety evaluation		X					
Out-of-home respite		X					
Transportation		X					
Health maintenance and therapy supports							
Adult day health		X					
RDAD and evidence based exercise programs		X		X			
Health promotion and wellness services such as acupuncture and massage therapy				X	X		
Counseling related to the caregiver role	X		X	X			

- (b) For TSOA care receivers who do not have an available caregiver:
- (i) You may receive information and referrals to community resources.
- (ii) After the department has obtained your demographics and approved your program eligibility, you must complete a GetCare assessment in order to access step three services. In order to qualify for a GetCare assessment, the GetCare screening must result in a risk score of moderate or high as described in WAC 388-106-1933. The department will assist you to develop an individualized care plan that includes the services you have chosen up to the limits established in WAC 388-106-1920.
- (iii) The services available include any step one and step two services noted in subsections (1) and (2) of this section (except for respite) and the following personal assistance services:
 - (A) Personal care;
 - (B) Nurse delegation; and
 - (C) Housework/errands and yard work.

[Statutory Authority: RCW 74.08.090 and 74.39A.030. WSR 22-18-004, § 388-106-1915, filed 8/25/22, effective 9/25/22. Statutory Authority: RCW 74.08.090. WSR 18-08-033, § 388-106-1915, filed 3/27/18, effective 4/27/18.]