- WAC 246-812-310 Patient record content. (1) A licensed denturist who treats patients shall maintain legible, complete, and accurate patient records.
- (2) The patient record must contain clinical records and financial records.
- (3) Each clinical record entry must include at least the following information:
- (a) Signature, initials, or electronic verification of the individual making the entry note;
- (b) Identity of practitioner who provided treatment, if treatment was provided;
- (c) Date of each patient record entry, document, radiograph, or model;
- (d) Physical examination findings documented by subjective complaints, objective findings, an assessment or diagnosis of the patient's condition, and treatment plan;
- (e) Treatment plan based on the assessment or diagnosis of the patient's condition;
- (f) Up-to-date dental and medical history that may affect treatment;
- (g) Any diagnostic aid used including, but not limited to, images, radiographs, and test results, which shall be retained as listed in WAC 246-812-320;
- (h) Complete description of all treatment or procedures, or both, provided at each visit;
- (i) Referrals and communication to and from health care providers;
- (j) Notation of communication to or from patients or patient's parent or quardian, regarding:
- (i) Notation of the informed consent discussion indicating potential risk(s) and benefit(s) of proposed treatment, recommended tests, and alternatives to treatment, including no treatment or tests;
- (ii) Notation of post-treatment instructions or reference to an instruction pamphlet given to the patient;
- (iii) Notation regarding patient complaints or concerns associated with treatment including complaints or concerns obtained in person or by phone, email, or text; and
  - (iv) Termination of the denturist-patient relationship.
- (4) Clinical record entries must not be erased or deleted from the record.
- (a) Mistaken handwritten entries must be corrected with a single line drawn through the incorrect information and must be initialed and dated. New or corrected information must be initialed and dated.
- (b) If an electronic record, a record audit trail must be maintained that includes a time and date history of deletions, edits, or corrections, or all the above, to electronically signed records.

[Statutory Authority: RCW 18.30.065. WSR 20-04-028, § 246-812-310, filed 1/28/20, effective 2/28/20. Statutory Authority: Chapter 18.30 RCW and 2013 c 171. WSR 14-24-033, § 246-812-310, filed 11/24/14, effective 12/25/14.]