

WAC 132I-310-010 Purpose and definition. The purpose of this procedure is to provide guidelines that promote constructive dialogue, understanding, and informal resolution of complaints and concerns that arise against college employees outside the instructional setting. This process also provides an avenue for formal procedures should an informal approach be ineffective. A complaint is hereby defined as a statement that expresses a complainant's dissatisfaction with the performance or action of a college employee, which the complainant believes to be unfair or inconsistent with college policy or procedures.

[Statutory Authority: RCW 28B.50.140. WSR 12-16-111, § 132I-310-010, filed 8/1/12, effective 9/1/12.]