
SENATE BILL 5512

State of Washington

69th Legislature

2025 Regular Session

By Senators Boehnke and King

1 AN ACT Relating to allowing for the use of centralized
2 surveillance systems by house-banked card rooms; adding new sections
3 to chapter 9.46 RCW; and creating a new section.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 NEW SECTION. **Sec. 1.** The legislature finds that surveillance
6 technologies currently utilized by house-banked card rooms licensed
7 by the Washington state gambling commission must be modernized to
8 leverage advancements in technology that enhance the safety and
9 security of patrons, employees, and businesses. Outdated systems fail
10 to provide the level of oversight, efficiency, and accountability
11 required to address modern security challenges effectively.

12 The legislature further finds that centralized surveillance
13 systems for entities operating multiple locations offer significant
14 benefits. These systems streamline operations, reduce redundancies,
15 and ensure the consistent application of security protocols across
16 all sites. Centralized platforms allow management to monitor multiple
17 locations in real time from a single hub, improving oversight,
18 enhancing accountability, and ensuring compliance with safety and
19 regulatory standards.

20 Moreover, the legislature recognizes that modernized surveillance
21 systems play a critical role in preventing criminal activities,

1 identifying potential hazards, and resolving safety issues swiftly.
2 High-quality video footage collected through centralized systems not
3 only supports timely investigations but also provides clear and
4 actionable evidence for enforcement, improving the integrity and
5 trustworthiness of the regulatory process.

6 Therefore, the legislature intends to empower card room operators
7 with multiple locations to adopt centralized surveillance systems,
8 ensuring that regulatory frameworks evolve to meet the demands of
9 modern technology, strengthen public and workplace safety, and uphold
10 fair and transparent business practices.

11 NEW SECTION. **Sec. 2.** A new section is added to chapter 9.46 RCW
12 to read as follows:

13 The definitions in this section apply throughout this chapter
14 unless the context clearly requires otherwise.

15 (1) "Centralized surveillance monitoring location" means a secure
16 room at a licensed house-banked card room with remote access to
17 surveillance systems of multiple licensed card rooms owned and
18 controlled by the same parent company. Access to surveillance systems
19 includes, but is not limited to, the viewing of video data signals
20 from cameras.

21 (2) "Closed-circuit television" means a surveillance system that
22 uses wired surveillance cameras connected to equipment secured in a
23 surveillance room for monitoring and recording purposes and which
24 video signals are not publicly distributed or accessible.

25 (3) "Surveillance room" means a secure location or locations on
26 the premises of a licensed card room that houses a portion of the
27 surveillance system including monitors, digital recording equipment,
28 servers, switches, and/or ancillary equipment.

29 (4) "Surveillance system" means a system containing video
30 cameras, monitors, digital recording equipment, servers, switches,
31 and/or ancillary equipment.

32 NEW SECTION. **Sec. 3.** A new section is added to chapter 9.46 RCW
33 to read as follows:

34 House-banked and class F card game licensees must receive written
35 approval from the commission before utilizing or operating a
36 centralized surveillance monitoring location. The following
37 conditions must be met:

1 (1) Before a house-banked or class F card room is allowed to be
2 monitored by a centralized surveillance monitoring location, they
3 must submit internal controls to the commission in the format
4 determined by the commission;

5 (2) The house-banked card room that houses the centralized
6 surveillance monitoring location must submit internal controls to the
7 commission in the format determined by the commission; and

8 (3) The centralized surveillance monitoring location must pass a
9 preoperational inspection conducted by the commission.

10 NEW SECTION. **Sec. 4.** A new section is added to chapter 9.46 RCW
11 to read as follows:

12 Any house-banked or class F card room being monitored by a
13 centralized surveillance monitoring location must have a closed-
14 circuit television system on their premises and adhere to all
15 applicable rules.

16 NEW SECTION. **Sec. 5.** A new section is added to chapter 9.46 RCW
17 to read as follows:

18 Centralized surveillance monitoring locations must:

19 (1) Be located on the licensed premises of a house-banked card
20 room;

21 (2) Have at least one monitoring station for each surveillance
22 department employee working in the room. A "monitoring station" is a
23 designated area for one surveillance department employee to work at
24 which includes at least:

25 (a) A computer connected to one or more monitored house-banked
26 card rooms that is capable of pulling up all cameras of a monitored
27 house-banked card room and reviewing playback of recorded video to
28 include forward, reverse, slow motion, and frame-by-frame;

29 (b) A controller to utilize pan tilt zoom cameras. The
30 centralized surveillance monitoring location may have pan tilt zoom
31 override capabilities over the monitored house-banked card room's
32 surveillance room;

33 (c) Video monitors to view surveillance cameras and ability to
34 listen to required audio; and

35 (d) A dedicated method of communication to communicate between
36 monitored house-banked card rooms and centralized surveillance
37 monitoring locations;

1 (3) Have a sufficient number of video monitors at each monitoring
2 station to simultaneously view multiple gambling tables, the
3 cashier's cage, and count room activities;

4 (4) Have an alarm device that signals centralized surveillance
5 monitoring location employees when any count room door of a monitored
6 house-banked card room is opened;

7 (5) Have an alarm device that signals centralized surveillance
8 monitoring location employees when the cage cashier manually triggers
9 a silent alarm in the cage of a monitored house-banked card room;

10 (6) Have an alarm device that signals centralized surveillance
11 monitoring location employees when any surveillance room door of a
12 monitored house-banked card room is opened; and

13 (7) Have a failure notification system for each monitored house-
14 banked card room that provides immediate notification for any digital
15 recording equipment system failure.

16 NEW SECTION. **Sec. 6.** A new section is added to chapter 9.46 RCW
17 to read as follows:

18 The licensee who houses the centralized surveillance monitoring
19 location must ensure that at least two surveillance department
20 employees are present in the room and monitoring activities whenever
21 one or more monitored house-banked card rooms are conducting gambling
22 and during the count process. In addition, the licensee must:

23 (1) Control access to the room so that only licensed surveillance
24 department employees use the room. Approved supervisory or management
25 personnel may also enter the room to review activities, but only if
26 they are licensed at each house-banked card room the centralized
27 surveillance monitoring location monitors; and

28 (2) Have at least one surveillance department employee for every
29 15 house-banked gambling tables open for play with at least one
30 dedicated surveillance department employee to observe the
31 transporting of drop boxes of a house-banked card room or when the
32 count takes place. For example, if there are seven house-banked card
33 rooms being monitored with 45 house-banked gambling tables open for
34 play then three surveillance department employees would be required.
35 However, if there were also four soft counts taking place at the same
36 time, at least four surveillance department employees would be
37 required in the room.

1 NEW SECTION. **Sec. 7.** A new section is added to chapter 9.46 RCW
2 to read as follows:

3 Licensed locations that house a centralized surveillance
4 monitoring location must ensure that:

5 (1) Surveillance department employees are licensed at each house-
6 banked card room monitored by the centralized surveillance monitoring
7 location;

8 (2) A sign-in log, in the format determined by the commission, is
9 maintained to document anyone entering or leaving the room;

10 (3) Surveillance department employees keep a log of all
11 surveillance activities, in the format determined by the commission,
12 for each house-banked card room monitored by the centralized
13 surveillance monitoring location;

14 (4) Breaks for surveillance department employees are limited to
15 30 minutes or less per shift; and

16 (5) Any time a winning wager, a jackpot, or bonus pay out greater
17 than \$3,000 is won, surveillance department employees use pan-tilt-
18 zoom cameras to verify:

19 (a) Winning hands;

20 (b) Amounts of the wager;

21 (c) Amounts of the pay out; and

22 (d) Players who won the prize.

23 NEW SECTION. **Sec. 8.** A new section is added to chapter 9.46 RCW
24 to read as follows:

25 In the event that the centralized surveillance monitoring
26 location is unable to view any camera that covers required gambling
27 areas at a monitored house-banked card room, the following conditions
28 must be met:

29 (1) The licensed location must immediately notify supervisory
30 personnel at the monitored house-banked card room;

31 (2) The monitored house-banked card room must shut down gambling
32 operations in specific areas of the card room not covered by a
33 required camera until the camera feed is restored. Alternatively, if
34 the onsite surveillance room is capable of viewing the required
35 camera, the monitored house-banked card room may operate in the
36 specific area once a licensed employee, as approved in the internal
37 controls, staffs the surveillance room. For example, if a gambling
38 table is not covered by a surveillance camera, the monitored house-
39 banked card room must shut down the gambling table but may continue

1 to operate other gambling tables at the card room where the
2 surveillance system is operational;

3 (3) The centralized surveillance monitoring location must
4 document the disruptions in a malfunction log in the format
5 determined by the commission; and

6 (4) The licensed location must report the issue to the commission
7 within 24 hours.

8 NEW SECTION. **Sec. 9.** A new section is added to chapter 9.46 RCW
9 to read as follows:

10 House-banked and class F card room licensees that utilize a
11 centralized surveillance monitoring location must:

12 (1) Have a surveillance camera installed in the surveillance room
13 or rooms that views the surveillance equipment to include the digital
14 recording equipment, computers, and monitors. The centralized
15 surveillance monitoring location must have remote access to the
16 camera viewing the onsite surveillance room or rooms; and

17 (2) Grant the commission access to the surveillance room within
18 30 minutes. A licensed authorized card room employee, as approved in
19 the internal controls, who is knowledgeable in the operation of the
20 surveillance system must be available to assist the commission.

21 NEW SECTION. **Sec. 10.** A new section is added to chapter 9.46
22 RCW to read as follows:

23 Centralized surveillance monitoring locations may remotely access
24 live or recorded surveillance footage from licensed card rooms under
25 the following conditions:

26 (1) Remote viewing requires a dedicated and secure communication
27 protocol or application utilizing encryption. Any communication must
28 be secured from intrusion, interference, and eavesdropping;

29 (2) The licensed location must ensure security for all
30 communications and data to prevent unauthorized access. These
31 security measures should include, but are not limited to, current
32 encryption standards for critical information, isolation from public
33 networks, and use of firewalls;

34 (3) Laptops or computers used for remote viewing must:

35 (a) Be dedicated to the closed-circuit television surveillance
36 systems being monitored;

37 (b) Have a mechanism to detect and prevent installation of
38 spyware, key loggers, hacking tools, or other malicious software;

1 (c) Have regularly updated antivirus software protection;

2 (d) Employ active firewall software;

3 (e) Have a hardened operating system; and

4 (f) Have security vulnerability patching;

5 (4) The licensed location must ensure that access protocols are
6 embedded in the system software that prohibit users from rewriting
7 over storage discs, changing system configurations, or otherwise
8 making changes such as to cause the integrity of the system or the
9 historical data to be called into question;

10 (5) Prior to offering centralized surveillance and every license
11 year thereafter, the licensee must have an independent technical
12 expert, who is a licensed service supplier, perform a system
13 integrity and security assessment of the surveillance system. The
14 scope of the security assessment must include vulnerability and
15 penetration testing. The independent technical expert's report must
16 be submitted to the commission within 30 days of the report's
17 completion and must include:

18 (a) The scope of the review;

19 (b) The name and company affiliation of the individuals who
20 conducted the assessment;

21 (c) The date of the assessment;

22 (d) Any findings;

23 (e) Any recommended corrective action, if applicable; and

24 (f) The licensee's response to the findings and recommended
25 corrective action if applicable; and

26 (6) The licensed location must report any system security breach
27 to the commission within 24 hours.

28 NEW SECTION. **Sec. 11.** A new section is added to chapter 9.46
29 RCW to read as follows:

30 Centralized surveillance monitoring locations must be able to
31 remotely access all surveillance camera views and required saved
32 video files from licensed card rooms they monitor. The following
33 video monitoring conditions must be met:

34 (1) There must be adequate bandwidth capacity and transmission
35 speed to ensure all monitored cameras have minimal live view latency
36 of less than a one second delay;

37 (2) Each camera view or saved video file called up for remote
38 viewing at a centralized monitoring location must have:

1 (a) Sufficient bandwidth speeds to show fluid motion equivalent
2 to 25 frames per second or better; and

3 (b) Sufficient clarity to clearly distinguish the value of
4 currency, coins, gaming chips, playing cards, and outcome of the
5 game; and

6 (3) Each camera view and required saved video files at a
7 monitored house-banked card room must be capable of having its video
8 picture displayed on all video monitors at a centralized surveillance
9 monitoring location.

10 NEW SECTION. **Sec. 12.** A new section is added to chapter 9.46
11 RCW to read as follows:

12 The commission shall adopt rules to implement chapter . . ., Laws
13 of 2025 by January 1, 2026.

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