

CERTIFICATION OF ENROLLMENT

**SUBSTITUTE HOUSE BILL 2347**

Chapter 235, Laws of 2024

68th Legislature  
2024 Regular Session

ADULT FAMILY HOMES—DEPARTMENT OF SOCIAL AND HEALTH SERVICES—  
INFORMATION ON WEBSITE

EFFECTIVE DATE: June 6, 2024

Passed by the House March 5, 2024  
Yeas 95 Nays 0

LAURIE JINKINS

**Speaker of the House of  
Representatives**

Passed by the Senate March 1, 2024  
Yeas 49 Nays 0

DENNY HECK

**President of the Senate**

Approved March 25, 2024 1:54 PM

JAY INSLEE

**Governor of the State of Washington**

CERTIFICATE

I, Bernard Dean, Chief Clerk of the House of Representatives of the State of Washington, do hereby certify that the attached is **SUBSTITUTE HOUSE BILL 2347** as passed by the House of Representatives and the Senate on the dates hereon set forth.

BERNARD DEAN

**Chief Clerk**

FILED

March 26, 2024

**Secretary of State  
State of Washington**



1 link to the department's website developed pursuant to this section.  
2 This form must indicate, among other categories, the scope of  
3 personal care and medication service provided, the scope of skilled  
4 nursing services or nursing delegation provided or available, any  
5 specialty care designations held by the adult family home, the  
6 customary number of caregivers present during the day and whether the  
7 home has awake staff at night, any particular cultural or language  
8 access available, and clearly state whether the home admits medicaid  
9 clients or retains residents who later become eligible for medicaid.  
10 The adult family home shall provide or arrange for the care,  
11 services, and activities disclosed in its form.

12 (b) The department must also develop a second standardized  
13 disclosure form with stakeholders' input for use by adult family  
14 homes to set forth an adult family home's charges for its care,  
15 services, items, and activities, including the charges not covered by  
16 the home's daily or monthly rate, or by medicaid, medicare, or other  
17 programs. This form must be available from the home and disclosed to  
18 residents and their representatives, if any, prior to admission, and  
19 to interested prospective residents and their representatives upon  
20 request.

21 (3)(a) If the adult family home decreases the scope of care,  
22 services, or activities it provides, due to circumstances beyond the  
23 home's control, the home shall provide a minimum of thirty days'  
24 written notice to the residents, and the residents' representative if  
25 any, before the effective date of the decrease in the scope of care,  
26 services, or activities provided.

27 (b) If the adult family home voluntarily decreases the scope of  
28 care, services, or activities it provides, and any such decrease will  
29 result in the discharge of one or more residents, then ninety days'  
30 written notice must be provided prior to the effective date of the  
31 decrease. Notice must be given to the residents and the residents'  
32 representative, if any.

33 (c) If the adult family home increases the scope of care,  
34 services, or activities it provides, the home shall promptly provide  
35 written notice to the residents, and the residents' representative if  
36 any, and shall indicate the date on which the increase is effective.

37 (4) When the care needs of a resident exceed the disclosed scope  
38 of care or services that the adult family home provides, the home may  
39 exceed the care or services previously disclosed, provided that the  
40 additional care or services are permitted by the adult family home's

1 license, and the home can safely and appropriately serve the resident  
2 with available staff or through the provision of reasonable  
3 accommodations required by state or federal law. The provision of  
4 care or services to a resident that exceed those previously disclosed  
5 by the home does not mean that the home is capable of or required to  
6 provide the same care or services to other residents, unless required  
7 as a reasonable accommodation under state or federal law.

8 (5) An adult family home may deny admission to a prospective  
9 resident if the home determines that the needs of the prospective  
10 resident cannot be met, so long as the adult family home operates in  
11 compliance with state and federal law, including RCW 70.129.030(3)  
12 and the reasonable accommodation requirements of state and federal  
13 antidiscrimination laws.

14 (6) The department shall work with consumers, advocates, and  
15 other stakeholders to combine and improve existing web resources to  
16 create a more robust, comprehensive, and user-friendly website for  
17 family members, residents, and prospective residents of adult family  
18 homes in Washington. The department may contract with outside vendors  
19 and experts to assist in the development of the website. The website  
20 should be easy to navigate and have links to information important  
21 for residents, prospective residents, and their family members or  
22 representatives including, but not limited to: (a) Explanations of  
23 the types of licensed long-term care facilities, levels of care, and  
24 specialty designations; (b) lists of suggested questions when looking  
25 for a care facility; (c) warning signs of abuse, neglect, or  
26 financial exploitation; and (d) contact information for the  
27 department and the long-term care (~~(ombudsman [ombuds])~~) ombuds. In  
28 addition, the consumer oriented website should include a searchable  
29 list of all adult family homes in Washington, with links to  
30 (~~(inspection and investigation reports and any enforcement actions by~~  
31 ~~the department for the previous three years)) the following documents  
32 and information for the previous three years: (i) Deficiency-free  
33 inspection letters; (ii) statements of deficiency related to  
34 inspection visits; (iii) statements of deficiency related to  
35 complaint investigations requiring an attestation of correction; (iv)  
36 notices of return to compliance related to (ii) and (iii) of this  
37 subsection; and (v) enforcement action notices issued by the  
38 department. If a violation or enforcement remedy is deleted,  
39 rescinded, or modified under RCW 70.128.167 or chapter 34.05 RCW, the  
40 department shall make the appropriate changes to the information on~~

1 the website as soon as reasonably feasible, but no later than thirty  
2 days after the violation or enforcement remedy has been deleted,  
3 rescinded, or modified. To facilitate the comparison of adult family  
4 homes, the website should also include a link to each licensed adult  
5 family home's disclosure form required by subsection (2)(a) of this  
6 section. The department's website should also include periodically  
7 updated information about whether an adult family home has a current  
8 vacancy, if the home provides such information to the department, or  
9 may include links to other consumer-oriented websites with the  
10 vacancy information.

Passed by the House March 5, 2024.

Passed by the Senate March 1, 2024.

Approved by the Governor March 25, 2024.

Filed in Office of Secretary of State March 26, 2024.

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