

CERTIFICATION OF ENROLLMENT

**SUBSTITUTE SENATE BILL 5325**

67th Legislature  
2021 Regular Session

Passed by the Senate February 26,  
2021

Yeas 47 Nays 0

---

**President of the Senate**

Passed by the House April 6, 2021

Yeas 98 Nays 0

---

**Speaker of the House of  
Representatives**

Approved

---

**Governor of the State of Washington**

CERTIFICATE

I, Brad Hendrickson, Secretary of the Senate of the State of Washington, do hereby certify that the attached is **SUBSTITUTE SENATE BILL 5325** as passed by the Senate and the House of Representatives on the dates hereon set forth.

---

**Secretary**

FILED

**Secretary of State  
State of Washington**

---

**SUBSTITUTE SENATE BILL 5325**

---

Passed Legislature - 2021 Regular Session

**State of Washington                      67th Legislature                      2021 Regular Session**

**By** Senate Health & Long Term Care (originally sponsored by Senators Muzzall, Cleveland, Dozier, Frockt, Keiser, Randall, Rivers, and Robinson)

READ FIRST TIME 02/15/21.

1            AN ACT Relating to telemedicine; and amending RCW 71.24.335.

2            BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

3            **Sec. 1.** RCW 71.24.335 and 2019 c 325 s 1019 are each amended to  
4 read as follows:

5            (1) Upon initiation or renewal of a contract with the authority,  
6 behavioral health administrative services organizations and managed  
7 care organizations shall reimburse a provider for a behavioral health  
8 service provided to a covered person (~~who is under eighteen years~~  
9 ~~old~~) through telemedicine or store and forward technology if:

10            (a) The behavioral health administrative services organization or  
11 managed care organization in which the covered person is enrolled  
12 provides coverage of the behavioral health service when provided in  
13 person by the provider; and

14            (b) The behavioral health service is medically necessary.

15            (2)(a) If the service is provided through store and forward  
16 technology there must be an associated visit between the covered  
17 person and the referring provider. Nothing in this section prohibits  
18 the use of telemedicine for the associated office visit.

19            (b) For purposes of this section, reimbursement of store and  
20 forward technology is available only for those services specified in  
21 the negotiated agreement between the behavioral health administrative

1 services organization, or managed care organization, and the  
2 provider.

3 (3) An originating site for a telemedicine behavioral health  
4 service subject to subsection (1) of this section means an  
5 originating site as defined in rule by the department or the health  
6 care authority.

7 (4) Any originating site, other than a home, under subsection (3)  
8 of this section may charge a facility fee for infrastructure and  
9 preparation of the patient. Reimbursement must be subject to a  
10 negotiated agreement between the originating site and the behavioral  
11 health administrative services organization, or managed care  
12 organization, as applicable. A distant site or any other site not  
13 identified in subsection (3) of this section may not charge a  
14 facility fee.

15 (5) Behavioral health administrative services organizations and  
16 managed care organizations may not distinguish between originating  
17 sites that are rural and urban in providing the coverage required in  
18 subsection (1) of this section.

19 (6) Behavioral health administrative services organizations and  
20 managed care organizations may subject coverage of a telemedicine or  
21 store and forward technology behavioral health service under  
22 subsection (1) of this section to all terms and conditions of the  
23 behavioral health administrative services organization or managed  
24 care organization in which the covered person is enrolled, including,  
25 but not limited to, utilization review, prior authorization,  
26 deductible, copayment, or coinsurance requirements that are  
27 applicable to coverage of a comparable behavioral health care service  
28 provided in person.

29 (7) This section does not require a behavioral health  
30 administrative services organization or a managed care organization  
31 to reimburse:

32 (a) An originating site for professional fees;

33 (b) A provider for a behavioral health service that is not a  
34 covered benefit; or

35 (c) An originating site or provider when the site or provider is  
36 not a contracted provider.

37 (8) For purposes of this section:

38 (a) "Distant site" means the site at which a physician or other  
39 licensed provider, delivering a professional service, is physically  
40 located at the time the service is provided through telemedicine;

1 (b) "Hospital" means a facility licensed under chapter 70.41,  
2 71.12, or 72.23 RCW;

3 (c) "Originating site" means the physical location of a patient  
4 receiving behavioral health services through telemedicine;

5 (d) "Provider" has the same meaning as in RCW 48.43.005;

6 (e) "Store and forward technology" means use of an asynchronous  
7 transmission of a covered person's medical or behavioral health  
8 information from an originating site to the provider at a distant  
9 site which results in medical or behavioral health diagnosis and  
10 management of the covered person, and does not include the use of  
11 audio-only telephone, facsimile, or email; and

12 (f) "Telemedicine" means the delivery of health care or  
13 behavioral health services through the use of interactive audio and  
14 video technology, permitting real-time communication between the  
15 patient at the originating site and the provider, for the purpose of  
16 diagnosis, consultation, or treatment. For purposes of this section  
17 only, "telemedicine" does not include the use of audio-only  
18 telephone, facsimile, or email.

19 (9) The authority must adopt rules as necessary to implement the  
20 provisions of this section.

--- END ---