## ENGROSSED SECOND SUBSTITUTE HOUSE BILL 1153

## State of Washington 67th Legislature 2022 Regular Session

By House Appropriations (originally sponsored by Representatives Orwall, Gregerson, Davis, Hackney, Macri, Callan, Pollet, Ramos, Bergquist, Thai, J. Johnson, Simmons, and Valdez)

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- AN ACT Relating to language access in public schools; adding a new section to chapter 28A.710 RCW; adding a new section to chapter 72.40 RCW; adding a new chapter to Title 28A RCW; creating new sections; and repealing RCW 28A.155.230.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 <u>NEW SECTION.</u> **Sec. 1.** (1) The legislature finds that:
- 7 (a) It is the policy of the state to welcome and encourage the 8 presence of diverse cultures and the use of diverse languages and 9 modalities of communication in business, government, and private affairs in this state. To this end, the state has developed 11 interpreter credentialing programs for court, medical, and social service settings.
  - (b) According to a report from the United States department of education, 50 years of research has shown that family engagement has beneficial impacts on student grades, test scores, drop-out rates, students' sense of competence, and beliefs about the importance of education. In Washington, many students' family members have language access barriers because they prefer to communicate in a language other than English or require communication assistance services. Washington public schools' ability to effectively communicate with students and their family members who have language access barriers

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plays a vital role in reducing educational opportunity gaps. Failure to provide language access hinders communication between schools and families, which leads to long-term economic costs when a substantial fraction of the students in Washington are not able to realize their full potential.

- (c) Effective two way communication between school staff and student's families in educational settings outside the classroom is not taking place for a variety of reasons, including: (i) Some school districts do not consistently assess the language needs of their communities or consistently evaluate the effectiveness of their language access services; (ii) resources, including time and money, are often not prioritized to engage families with language access barriers; and even when language access is a priority, some districts do not know the best practices for engaging families with language access barriers; (iii) school staff are often not trained on how to engage families with language access barriers, how to engage and use interpreters in educational settings outside the classroom, or when to provide translated documents; and (iv) there are not enough interpreters qualified to work in educational settings outside the classroom.
- (d) Providing meaningful, equitable language access to students and their family members who have language access barriers is not only a civil right, but will help students meet the state's basic education goals under RCW 28A.150.210 resulting in a decrease in the educational opportunity gap between learners with language access barriers and other students, because student outcomes improve when families are engaged in their student's education.
- (2) Therefore, the legislature intends to require public schools to implement a language access plan and program for culturally responsive, systemic family engagement developed through meaningful stakeholder engagement. The legislature intends to provide training, tools, and other technical assistance to public schools to support the development, implementation, and evaluation of their language access plans and programs. In addition, the legislature intends to direct the development and implementation of credentialing for spoken and sign language interpreters for students' families in educational settings outside the classroom, with the goal of creating a professional interpreter workforce guided by a code of ethics and standards of practice. Finally, the legislature intends to establish

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- 1 an ongoing advisory committee to guide, monitor, and report on the
- 2 implementation of these new policies.

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- NEW SECTION. Sec. 2. The definitions in this section apply throughout this chapter unless the context clearly requires otherwise.
- 6 (1) "Interpreter" means a spoken language or sign language 7 interpreter working in a public school, as defined in RCW 8 28A.150.010, to interpret for students' families, students, and 9 communities in educational settings outside the classroom.
  - (2) "Qualified interpreter" means an interpreter who is able to interpret effectively, accurately, and impartially, both receptively and expressively using any necessary specialized vocabulary until the office of the superintendent of public instruction and the Washington professional educator standards board establish a different definition in rule making.
- 16 (3) "2020 and 2021 reports of the language access work group"
  17 means the reports of the language access work group created by
  18 section 2, chapter 256, Laws of 2019, and reconvened and expanded by
  19 section 501(3)(g), chapter 334, Laws of 2021.
- NEW SECTION. Sec. 3. The principles of an effective language access program for culturally responsive, systemic family engagement are as follows:
  - (1) Accessibility and equity. Schools provide access to all; two-way communication is a priority and is woven into the design of all programs and services;
    - (2) Accountability and transparency. The language access program and decision-making processes at all levels are: Open, accessible, and useable to families; proactive, not reactive; continuously improved based on ongoing feedback from families and staff; and regulated by a clear and just complaint process;
    - (3) Responsive culture. Schools are safe, compassionate places where each family's opinions are heard, needs are met, and contributions are valued. School staff are humble and empathetic towards families; and
- 35 (4) Focus on relationships. Schools seek to relate to families on 36 an individual level, building trust through respectful relationships 37 that recognize the unique strengths that each family and student 38 possesses.

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NEW SECTION. Sec. 4. (1) The center for the improvement of student learning established in RCW 28A.300.130 must implement a language access technical assistance program for culturally responsive, systemic family engagement that meets the requirements of this section.

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- (2) Subject to the availability of amounts appropriated for this specific purpose, the language access technical assistance program must:
- 9 (a) Adhere to the principles of an effective language access 10 program for culturally responsive, systemic family engagement 11 established in section 3 of this act;
- 12 (b) Provide training and technical assistance to support the 13 implementation of language access programs for culturally responsive, 14 systemic family engagement required under sections 5 and 8 of this 15 act;
- 16 (c) Develop and maintain training modules for interpreters on 17 interpreting for students' families and students in educational 18 settings outside the classroom;
- 19 (d) Develop, periodically update, and publish a language access 20 toolkit that includes the following resources:
- 21 (i) A self-assessment for evaluating the provision of language 22 access services;
- (ii) A guide for the development, implementation, and evaluation of a language access policy, procedures, and plan that meets the specific needs of families and the community;
  - (iii) Best practices for using interpreter services provided by dual role staff and contract interpreters, for using remote interpretation, and for translating documents;
- 29 (iv) Language access service evaluation templates for spoken and 30 sign languages;
- 31 (v) Information for students' families about their language 32 access rights, translated into English, Spanish, and at least the 33 next nine languages most commonly used by students and their 34 families; and
- (vi) Sample job description of school district language access coordinators and building points of contact for language access services;
- 38 (e) Develop, periodically update, and publish bilingual 39 glossaries of education terminology;

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(f) Analyze and publish language access and language access information submitted as required under section 6 of this act. In addition to disaggregation by the student race and ethnicity categories and subcategories described in RCW 28A.300.042 (1) and (3), the published information must be disaggregated, to the extent possible, by language, school district and school, type of meeting, and other demographics or categories; and

- 8 (g) Provide staff support for the language access advisory 9 committee established in section 10 of this act.
- 10 (3) The activities of and resources provided by the language 11 access technical assistance program must take into consideration the 12 recommendations in the 2020 and 2021 reports of the language access 13 work group.
- NEW SECTION. Sec. 5. (1) Beginning with the 2022-23 school year, each school district must implement a language access program for culturally responsive, systemic family engagement. Implementation of a language access program requires that a school district, at a minimum, complete the following activities:
  - (a) Adopt a language access plan that outlines how the school district identifies language access needs, allocates resources, establishes standards for providing language access services, and monitors the effectiveness of the language access program;
  - (b) Administer the self-assessment for evaluating the provision of language access services, which is part of the toolkit described in section 4 of this act;
  - (c) Use the guide for the development, implementation, and evaluation of a language access policy, procedures, and plan, which is part of the toolkit described in section 4 of this act. The processes for developing and evaluating the language access policy, procedures, and plan must engage staff, students' families, and other community members in ways likely to result in timely and meaningful feedback, for example partnering with community based organizations and providing translation and interpretation in common languages understood by students' families;
  - (d) Adopt a language access policy and procedures that adheres to the principles of an effective language access program for culturally responsive, systemic family engagement established in section 3 of this act, and periodically review the policy and procedures to

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incorporate updates made to the model policy and procedures described in section 9 of this act;

- (e) Collaborate with community-based organizations on how to work effectively with interpreters; and
- (f) Review, update, and publish, at least annually, information about the school district's language access plan, policy and procedures, and language access services, including the need for, and spending on, language access services. The information must include notice to families about their right to free language access services and the contact information for any school district language access coordinator and any building points of contact for language access services. The information must be translated into common languages understood by students' families.
- (2) Each school district must designate a language access liaison to facilitate district compliance with state and federal laws related to family engagement, including the requirements under subsection (1) of this section and section 6 of this act. If a school district has a language access coordinator with duties as described in subsection (3) (b) of this section, the language access coordinator may also be the language access liaison.
- (3) (a) Except as required under (b) of this subsection, school districts are encouraged to have a language access coordinator with the duties described in (c) of this subsection.
- (b) Beginning with the 2022-23 school year, school districts with at least 50 percent English learner enrollment or greater than 75 languages used by students or families must either: (i) Have a full-time language access coordinator with the duties described in (c) of this subsection; or (ii) annually report to the office of the superintendent of public instruction the total number of hours school district staff spent performing the language access coordinator duties described in (c) of this subsection and other information as required by the office of the superintendent of public instruction.
- (c) The duties of the school district language access coordinator are to: (i) Serve as the primary contact for families, community members, school district staff responsible for monitoring compliance with chapter 28A.642 RCW, the office of the superintendent of public instruction, and the office of the education ombuds on issues related to language access needs and language access services; (ii) collaborate with any building points of contact for language access services; (iii) receive training and technical assistance provided

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- 1 under section 4 of this act; and (iv) deliver language access
- 2 training and support to school district staff.
- 3 <u>NEW SECTION.</u> **Sec. 6.** (1) School districts must annually collect
- 4 the following language access and language access service information
- 5 for use by the school district:
- 6 (a) The language in which each student and student's family 7 prefers to communicate;
- 8 (b) Feedback from participants in each interpreted meeting on the 9 effectiveness of the interpretation and the provision of language 10 access services;
- 11 (c) Whether a qualified interpreter for the student's family was 12 requested for and provided at meetings reported in the longitudinal 13 data system established under RCW 28A.300.500; and
- 14 (d) Other data on provision of language access services.
- 15 (2) School districts must submit the information collected under 16 subsection (1)(a) and (c) of this section at the time and in the 17 manner required by the office of the superintendent of public 18 instruction.
- 19 (3) School districts must summarize the feedback collected under 20 subsection (1)(b) of this section and make it publicly accessible 21 twice per year.
- NEW SECTION. Sec. 7. A new section is added to chapter 28A.710 RCW to read as follows:
- Sections 5 and 6 of this act govern school operation and management under RCW 28A.710.040 and apply to charter schools
- 26 established under this chapter.
- 27 <u>NEW SECTION.</u> **Sec. 8.** A new section is added to chapter 72.40
- 28 RCW to read as follows:
- The center for deaf and hard of hearing youth and the state
- 30 school for the blind must comply with the requirements in sections 5
- 31 and 6 of this act.
- 32 <u>NEW SECTION.</u> **Sec. 9.** (1) By August 1, 2022, and periodically
- 33 thereafter, the Washington state school directors' association must
- 34 collaborate with the office of the superintendent of public
- 35 instruction to update a model policy and procedures for implementing

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- a language access program for culturally responsive, systemic family engagement.
- 3 (a) When updating the model policy and procedures, the Washington 4 state school directors' association must perform a racial equity 5 impact analysis that involves the community.
  - (b) The model policy and procedure must include procedures for the school district board of directors to annually review the spending on and the need for language access services.
- 9 (c) The model policy and procedure must address procedures for 10 effective communication with students' families who are deaf, deaf 11 and blind, blind, hard of hearing, or need other communication 12 assistance.
- 13 (d) The elements of the model policy and procedures must take 14 into consideration the recommendations in the 2020 and 2021 reports 15 of the language access work group.
- 16 (2) The office of the superintendent of public instruction and 17 the Washington state school directors' association must maintain the 18 model policy and procedures on each agency's website, at no cost to 19 school districts.
- NEW SECTION. Sec. 10. (1) The office of the superintendent of public instruction shall establish the language access advisory committee to guide and monitor the implementation of this act and to recommend changes to requirements, policies, and procedures related to language access and language access services for students' families, students, and communities in educational settings outside the classroom.
- 27 (2) At a minimum, the advisory committee must guide, monitor, and 28 make recommendations on the following topics:
- 29 (a) The effectiveness of language access policies, procedures, 30 and programs;
- 31 (b) Family and community engagement, with a focus on 32 multicultural families, families whose students have multiple 33 barriers to student achievement, and families least engaged with 34 their schools;
  - (c) The definition of "qualified interpreter";
    - (d) Supply of and demand for interpreters;
- 37 (e) Training for interpreters;

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38 (f) Credentialing requirements for interpreters, including a code 39 of professional conduct;

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1 (g) Grants to cover nonstate controlled interpreter credentialing 2 requirement costs;

- (h) Language access and language access service data collection and analysis; and
- (i) Evidence-based practices regarding language access, including best practice for using state and federal funding to provide language access services.
- (3)(a) The members of the advisory committee must include representatives from spoken and sign language services users, community organizations that provide direct services to non-English speaking families, interpreters for students' families, interpreter preparation programs, advocacy organizations, schools, and school districts.
- (b) Members of the advisory committee must be reimbursed for travel expenses in accordance with RCW 43.03.050 and 43.03.060. Subject to available funding and as determined by the office of the superintendent of public instruction, members of the advisory committee who do not receive compensation from their employer or contractor for attendance, either in person or virtually, at a meeting of the advisory committee are eligible for a stipend.
- (4) Staff support for the advisory committee must be provided by the language access technical assistance program described in section 4 of this act, except with respect to credentialing requirements for interpreters, for which staff support must also be provided by the Washington professional educator standards board.
- (5) The advisory committee must collaborate with the Washington professional educator standards board, the Washington state office of equity established in RCW 43.06D.020, the educational opportunity gap oversight and accountability committee created in RCW 28A.300.136, and other office of the superintendent of public instruction committees that focus on ensuring equity in access to opportunities for all students.
- (6) By November 1, 2024, and periodically thereafter, the advisory committee must submit, in compliance with RCW 43.01.036, a report on implementation of this chapter to the office of the superintendent of public instruction, the Washington professional educator standards board, the governor, and the appropriate committees of the legislature.

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NEW SECTION. Sec. 11. (1) The office of the superintendent of public instruction and the Washington professional educator standards board shall collaborate to establish credentialing requirements for interpreters as described in this section.

- (2) Prior to establishing new credentialing requirements for interpreters, the office of the superintendent of public instruction and the Washington professional educator standards board must consult with the language access advisory committee established in section 10 of this act.
- 10 (3) The credentialing requirements for interpreters must take 11 into consideration the recommendations in the 2020 and 2021 reports 12 of the language access work group.
  - (4) Credentialing requirements for interpreters, which must include minimum employment requirements, may be phased in as training and testing options become available and may be tiered based on the structure and significance of the interaction between school staff and the student's family.
  - (5) The office of the superintendent of public instruction and the Washington professional educator standards board must establish, and periodically update, a definition of "qualified interpreter" for purposes of this chapter and for other purposes.
  - (6) Once a code of professional conduct for interpreters is established, the superintendent of public instruction has the power to issue, suspend, and revoke interpreter credentials to which the code applies and to take other disciplinary actions against interpreters to which the code applies.
  - (7) State-controlled activities necessary to meet credentialing requirements, including training, testing, and applications, must be made available at no cost to people who want to be interpreters.
- 30 (8) The electronic educator certification process must be adapted 31 to include interpreter credentials.
- NEW SECTION. Sec. 12. The office of the superintendent of public instruction and the Washington professional educator standards board may adopt rules under chapter 34.05 RCW that are necessary for the effective and efficient implementation of this chapter.
- NEW SECTION. Sec. 13. RCW 28A.155.230 (Student language) and 2019 c 256 s 3 are each repealed.

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- NEW SECTION. Sec. 14. Sections 2 through 6 and 9 through 12 of this act constitute a new chapter in Title 28A RCW.
- NEW SECTION. Sec. 15. If specific funding for the purposes of this act, referencing this act by bill or chapter number, is not provided by June 30, 2022, in the omnibus appropriations act, this act is null and void.

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