

1 On page 17, after line 33, insert the following:

2 "NEW SECTION. **Sec. 108.** A new section is added to chapter 71.24
3 RCW to read as follows:

4 For the purpose of development and implementation of technology
5 and platforms by the department and the authority under section 102
6 of this act, the department and the authority shall create a
7 sophisticated technical and operational plan. The plan shall not
8 conflict with, nor delay, the department meeting and satisfying
9 existing 988 federal requirements that are already underway and must
10 be met by July 16, 2022, nor is it intended to delay the initial
11 planning phase of the project, or the planning and deliverables tied
12 to any grant award received and allotted by the department or the
13 authority prior to April 1, 2021. To the extent that funds are
14 appropriated for this specific purpose, the department and the
15 authority must contract for a consultant to critically analyze the
16 development and implementation technology and platforms and
17 operational challenges to best position the solutions for success.
18 Prior to initiation of a new information technology development,
19 which does not include the initial planning phase of this project or
20 any contracting needed to complete the initial planning phase, the
21 department and authority shall submit the technical and operational
22 plan to the governor, office of financial management, steering
23 committee of the crisis response improvement strategy committee
24 created under section 103 of this act, and appropriate policy and
25 fiscal committees of the legislature, which shall include the
26 committees referenced in this section. The plan must be approved by
27 the office of the chief information officer, the director of the
28 office of financial management, and the steering committee of the
29 crisis response improvement strategy committee, which shall consider
30 any feedback received from the senate ways and means committee chair,
31 the house of representatives appropriations committee chair, the
32 senate environment, energy and technology committee chair, the senate
33 behavioral health subcommittee chair, and the house of

1 representatives health care and wellness committee chair, before any
2 funds are expended for the solutions, other than those funds needed
3 to complete the initial planning phase. A draft technical and
4 operational plan must be submitted no later than January 1, 2022, and
5 a final plan by August 31, 2022.

6 The plan submitted must include, but not be limited to:

- 7 (1) Data management;
- 8 (2) Data security;
- 9 (3) Data flow;
- 10 (4) Data access and permissions;
- 11 (5) Protocols to ensure staff are following proper health
12 information privacy procedures;
- 13 (6) Cybersecurity requirements and how to meet these;
- 14 (7) Service level agreements by vendor;
- 15 (8) Maintenance and operations costs;
- 16 (9) Identification of what existing software as a service
17 products might be applicable, to include the:
 - 18 (a) Vendor name;
 - 19 (b) Vendor offerings to include product module and functionality
20 detail and whether each represent add-ons that must be paid
21 separately;
 - 22 (c) Vendor pricing structure by year through implementation; and
 - 23 (d) Vendor pricing structure by year post implementation;
 - 24 (10) Integration limitations by system;
 - 25 (11) Data analytic and performance metrics to be required by
26 system;
 - 27 (12) Liability;
 - 28 (13) Which agency will host the electronic health record software
29 as a service;
 - 30 (14) Regulatory agency;
 - 31 (15) The timeline by fiscal year from initiation to
32 implementation for each solution in this act;
 - 33 (16) How to plan in a manner that ensures efficient use of state
34 resources and maximizes federal financial participation; and
 - 35 (17) A complete comprehensive business plan analysis.

36 NEW SECTION. **Sec. 109.** The sum of \$500,000, or as much thereof
37 as may be necessary, is appropriated for the fiscal biennium ending
38 June 30, 2023, from the general fund to the state health care
39 authority medical assistance program for the purposes of contracting

1 with a consultant to critically analyze the development and
2 implementation technology and platforms and operational challenges to
3 best position the technology solutions for success as described in
4 section 108 of this act. A draft technical and operational plan
5 compiled by the consultant must be submitted no later than January 1,
6 2022, and a final plan by August 31, 2022."

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By Senator Dhingra

ADOPTED 04/19/2021

7 On page 41, line 6, after "penalties;" insert "making an
8 appropriation;"

EFFECT: Requires the Department of Health (DOH) and the Health Care Authority (HCA) to create a sophisticated technical and operational plan with specified components related to development of the technology and platforms needed to manage and operate the behavioral health crisis response and suicide prevention system under this Act. The plan is not intended to delay the initial planning phase of the project, planning that is underway by DOH to comply with the federal 988 requirements, or existing planning grant requirements held by DOH or HCA. DOH and HCA must submit a draft technical and operational plan to the Governor, Office of Financial Management, and appropriate policy and fiscal committees of the Legislature by January 1, 2022, and a final plan by August 31, 2022. Before the initiation of information technology development other than initial planning activities, and before any funds are expended for solutions except those required for initial planning, approvals must be obtained from the Office of the Chief Information Officer, the director of the Office of Financial Management, and the steering committee of the Crisis Response Improvement Strategy Committee, which shall consider any feedback received from the Senate Ways & Means Committee chair, the House of Representatives Appropriations Committee chair, the Senate Environment, Energy and Technology Committee chair, the Senate Behavioral Health Subcommittee chair, and the House of Representatives Health Care and Wellness Committee chair. Subject to funding, DOH and HCA must contract for a consultant to critically analyze the platforms and operational challenges to best position the solutions for success. Appropriates \$500,000 to the Health Care Authority to contract with a consultant to analyze implementation technology, platforms, and operational challenges.

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