

**E2SHB 1477** - S AMD TO S AMD (S-2948.2/21) **906**

By Senator Dhingra

**ADOPTED 04/19/2021**

1 On page 5, line 7, after "systems," strike "emergency  
2 departments,"

3 On page 5, line 25, after "services" insert ", including:

4 (i) Real-time bed availability for all behavioral health bed  
5 types, including but not limited to crisis stabilization services,  
6 triage facilities, psychiatric inpatient, substance use disorder  
7 inpatient, withdrawal management, peer-run respite centers, and  
8 crisis respite services, inclusive of both voluntary and involuntary  
9 beds, for use by crisis response workers, first responders, health  
10 care providers, emergency departments, and individuals in crisis; and

11 (ii) Real-time information relevant to the coordination of  
12 behavioral health crisis response services for a person, including  
13 the means to access:

14 (A) Information about any less restrictive alternative treatment  
15 orders or mental health advance directives related to the person; and

16 (B) Information necessary to enable the crisis call center hub to  
17 actively collaborate with emergency departments, primary care  
18 providers and behavioral health providers within managed care  
19 organizations, behavioral health administrative services  
20 organizations, and other health care payers to establish a safety  
21 plan for the person and provide the next steps for the person's  
22 transition to follow-up noncrisis care. To establish information-  
23 sharing guidelines that fulfill the intent of this section the  
24 authority shall consider input from the confidential information  
25 compliance and coordination subcommittee established under section  
26 103 of this act"

27 On page 6, beginning on line 9, strike all of subsections (d)  
28 through (f)

29 Reletter the remaining subsections consecutively and correct any  
30 internal references accordingly.

1 Beginning on page 11, line 29, strike all of subsection (d) and  
2 insert the following:

3 "(d) The necessary components of each of the new technologically  
4 advanced behavioral health crisis call center system platform and the  
5 new behavioral health integrated client referral system, as provided  
6 under section 102 of this act, for assigning and tracking response to  
7 behavioral health crisis calls and providing real-time bed and  
8 outpatient appointment availability to 988 operators, emergency  
9 departments, designated crisis responders, and other behavioral  
10 health crisis responders, which shall include but not be limited to:

11 (i) Identification of the components crisis call center hub staff  
12 need to effectively coordinate crisis response services and find  
13 available beds and available primary care and behavioral health  
14 outpatient appointments;

15 (ii) Evaluation of existing bed tracking models currently  
16 utilized by other states and identifying the model most suitable to  
17 Washington's crisis behavioral health system;

18 (iii) Evaluation of whether bed tracking will improve access to  
19 all behavioral health bed types and other impacts and benefits; and

20 (iv) Exploration of how the bed tracking and outpatient  
21 appointment availability platform can facilitate more timely access  
22 to care and other impacts and benefits;

23 (e) The necessary systems and capabilities that licensed or  
24 certified behavioral health agencies, behavioral health providers,  
25 and any other relevant parties will require to report, maintain, and  
26 update inpatient and residential bed and outpatient service  
27 availability in real time to correspond with the crisis call center  
28 system platform or behavioral health integrated client referral  
29 system identified in section 102 of this act, as appropriate;"

30 Reletter the remaining subsections consecutively and correct any  
31 internal references accordingly.

EFFECT: Removes emergency departments from the list of crisis and emergency response systems which must be capable of communication with the technologically advanced behavioral health and suicide prevention call center system platforms used by the crisis call center hubs, and instead specifies that emergency departments must provide real-time bed information to the system platform and provide information to allow active collaboration between the emergency

departments and the crisis call center hub. Makes other technical language changes.

--- **END** ---