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HOUSE BILL 1189

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State of Washington                      66th Legislature                      2019 Regular Session

By Representatives Fitzgibbon, Young, Cody, Caldier, and Ortiz-Self  
Read first time 01/16/19. Referred to Committee on Transportation.

1            AN ACT Relating to ferry system performance measures; and  
2 amending RCW 47.64.355.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4            **Sec. 1.** RCW 47.64.355 and 2011 1st sp.s. c 16 s 10 are each  
5 amended to read as follows:

6            (1) Performance targets must be established by an ad hoc  
7 committee with members from and designated by the office of the  
8 governor, which must include at least one member from labor. The  
9 committee may not consist of more than eleven members. By December  
10 31, 2011, the committee shall present performance targets to the  
11 representatives of the legislative transportation committees and the  
12 joint transportation committee for review of the performance measures  
13 listed under this section. ~~((The committee may also develop))~~

14            (2) In addition to the following required performance measures  
15 ~~((in addition to the following:~~

16            ~~(1))~~, the department may also develop additional measures.

17            (a) Safety performance as measured by passenger injuries per one  
18 million passenger miles and by injuries per ten thousand revenue  
19 service hours that are recordable by standards of the federal  
20 occupational safety and health administration and related to standard  
21 operating procedures;

1        ~~((2))~~ (b) Service effectiveness measures including, but not  
2 limited to, passenger satisfaction of interactions with ferry  
3 employees, cleanliness and comfort of vessels and terminals, ~~((and))~~  
4 satisfactory response to requests for assistance, and vessels sailing  
5 with space available for queued vehicles for each terminal. Passenger  
6 satisfaction must be measured by an evaluation that is created by a  
7 contracted market research company and conducted by the Washington  
8 state transportation commission as part of the ferry riders' opinion  
9 group survey. The Washington state transportation commission shall,  
10 to the extent possible, integrate the passenger satisfaction  
11 evaluation into the ferry user data survey described in RCW  
12 47.60.286;

13        ~~((3))~~ (c) Cost-containment measures including, but not limited  
14 to, operating cost per passenger mile, operating cost per revenue  
15 service mile, discretionary overtime as a percentage of straight  
16 time, and gallons of fuel consumed per revenue service mile; and

17        ~~((4))~~ (d) Maintenance and capital program effectiveness  
18 measures including, but not limited to: Project delivery rate as  
19 measured by the number of projects completed on time and within the  
20 omnibus transportation appropriations act; vessel and terminal design  
21 and engineering costs as measured by a percentage of the total  
22 capital program, including measurement of the ongoing operating and  
23 maintenance costs; and total vessel out-of-service time.

24        (3) The ad hoc committee described in subsection (1) of this  
25 section expires December 31, 2011.

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