## SHB 2511 - S COMM AMD

By Committee on Labor & Commerce

## ADOPTED AS AMENDED 03/05/2020

- 1 Strike everything after the enacting clause and insert the 2 following:
- "NEW SECTION. Sec. 1. Whereas there is increasing demand for domestic service professions and domestic workers are often isolated and vulnerable to exploitation, it is a priority for the legislature to provide workers with clear rights and freedom from harassment and protection from retaliation; and to make clear for hiring entities which actions are prohibited in a domestic service employment relationship.
- NEW SECTION. Sec. 2. The definitions in this section apply throughout this chapter unless the context clearly requires otherwise.
  - (1) "Casual labor" refers to work that is irregular, uncertain, and incidental in nature and duration and is different in nature from the type of paid work in which the worker is customarily engaged in.
  - (2) "Challenging behavior" means behavior by a person receiving services or a hiring entity who is the recipient of services from a domestic worker that is specifically caused by or related to a disability that manifests in a way that might be experienced by a domestic worker as offensive or presenting a safety risk.
- 21 (3) "Discrimination" means employment discrimination prohibited 22 by chapter 49.60 RCW.
- (4) "Domestic service" means household services for members of households or their guests in private homes. This includes the maintenance of private homes or their premises.
- 26 (5)(a) "Domestic worker" includes hourly and salaried employees 27 who are paid wages for their services and includes any worker who:
  - (i) Works for one or more hiring entity; and
- 29 (ii) Is an individual who works in residences as a nanny, house 30 cleaner, home care worker, cook, gardener, or household manager, or

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- for any domestic service purpose including but not limited to: Caring 1
- for a child; providing support services for a person who is sick, 2
- convalescing, elderly, or a person with a disability; providing 3
- housekeeping or house cleaning services; cooking; providing food or 4
- butler services; parking cars; cleaning laundry; gardening; or 5
- 6 working as a household manager.

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- (b) "Domestic worker" does not include:
- (i) Persons who provide babysitting on a casual labor basis; 8
- (ii) Any individual employed in casual labor in or about a 9 private home, unless performed in the course of the hiring entity's 10 trade, business, or profession; 11
- (iii) Individual providers, as defined in RCW 74.39A.240; 12
- 13 (iv) Persons who perform house sitting, pet sitting, food delivery services, and dog walking duties that do not involve 14 domestic service; 15
- 16 (v) Persons who provide services to members of their own family 17 when:
  - (A) The family members have mutually agreed that care is provided gratuitously;
- (B) The person who provides services or supports does not provide 20 21 domestic services in the person's ordinary course of business;
  - (C) The family member providing services or supports has no agreement or expectation of consistent and regular payment for any services provided;
    - (D) The family member providing services or supports is doing so less than fifteen hours a week; or
    - (E) The family member is providing services or supports that are irregular, uncertain, and incidental in nature and duration or are different in nature from the type of paid work in which the worker is customarily engaged in.
      - (6) "Employ" includes to permit to work.
- (7) "Family member" shall be liberally construed to include, but not be limited to, a parent, child, sibling, aunt, uncle, cousin, 33 grandparent, grandchild, grandniece, or grandnephew, or 34 relatives when related by marriage or any individual related by blood 35 36 or affinity whose close association with the individual is the equivalent of a family relationship. 37
- "Hiring entity" means any employer, as defined in RCW 38 49.46.010(4), and in RCW 49.60.040(11), who employs a domestic 39 worker, as well as any individual, partnership, association, 40 Code Rev/RB:jlb 2 S-6924.3/20 3rd draft

- corporation, business trust, or any combination thereof, which pays a 1 wage or pays wages for the services of a domestic worker. It includes 2 any such entity, person, or group of persons that provides 3 compensation directly or indirectly to a domestic worker for the 4 performance of domestic services and any such entity, person, or 5 6 persons acting directly or indirectly in the interest of the hiring entity in relation to the domestic worker. "Hiring entity" does not 7 include a state agency or home care agency as defined in RCW 8 70.127.010 and licensed under chapter 70.127 RCW if the home care 9 agency receives funding through RCW 74.39A.310, any adult family home 10 11 licensed under chapter 70.128 RCW, an assisted living facility 12 licensed under chapter 18.20 RCW, an enhanced services facility licensed under chapter 70.97 RCW, any other long-term care facility 13 licensed by the department of social and health services, or any 14 other person or entity providing services pursuant to chapter 71A.12 15 16
- 17 (9) "Personal care services" are care services as defined in RCW 18 74.39A.009.
- 19 <u>NEW SECTION.</u> **Sec. 3.** (1) A hiring entity that employs a 20 domestic worker may not:

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- (a) Request that the domestic worker allow the hiring entity, on either a mandatory or voluntary basis, to have possession of any personal effects, including any legal documents, including forms of identification, passports, or other immigration documents;
- (b) Engage in any form of discrimination as defined in section 2(3) of this act or subject a domestic worker to a hostile work environment within the meaning of chapter 49.60 RCW; a domestic worker shall be entitled to all rights available under chapter 49.60 RCW. It shall not constitute discrimination or harassment only when:
  - (i) The alleged discrimination is a challenging behavior; or
- (ii) A hiring entity who is receiving personal care services, or who has lawful authority or guardianship over a child receiving personal care services, exercises a gender preference in hiring;
- (c) Take any adverse action against a domestic worker for their exercise of rights under this chapter, which may include, but is not limited to:
  - (i) Denying the use of any rights provided under this chapter;
  - (ii) Denying or delaying payment due under this chapter;
- 39 (iii) Terminating, suspending, demoting, or denying a promotion;
  Code Rev/RB:jlb 3 S-6924.3/20 3rd draft

- 1 (iv) Reducing the number of work hours for which the domestic 2 worker is scheduled;
  - (v) Altering the domestic worker's preexisting work schedule;
  - (vi) Reducing the domestic worker's rate of pay; and

- 5 (vii) Threatening to take, or taking action, based upon the 6 immigration status of a domestic worker or a domestic worker's family 7 member;
  - (d) Monitor or record, through any means, the activities of the domestic worker using a bathroom or similar facility, in the domestic worker's private living quarters, or while the domestic worker is engaged in personal activities associated with dressing or changing clothes;
- 13 (e) Monitor, record, or interfere with the private communications 14 of a domestic worker;
  - (f) Communicate to a person exercising rights protected under this chapter, directly or indirectly, the willingness or intent to inform a government employee or contracted organization suspected citizenship or immigration status of a domestic worker or a family member to a federal, state, or local agency because the domestic worker has exercised any right under this chapter;
  - (g) Require or request any written agreements that:
- 22 (i) Waive a domestic worker's rights under federal, state, or 23 local law; or
  - (ii) Contain noncompete agreements, nondisclosure agreements, nondisparagement agreements that inhibit a domestic worker's claims of their legal rights under this chapter, or noncompete agreements that limit the ability of domestic workers to seek any other form of domestic work postemployment.
  - (2) It shall be considered a rebuttable presumption of retaliation if the employer or any other person takes an adverse action against a domestic worker within ninety calendar days of the domestic worker's exercise of rights protected under this chapter. However, in the case of seasonal employment that ended before the close of the ninety calendar day period, the presumption also applies if the employer fails to rehire a former domestic worker at the next opportunity for work in the same position. The employer may rebut the presumption with clear and convincing evidence that the adverse action was taken for a permissible purpose.
  - (3) Where subsection (1)(b)(i) of this section applies, prior to offering the employment to a domestic worker or as soon as the hiring Code Rev/RB:jlb

    4 S-6924.3/20 3rd draft

- entity learns of the information if the domestic worker is already employed, the hiring entity should, when possible, disclose information about any challenging behaviors and relevant behavioral health needs of the individual being cared for as well as tools and supports that may be available to the domestic worker. If there is an authorized representative for the hiring entity receiving care, or an overlapping employment relationship with the hiring entity receiving care, this information must be disclosed in writing by the authorized representative or the hiring entity not receiving care services. The disclosure should be reviewed regularly and must be updated, as necessary, by the hiring entity when any changes in behavior occur that impact safety or provision of personal care services.
  - (4) All communication of the information in subsection (3) of this section must be tailored to respect the privacy of the person receiving services from the domestic worker in accordance with the federal health insurance portability and accountability act of 1996.

- (5) The exemptions under this section shall not be construed to relieve a hiring entity of liability under this chapter nor shall a domestic worker's agreement to initiate or continue the employment relationship be construed as consent to workplace violence.
- NEW SECTION. Sec. 4. Where more than one hiring entity has an employment relationship with a domestic worker in connection with the same work or where more than one hiring entity has an overlapping employment relationship with a domestic worker, the hiring entities are subject to liability as well as fines and penalties for violations.
  - NEW SECTION. Sec. 5. Any standards or rights established by any applicable federal, state, or local law or ordinance, or any rule or regulation issued thereunder, which are more favorable to domestic workers than the minimum standards and rights established by this chapter, or any rule or regulation issued hereunder, shall not be affected by this chapter and such other laws, or rules or regulations, shall be in full force and effect and may be enforced as provided by law. The remedies provided by this chapter are not exclusive and are concurrent with any other remedy provided by law.
- NEW SECTION. Sec. 6. The attorney general's office shall develop and make available a model disclosure statement which Code Rev/RB:jlb 5 S-6924.3/20 3rd draft

- 1 describes a hiring entity's obligations related to a domestic worker's rights under this chapter, in at least eight of the most 2 commonly spoken languages in Washington state. 3 The disclosure statement must include notice about any state law, 4 rule, regulation applicable to domestic workers and indicate that federal 5 6 or local ordinances, laws, rules, or regulations may also apply. The model disclosure must also include a telephone number and an address 7 of the department of labor and industries to enable domestic workers 8 to obtain more information about their rights, obligations, and 9 10 enforcement.
- NEW SECTION. Sec. 7. The attorney general's office shall develop and make available a model written employment agreement, which describes actions that are prohibited by a hiring entity and domestic workers' rights under this act in at least eight of the most commonly spoken languages.

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- <u>NEW SECTION.</u> **Sec. 8.** (1) A work group, and accompanying subcommittees as appropriate, on domestic workers administered by the attorney general's office is formed to make recommendations on:
- (a) A structure for an ongoing domestic worker standards board, including determining the authority and scope of the board. Such authority and scope shall include, but are not limited to, training on relevant labor laws, benefits, and protections; discrimination and sexual harassment; workplace safety standards; requirements on tax obligations; job skills and accreditation; fair scheduling practices; scope of rights and benefits that may apply to independent contractors; outreach, education, and enforcement practices to ensure compliance with applicable labor standards and to provide effective and updated information to both hiring entities and domestic workers;
- (b) Methods to make state industrial insurance available to domestic workers, including recommendations on legislative, regulatory, or other changes that should be made to the way hiring entities or domestic workers engage with the state industrial insurance system;
- (c) Methods to increase access for domestic workers to paid sick leave under RCW 49.46.210 and paid family and medical leave under Title 50A RCW;
- 37 (d) The role of intermediary nonprofit organizations that assist 38 or refer directly impacted domestic workers in increasing access of Code Rev/RB:jlb 6 S-6924.3/20 3rd draft

- 1 domestic workers to industrial insurance and to paid sick leave and 2 paid family and medical leave;
  - (e) Wage and hour models for domestic work, including but not limited to live-in care providers such as nannies and au pairs, and independent contractors.
- 6 (2) The work group shall include at least one representative from 7 each of the following groups that reflects a balance in membership 8 and interests:
- 9 (a) Directly impacted domestic workers employed in private homes 10 including one domestic worker providing child care services as a 11 nanny, and one domestic worker providing another form of domestic 12 service outside of child care;
  - (b) One current or former au pair;

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- 14 (c) Unions, work centers, or intermediary nonprofit organizations 15 that assist or refer such directly impacted workers;
- 16 (d) Hiring entities who directly employ single domestic workers 17 in private homes;
- 18 (e) An organization that educates and organizes household hiring entities;
- 20 (f) At least two members of the department of labor and industries with expertise in industrial insurance and wage and hour laws and rules;
- 23 (g) One representative from the department of social and health 24 services;
  - (h) An organization representing the area agencies on aging;
  - (i) An organization representing retired persons;
- 27 (j) An organization representing persons with disabilities;
- 28 (k) An organization or agency representing au pairs;
- 29 (1) One representative from the governor's office; and
- 30 (m) One representative from the attorney general's office.
- 31 (3) Representatives shall be appointed by the governor by July 1, 32 2020.
- 33 (4) The work group shall report its findings and recommendations 34 to the governor's office, attorney general's office, and appropriate 35 committees of the legislature by April 1, 2021.
- 36 **Sec. 9.** RCW 49.60.040 and 2018 c 176 s 2 are each amended to read as follows:
- The definitions in this section apply throughout this chapter unless the context clearly requires otherwise.

(1) "Aggrieved person" means any person who: (a) Claims to have been injured by an unfair practice in a real estate transaction; or (b) believes that he or she will be injured by an unfair practice in a real estate transaction that is about to occur.

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- (2) "Any place of public resort, accommodation, assemblage, or 5 6 amusement" includes, but is not limited to, any place, licensed or 7 unlicensed, kept for gain, hire, or reward, or where charges are made for admission, service, occupancy, or use of any property 8 facilities, whether conducted for the entertainment, housing, 9 lodging of transient guests, or for the benefit, use, 10 accommodation of those seeking health, recreation, or rest, or for 11 the burial or other disposition of human remains, or for the sale of 12 goods, merchandise, services, or personal property, or for the 13 rendering of personal services, or for public conveyance 14 transportation on land, water, or in the air, including the stations 15 16 and terminals thereof and the garaging of vehicles, or where food or 17 beverages of any kind are sold for consumption on the premises, or where public amusement, entertainment, sports, or recreation of any 18 kind is offered with or without charge, or where medical service or 19 care is made available, or where the public gathers, congregates, or 20 21 assembles for amusement, recreation, or public purposes, or public halls, public elevators, and public washrooms of buildings and 22 structures occupied by two or more tenants, or by the owner and one 23 or more tenants, or any public library or educational institution, or 24 25 schools of special instruction, or nursery schools, or day care centers or children's camps: PROVIDED, That nothing contained in this 26 definition shall be construed to include or apply to any institute, 27 bona fide club, or place of accommodation, which is by its nature 28 29 distinctly private, including fraternal organizations, though where public use is permitted that use shall be covered by this chapter; 30 31 shall anything contained in this definition apply to 32 educational facility, columbarium, crematory, mausoleum, or cemetery 33 operated or maintained by a bona fide religious or sectarian institution. 34
- 35 (3) "Commission" means the Washington state human rights 36 commission.
- 37 (4) "Complainant" means the person who files a complaint in a 38 real estate transaction.
- 39 (5) "Covered multifamily dwelling" means: (a) Buildings 40 consisting of four or more dwelling units if such buildings have one Code Rev/RB:jlb 8 S-6924.3/20 3rd draft

- or more elevators; and (b) ground floor dwelling units in other buildings consisting of four or more dwelling units.
- (6) "Credit transaction" includes any open or closed end credit 3 transaction, whether in the nature of a loan, retail installment 4 transaction, credit card issue or charge, or otherwise, and whether 5 6 for personal or for business purposes, in which a service, finance, or interest charge is imposed, or which provides for repayment in 7 scheduled payments, when such credit is extended in the regular 8 course of any trade or commerce, including but not limited to 9 transactions by banks, savings and loan associations or other 10 financial lending institutions of whatever nature, stock brokers, or 11 by a merchant or mercantile establishment which as part of its 12 ordinary business permits or provides that payment for purchases of 13 property or service therefrom may be deferred. 14
- 15 (7)(a) "Disability" means the presence of a sensory, mental, or 16 physical impairment that:
  - (i) Is medically cognizable or diagnosable; or
  - (ii) Exists as a record or history; or
- 19 (iii) Is perceived to exist whether or not it exists in fact.
- 20 (b) A disability exists whether it is temporary or permanent, 21 common or uncommon, mitigated or unmitigated, or whether or not it 22 limits the ability to work generally or work at a particular job or 23 whether or not it limits any other activity within the scope of this 24 chapter.
- 25 (c) For purposes of this definition, "impairment" includes, but 26 is not limited to:
- (i) Any physiological disorder, or condition, cosmetic disfigurement, or anatomical loss affecting one or more of the following body systems: Neurological, musculoskeletal, special sense organs, respiratory, including speech organs, cardiovascular, reproductive, digestive, ((genitor-urinary)) genitourinary, hemic and lymphatic, skin, and endocrine; or
- 33 (ii) Any mental, developmental, traumatic, or psychological 34 disorder, including but not limited to cognitive limitation, organic 35 brain syndrome, emotional or mental illness, and specific learning 36 disabilities.
- 37 (d) Only for the purposes of qualifying for reasonable 38 accommodation in employment, an impairment must be known or shown 39 through an interactive process to exist in fact and:

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(i) The impairment must have a substantially limiting effect upon the individual's ability to perform his or her job, the individual's ability to apply or be considered for a job, or the individual's access to equal benefits, privileges, or terms or conditions of employment; or

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- (ii) The employee must have put the employer on notice of the existence of an impairment, and medical documentation must establish a reasonable likelihood that engaging in job functions without an accommodation would aggravate the impairment to the extent that it would create a substantially limiting effect.
- (e) For purposes of (d) of this subsection, a limitation is not substantial if it has only a trivial effect.
- (8) "Dog guide" means a dog that is trained for the purpose of guiding blind persons or a dog that is trained for the purpose of assisting hearing impaired persons.
- (9) "Dwelling" means any building, structure, or portion thereof that is occupied as, or designed or intended for occupancy as, a residence by one or more families, and any vacant land that is offered for sale or lease for the construction or location thereon of any such building, structure, or portion thereof.
- (10) "Employee" does not include any individual employed by his or her parents, spouse, or child((, or in the domestic service of any person)).
  - (11) "Employer" includes any person acting in the interest of an employer, directly or indirectly, who employs eight or more persons  $((\tau))$  and does not include any religious or sectarian organization not organized for private profit. "Employer" also includes a hiring entity who employs a domestic worker, as defined in section 2 of this act, regardless of the number of employees the hiring entity employs.
- (12) "Employment agency" includes any person undertaking with or without compensation to recruit, procure, refer, or place employees ((<del>for an employer</del>)).
- "Families with children status" means one or more individuals who have not attained the age of eighteen years being domiciled with a parent or another person having legal custody of such individual or individuals, or with the designee of such parent other person having such legal custody, with the written permission of such parent or other person. Families with children status also applies to any person who is pregnant or is in the Code Rev/RB:jlb 10

- 1 process of securing legal custody of any individual who has not 2 attained the age of eighteen years.
  - (14) "Full enjoyment of" includes the right to purchase any service, commodity, or article of personal property offered or sold on, or by, any establishment to the public, and the admission of any person to accommodations, advantages, facilities, or privileges of any place of public resort, accommodation, assemblage, or amusement, without acts directly or indirectly causing persons of any particular race, creed, color, sex, sexual orientation, national origin, or with any sensory, mental, or physical disability, or the use of a trained dog guide or service animal by a person with a disability, to be treated as not welcome, accepted, desired, or solicited.
- 13 (15) "Honorably discharged veteran or military status" means a 14 person who is:
  - (a) A veteran, as defined in RCW 41.04.007; or
  - (b) An active or reserve member in any branch of the armed forces of the United States, including the national guard, coast guard, and armed forces reserves.
  - (16) "Labor organization" includes any organization which exists for the purpose, in whole or in part, of dealing with employers concerning grievances or terms or conditions of employment, or for other mutual aid or protection in connection with employment.
- 23 (17) "Marital status" means the legal status of being married, 24 single, separated, divorced, or widowed.
  - (18) "National origin" includes "ancestry."
  - (19) "Person" includes one or more individuals, partnerships, associations, organizations, corporations, cooperatives, legal representatives, trustees and receivers, or any group of persons; it includes any owner, lessee, proprietor, manager, agent, or employee, whether one or more natural persons; and further includes any political or civil subdivisions of the state and any agency or instrumentality of the state or of any political or civil subdivision thereof.
  - (20) "Premises" means the interior or exterior spaces, parts, components, or elements of a building, including individual dwelling units and the public and common use areas of a building.
- 37 (21) "Real estate transaction" includes the sale, appraisal, 38 brokering, exchange, purchase, rental, or lease of real property, 39 transacting or applying for a real estate loan, or the provision of 40 brokerage services.

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- 1 (22) "Real property" includes buildings, structures, dwellings, 2 real estate, lands, tenements, leaseholds, interests in real estate 3 cooperatives, condominiums, and hereditaments, corporeal and 4 incorporeal, or any interest therein.
  - (23) "Respondent" means any person accused in a complaint or amended complaint of an unfair practice in a real estate transaction.
  - (24) "Service animal" means any dog or miniature horse, as discussed in RCW 49.60.214, that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. The work or tasks performed by the service animal must be directly related to the individual's disability. Examples of work or tasks include, but are not limited to, assisting individuals who are blind or have low vision with navigation and other tasks, alerting individuals who are deaf or hard of hearing to the presence of people or sounds, providing nonviolent protection or rescue work, pulling a wheelchair, assisting an individual during a seizure, alerting individuals to the presence of allergens, retrieving items such as medicine or the telephone, providing physical support and assistance with balance and stability to individuals with mobility disabilities, and helping persons with psychiatric and neurological disabilities by preventing or interrupting impulsive or destructive behaviors. The crime deterrent effects of an animal's presence and provision of emotional support, well-being, comfort, companionship do not constitute work or tasks. This subsection does not apply to RCW 49.60.222 through 49.60.227 with respect to housing accommodations or real estate transactions.
    - (25) "Sex" means gender.
  - (26) "Sexual orientation" means heterosexuality, homosexuality, bisexuality, and gender expression or identity. As used in this definition, "gender expression or identity" means having or being perceived as having a gender identity, self-image, appearance, behavior, or expression, whether or not that gender identity, self-image, appearance, behavior, or expression is different from that traditionally associated with the sex assigned to that person at birth.
- NEW SECTION. Sec. 10. This act may be known and cited as the domestic worker protection act.

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- NEW SECTION. Sec. 11. Sections 1 through 8, 10, and 12 of this act constitute a new chapter in Title 49 RCW.
- NEW SECTION. Sec. 12. Sections 1 through 7, 9, and 10 of this 4 act take effect July 1, 2021."

## **SHB 2511** - S COMM AMD

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By Committee on Labor & Commerce

## ADOPTED AS AMENDED 03/05/2020

On page 1, line 2 of the title, after "workers;" strike the remainder of the title and insert "amending RCW 49.60.040; adding a new chapter to Title 49 RCW; prescribing penalties; and providing an effective date."

EFFECT: (1) Adds to or modifies the exclusions for the definition of domestic worker: (a) Food delivery service workers; and (b) for family member service providers, modifies to exclude those who provide services gratuitously; when the services are not in the worker's ordinary course of business; when there is no agreement or expectation of consistent or regular pay; or the services are irregular, uncertain, and incidental in nature and duration or different from the type of work the person customarily does.

- (2) Adds to the exclusions from hiring entity: Certain licensed adult family homes; licensed assisted living, enhanced services or long-term care facilities; DSHS; or entities providing state services.
- (3) Modifies the forms of discrimination and provides exceptions, including related to challenging behavior and care for a child and requires disclosure regarding challenging behavior. Provides that the exceptions to discrimination and hostile work environment do not relieve a hiring entity from liability under the act nor is the agreement to continue employment considered consent to workplace violence.
- (4) Prohibits a hostile work environment and requiring or requesting a written agreement containing waivers, noncompetes, nondisclosures, or nondisparagements inhibiting a worker's rights or ability to seek employment.
  - (5) Modifies prohibited adverse action.
  - (6) Removes the provisions regarding a civil action.
- (7) Modifies the work group regarding recommendations; requires the work group have a nanny, a worker outside of child care, a current or former au pair, and organizations representing au pairs and persons with disabilities.
- (8) Modifies the exemption from discrimination or harassment to remove that the challenging behavior is exhibited by the hiring entity.