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HB 1595 - H AMD **177** By Representative Springer

ADOPTED 03/03/2017

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Strike everything after the enacting clause and insert the 1 2 following:

- "Sec. 1. RCW 42.56.070 and 2005 c 274 s 284 are each amended to 3 4 read as follows:
- (1) Each agency, in accordance with published rules, shall make 5 available for public inspection and copying all public records, 6 7 unless the record falls within the specific exemptions of subsection $((\frac{6}{1}))$ of this section, this chapter, or other statute which 8 9 exempts or prohibits disclosure of specific information or records. 10 To the extent required to prevent an unreasonable invasion of personal privacy interests protected by this chapter, an agency shall 11 12 delete identifying details in a manner consistent with this chapter 13 when it makes available or publishes any public record; however, in each case, the justification for the deletion shall be explained 14 15 fully in writing.
 - (2) For informational purposes, each agency shall publish and maintain a current list containing every law, other than those listed in this chapter, that the agency believes exempts or prohibits disclosure of specific information or records of the agency. agency's failure to list an exemption shall not affect the efficacy of any exemption.
- 22 (3) Each local agency shall maintain and make available for 23 public inspection and copying a current index providing identifying 24 information as to the following records issued, adopted, promulgated after January 1, 1973: 25
- (a) Final opinions, including concurring and dissenting opinions, as well as orders, made in the adjudication of cases; 27
 - (b) Those statements of policy and interpretations of policy, statute, and the Constitution which have been adopted by the agency;
- (c) Administrative staff manuals and instructions to staff that 30 31 affect a member of the public;

1 (d) Planning policies and goals, and interim and final planning 2 decisions;

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- (e) Factual staff reports and studies, factual consultant's reports and studies, scientific reports and studies, and any other factual information derived from tests, studies, reports, or surveys, whether conducted by public employees or others; and
- (f) Correspondence, and materials referred to therein, by and with the agency relating to any regulatory, supervisory, or enforcement responsibilities of the agency, whereby the agency determines, or opines upon, or is asked to determine or opine upon, the rights of the state, the public, a subdivision of state government, or of any private party.
- 13 (4) A local agency need not maintain such an index, if to do so 14 would be unduly burdensome, but it shall in that event:
 - (a) Issue and publish a formal order specifying the reasons why and the extent to which compliance would unduly burden or interfere with agency operations; and
 - (b) Make available for public inspection and copying all indexes maintained for agency use.
- 20 (5) Each state agency shall, by rule, establish and implement a 21 system of indexing for the identification and location of the 22 following records:
- 23 (a) All records issued before July 1, 1990, for which the agency 24 has maintained an index;
 - (b) Final orders entered after June 30, 1990, that are issued in adjudicative proceedings as defined in RCW 34.05.010 and that contain an analysis or decision of substantial importance to the agency in carrying out its duties;
 - (c) Declaratory orders entered after June 30, 1990, that are issued pursuant to RCW 34.05.240 and that contain an analysis or decision of substantial importance to the agency in carrying out its duties;
 - (d) Interpretive statements as defined in RCW 34.05.010 that were entered after June 30, 1990; and
- 35 (e) Policy statements as defined in RCW 34.05.010 that were 36 entered after June 30, 1990.

Rules establishing systems of indexing shall include, but not be limited to, requirements for the form and content of the index, its location and availability to the public, and the schedule for revising or updating the index. State agencies that have maintained Code Rev/SCG:akl

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- 1 indexes for records issued before July 1, 1990, shall continue to
- 2 make such indexes available for public inspection and copying.
- 3 Information in such indexes may be incorporated into indexes prepared
- 4 pursuant to this subsection. State agencies may satisfy the
- 5 requirements of this subsection by making available to the public
- 6 indexes prepared by other parties but actually used by the agency in
- 7 its operations. State agencies shall make indexes available for
- 8 public inspection and copying. State agencies may charge a fee to
- pastio inspection and opping. Search agencies may onarge a record
- 9 cover the actual costs of providing individual mailed copies of 10 indexes.
- 11 (6) A public record may be relied on, used, or cited as precedent 12 by an agency against a party other than an agency and it may be 13 invoked by the agency for any other purpose only if:
 - (a) It has been indexed in an index available to the public; or
- 15 (b) Parties affected have timely notice (actual or constructive) 16 of the terms thereof.
 - (7) Each agency ((shall)) may establish, maintain, and make available for public inspection and copying a statement of the actual ((per page cost or other costs, if any,)) costs that it charges for providing photocopies or electronically produced copies, of public records and a statement of the factors and manner used to determine the actual ((per page cost or other costs, if any)) costs. Any statement of costs may be adopted by an agency only after providing notice and public hearing.
 - (a)(i) In determining the actual ((per page)) cost for providing ((photocopies)) copies of public records, an agency may include all costs directly incident to copying such public records including:
 - (A) The actual cost of the paper and the per page cost for use of agency copying equipment; and
- 30 <u>(B) The actual cost of the electronic production or file transfer</u>
 31 <u>of the record and the use of any cloud-based data storage and</u>
 32 <u>processing service</u>.
- 33 <u>(ii)</u> In determining other actual costs for providing 34 ((photocopies)) <u>copies</u> of public records, an agency may include all 35 costs directly incident to:
- 36 <u>(A) S</u>hipping such public records, including the cost of postage 37 or delivery charges and the cost of any container or envelope used; 38 and

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(B) Transmitting such records in an electronic format, including the cost of any transmission charge and use of any physical media device provided by the agency.

- (b) In determining the actual ((per page cost or other)) costs for providing copies of public records, an agency may not include staff salaries, benefits, or other general administrative or overhead charges, unless those costs are directly related to the actual cost of copying the public records. Staff time to copy and ((mail)) send the requested public records may be included in an agency's costs.
- (8) ((An agency need not calculate the actual per page cost or other costs it charges for providing photocopies of public records if to do so would be unduly burdensome, but in that event: The agency may not charge in excess of fifteen cents per page for photocopies of public records or for the use of agency equipment to photocopy public records and the actual postage or delivery charge and the cost of any container or envelope used to mail the public records to the requestor.
- (9)) This chapter shall not be construed as giving authority to any agency, the office of the secretary of the senate, or the office of the chief clerk of the house of representatives to give, sell or provide access to lists of individuals requested for commercial purposes, and agencies, the office of the secretary of the senate, and the office of the chief clerk of the house of representatives shall not do so unless specifically authorized or directed by law: PROVIDED, HOWEVER, That lists of applicants for professional licenses and of professional licensees shall be made available to those professional associations or educational organizations recognized by their professional licensing or examination board, upon payment of a reasonable charge therefor: PROVIDED FURTHER, That such recognition may be refused only for a good cause pursuant to a hearing under the provisions of chapter 34.05 RCW, the administrative procedure act.
- Sec. 2. RCW 42.56.080 and 2016 c 163 s 3 are each amended to read as follows:
- (1) A public records request must be for identifiable records. A request for all or substantially all records prepared, owned, used, or retained by an agency is not a valid request for identifiable records under this chapter, provided that a request for all records regarding a particular topic or containing a particular keyword or

1 name shall not be considered a request for all of an agency's
2 records.

- 3 (2) Public records shall be available for inspection and copying, and agencies shall, upon request for identifiable public records, 4 make them promptly available to any person including, if applicable, 5 6 on a partial or installment basis as records that are part of a 7 larger set of requested records are assembled or made ready for inspection or disclosure. Agencies shall not deny a request for 8 identifiable public records solely on the basis that the request is 9 overbroad. Agencies shall not distinguish among persons requesting 10 11 records, and such persons shall not be required to provide 12 information as to the purpose for the request except to establish whether inspection and copying would violate RCW $42.56.070((\frac{9}{1}))$ (8) 13 14 42.56.240(14), or other statute which exempts or disclosure of specific information or records to certain persons. 15 16 Agency facilities shall be made available to any person for the 17 copying of public records except when and to the extent that this 18 would unreasonably disrupt the operations of the agency. Agencies 19 shall honor requests received in person during an agency's normal office hours, or by mail or email, for identifiable public records 20 21 unless exempted by provisions of this chapter. No official format is 22 required for making a records request; however, agencies may 23 recommend that requestors submit requests using an agency provided 24 form or web page.
 - (3) An agency may deny a bot request that is one of multiple requests from the requestor to the agency within a twenty-four hour period, if the agency establishes that responding to the multiple requests would cause excessive interference with other essential functions of the agency. For purposes of this subsection, "bot request" means a request for public records that an agency reasonably believes was automatically generated by a computer program or script.

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- Sec. 3. RCW 42.56.120 and 2016 c 163 s 4 are each amended to read as follows:
- (1) No fee shall be charged for the inspection of public records or locating public documents and making them available for copying, except as provided in RCW 42.56.240(14) and subsection (3) of this section. A reasonable charge may be imposed for providing copies of public records and for the use by any person of agency equipment or equipment of the office of the secretary of the senate or the office Code Rev/SCG:akl

 1. **No fee shall be charged for the inspection of public records

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1 of the chief clerk of the house of representatives to copy public records, which charges shall not exceed the amount necessary to 2 reimburse the agency, the office of the secretary of the senate, or 3 the office of the chief clerk of the house of representatives for its 4 actual costs directly incident to such copying. When calculating any 5 6 fees authorized under this section, an agency shall use the most 7 reasonable cost-efficient method available to the agency as part of its normal operations. If any agency translates a record into an 8 alternative electronic format at the request of a requestor, the copy 9 created does not constitute a new public record for purposes of this 10 chapter. Scanning paper records to make electronic copies of such 11 12 records is a method of copying paper records and does not amount to the creation of a new public record. 13

- (2)(a) Agency charges for ((photocopies shall)) actual costs may only be imposed in accordance with the ((actual per page cost or other)) costs established and published by the agency pursuant to RCW 42.56.070(7), and in accordance with the statement of factors and manner used to determine the actual costs. In no event may an agency charge a per page cost greater than the actual ((per page)) cost as established and published by the agency.
- (b) An agency need not calculate the actual costs it charges for providing public records if it has rules or regulations declaring the reasons doing so would be unduly burdensome. To the extent the agency has not determined the actual ((per page cost for photocopies of)) costs of copying public records, the agency may not charge in excess of:
- (i) Fifteen cents per page for photocopies of public records, printed copies of electronic public records when requested by the person requesting records, or for the use of agency equipment to photocopy public records;
- (ii) Ten cents per page for public records scanned into an electronic format or for the use of agency equipment to scan the records;
- (iii) Five cents per each four electronic files or attachment
 uploaded to email, cloud-based data storage service, or other means
 of electronic delivery; and
- (iv) Ten cents per gigabyte for the transmission of public records in an electronic format or for the use of agency equipment to send the records electronically. The agency shall take reasonable

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1 steps to provide the records in the most efficient manner available
2 to the agency in its normal operations; and

- (v) The actual cost of any digital storage media or device provided by the agency, the actual cost of any container or envelope used to mail the copies to the requestor, and the actual postage or delivery charge.
- (c) The charges in (b) of this subsection may be combined to the extent that more than one type of charge applies to copies produced in response to a particular request.
- (d) An agency may charge a flat fee of up to two dollars for any request as an alternative to fees authorized under (a) or (b) of this subsection. An additional flat fee shall not be charged for any installment after the first installment of a request produced in installments. An agency that has elected to charge the flat fee in this subsection for an initial installment may not charge the fees authorized under (a) or (b) of this subsection on subsequent installments.
- (e) An agency shall not impose copying charges under this section for access to or downloading of records that the agency routinely posts on its public internet web site prior to receipt of a request unless the requestor has specifically requested that the agency provide copies of such records through other means.
- (f) A requestor may ask an agency to provide a summary of the applicable charges and may revise the request to reduce the number of records and reduce the applicable charges.
- (3)(a)(i) In addition to the charge imposed for providing copies of public records and for the use by any person of agency equipment copying costs, an agency may include a customized service charge. A customized service charge may only be imposed if the agency estimates that the request would require the use of information technology expertise to prepare data compilations, or provide customized electronic access services when such compilations and customized access services are not used by the agency for other agency purposes.
- (ii) The customized service charge may reimburse the agency up to the actual cost of providing the services in this subsection.
- 36 (b) An agency may not assess a customized service charge unless
 37 the agency has notified the requestor of the customized service
 38 charge to be applied to the request, including an explanation of why
 39 the customized service charge applies, a description of the specific
 40 expertise, and a reasonable estimate cost of the charge. The notice
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- also must provide the requestor the opportunity to amend his or her request in order to avoid or reduce the cost of a customized service charge.
- (4) An agency may require a deposit in an amount not to exceed 4 ten percent of the estimated cost of providing copies for a request, 5 6 including a customized service charge. If an agency makes a request 7 available on a partial or installment basis, the agency may charge for each part of the request as it is provided. If an installment of 8 a records request is not claimed or reviewed, the agency is not 9 obligated to fulfill the balance of the request. An agency may waive 10 11 any charge assessed for a request pursuant to agency rules and 12 regulations. An agency may enter into any contract, memorandum of understanding, or other agreement with a requestor that provides an 13 alternative fee arrangement to the charges authorized in this 14 section, or in response to a voluminous or frequently occurring 15 16 <u>request.</u>
- 17 **Sec. 4.** RCW 42.56.130 and 2005 c 274 s 286 are each amended to 18 read as follows:
- The provisions of RCW 42.56.070(7) and (8) and 42.56.120 that establish or allow agencies to establish the costs charged for photocopies or electronically produced copies of public records do not supersede other statutory provisions, other than in this chapter, authorizing or governing fees for copying public records.
- 24 **Sec. 5.** RCW 42.56.550 and 2011 c 273 s 1 are each amended to 25 read as follows:

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- (1) Upon the motion of any person having been denied an opportunity to inspect or copy a public record by an agency, the superior court in the county in which a record is maintained may require the responsible agency to show cause why it has refused to allow inspection or copying of a specific public record or class of records. The burden of proof shall be on the agency to establish that refusal to permit public inspection and copying is in accordance with a statute that exempts or prohibits disclosure in whole or in part of specific information or records.
- 35 (2) Upon the motion of any person who believes that an agency has
 36 not made a reasonable estimate of the time that the agency requires
 37 to respond to a public record request or a reasonable estimate of the
 38 charges to produce copies of public records, the superior court in
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- the county in which a record is maintained may require the responsible agency to show that the estimate it provided is reasonable. The burden of proof shall be on the agency to show that the estimate it provided is reasonable.
 - (3) Judicial review of all agency actions taken or challenged under RCW 42.56.030 through 42.56.520 shall be de novo. Courts shall take into account the policy of this chapter that free and open examination of public records is in the public interest, even though such examination may cause inconvenience or embarrassment to public officials or others. Courts may examine any record in camera in any proceeding brought under this section. The court may conduct a hearing based solely on affidavits.
 - (4) Any person who prevails against an agency in any action in the courts seeking the right to inspect or copy any public record or the right to receive a response to a public record request within a reasonable amount of time shall be awarded all costs, including reasonable attorney fees, incurred in connection with such legal action. In addition, it shall be within the discretion of the court to award such person an amount not to exceed one hundred dollars for each day that he or she was denied the right to inspect or copy said public record.
- 22 (5) For actions under this section against counties, the venue 23 provisions of RCW 36.01.050 apply.
 - (6) Actions under this section must be filed within one year of the agency's claim of exemption or the last production of a record on a partial or installment basis."
- 27 Correct the title.

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<u>EFFECT:</u> (1) Clarifies that a request for all records on a particular topic is not a request for all records of an agency.

- (2) Requires agencies to use the most reasonable cost-efficient method for determining the actual costs for copying records.
- (3) Provides that creating alternative electronic versions of records does not amount to creating a new public record.
- (4) Removes the default cost for copying audio or video recordings.
- (5) Changes the default rate for electronic attachment charges from \$.40 per 25 attachments to \$.05 per four attachments.
- (6) Changes the alternative flat fee rate from \$5 to \$2 per request and clarifies that the same charge may not be applied to subsequent installments of a request.
- (7) Changes the provisions of the customized service charge to apply where the agency uses information technology services not otherwise used by the agency for other purposes.

(8) Permits a requestor to seek judicial review of the reasonableness of an agency's estimate for copying charges.

--- END ---