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SENATE BILL 6583

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State of Washington                      64th Legislature                      2016 Regular Session

By Senators Miloscia, Padden, O'Ban, Pearson, and Sheldon

Read first time 01/27/16. Referred to Committee on Accountability & Reform.

1            AN ACT Relating to performance management systems at the state  
2 department of corrections; adding new sections to chapter 72.09 RCW;  
3 creating a new section; and declaring an emergency.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5            NEW SECTION.    **Sec. 1.**    A new section is added to chapter 72.09  
6 RCW to read as follows:

7            (1) The department must develop a robust lean performance  
8 management plan as described in this section to be overseen by the  
9 governor in collaboration with the department. The department shall  
10 coordinate performance management activities between correctional  
11 facilities to develop common performance measures and frameworks that  
12 enhance the ability to compare performance between correctional  
13 facilities and aid in the standardization of practices between  
14 correctional facilities where appropriate.

15            (2) The department performance management plan shall conform to  
16 the Baldrige excellence framework most applicable to nonprofit  
17 government operations. The department must develop clear timelines  
18 and strategies related to development of performance management plans  
19 and report these to results Washington or its equivalent and the  
20 relevant policy and fiscal committees of the legislature within sixty  
21 days of the effective date of this section.

1 (3) The performance management plan must define the mission of  
2 the department and set goals for achievement. Goals should be  
3 expressed to the extent practicable in outcome-based, objective, and  
4 measureable forms that align with the stated objectives for a  
5 comprehensive system of corrections expressed in RCW 72.09.010. This  
6 section does not require the department to develop new mission  
7 statements and goals in place of its existing missions and goals if  
8 the missions and goals can be fit within the Baldrige excellence  
9 framework.

10 (4) The department must undergo a Baldrige assessment of its  
11 operations every two years until reaching a sixty percent Baldrige  
12 assessment score pursuant to subsection (5) of this section.  
13 Completed assessments and feedback must be transmitted to the office  
14 of financial management and relevant policy and fiscal committees of  
15 the legislature.

16 (5) The department must establish a goal of achieving a sixty  
17 percent Baldrige assessment score within seven years of its first  
18 Baldrige assessment. When a sixty percent score is achieved, the  
19 department must apply for a Malcolm Baldrige national quality award  
20 under 15 U.S.C. Sec. 3711a. If the department is unable to achieve  
21 this sixty percent goal, it must move to achieve certification under  
22 an internationally recognized quality management system, such as ISO  
23 9001 or its equivalent, within seven years of the first Baldrige  
24 assessment, or as soon as practicable after the inability is  
25 identified. Nothing in this section prohibits the department from  
26 adopting an internationally recognized quality management system at  
27 an earlier date or in addition to its other activities.

28 (6) The department must work towards implementation of real-time,  
29 web-based tracking and reporting of department performance management  
30 activities.

31 (7) The department must provide a periodic report to the relevant  
32 policy and fiscal committees of the legislature presenting  
33 information from the department performance management plan,  
34 including elements such as goals adopted for the reporting period,  
35 results of audits or assessments, progress towards achieving the  
36 objectives described in subsection (5) of this section, and fiscal  
37 savings attributable to performance management projects. The  
38 department may propose a schedule for the submission of this periodic  
39 report as part of its submission under subsection (2) of this  
40 section.

1 (8) Pursuant to chapter 43.09 RCW, the state auditor must conduct  
2 a performance audit of the department's management systems and  
3 metrics one year after their implementation.

4 NEW SECTION. **Sec. 2.** A new section is added to chapter 72.09  
5 RCW to read as follows:

6 The department shall study the application of the Baldrige  
7 quality management framework or an equivalent performance management  
8 system to its own activities and report its findings to the governor  
9 and relevant policy and fiscal committees of the legislature by  
10 December 1, 2016.

11 NEW SECTION. **Sec. 3.** Pursuant to chapter 43.09 RCW, the state  
12 auditor must conduct an immediate performance audit of the department  
13 of corrections' management system in place and report its findings to  
14 the governor and relevant policy and fiscal committees of the  
15 legislature.

16 NEW SECTION. **Sec. 4.** Section 3 of this act is necessary for the  
17 immediate preservation of the public peace, health, or safety, or  
18 support of the state government and its existing public institutions,  
19 and takes effect immediately.

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