HOUSE BILL 1091

State of Washington 64th Legislature 2015 Regular Session

By Representatives Van De Wege, Klippert, Carlyle, Fey, Goodman, Tarleton, Holy, Gregerson, Jinkins, Lytton, Stanford, Orwall, Kirby, Fitzgibbon, Sawyer, Ryu, Riccelli, and Morris; by request of Attorney General

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- AN ACT Relating to the unauthorized interference of ticket sales over the internet; and adding a new chapter to Title 19 RCW.
- 3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- Sec. 1. It is the intent of the legislature to 4 NEW SECTION. 5 protect consumers and ticket sellers from software that simulates the 6 action of a human being purchasing tickets from a ticket seller in order to evade controls and measures on a ticket seller's web site. 7 legislature is concerned by the use of software, commonly 8 referred to as BOTs (web robots), to interfere with the operation of 9 ticket sales over the internet, gaining unauthorized priority access 10 11 to purchasing tickets, and thereby reducing access to the general public of online ticket sales at the intended original price. 12 13 order to protect consumers and ticket sellers, the legislature 14 intends to prohibit acts and practices of persons that use or sell software to circumvent, thwart, interfere with, or evade a security 15 16 measure, access control system, or other control or measure on a 17 ticket seller's internet web site. It is not the intent of the legislature to interrupt the online ticket buying process established 18 by the authorized ticket seller, including the distribution of 19 tickets to season ticket holders. 20

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NEW SECTION. Sec. 2. The definitions in this section apply throughout this chapter unless the context clearly requires otherwise.

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- (1) "Admission ticket" means evidence of a right of entry to a venue or an entertainment event.
- (2) "Affinity group" means an identifiable group of people who are members of the same organization, or who are customers of the same person, and who enjoy special privileges.
- 9 (3) "Event" means a concert, theatrical performance, sporting 10 event, exhibition, show, or other similar activity held in this 11 state.
- 12 (4) "Initial sale" means the first sale of an admission ticket by 13 the ticket seller. "Initial sale" also includes the distribution of 14 admission tickets under an agreement between the ticket seller and 15 the recipient.
- 16 (5) "Person" means any individual, partnership, corporation, 17 limited liability company, other organization, or any combination 18 thereof.
- 19 (6) "Place of entertainment" means any privately or publicly
 20 owned or operated entertainment facility within this state, such as a
 21 theater, stadium, museum, arena, park, racetrack, or other place
 22 where concerts, theatrical performances, sporting events,
 23 exhibitions, shows, or other similar activities are held and for
 24 which an entry fee is charged.
- 25 (7) "Presale" means a sale of admission tickets at or below the 26 price printed on the ticket by, or with the permission of, a ticket 27 seller, prior to their release to the general public.
- 28 (8) "Promoter" means a person who organizes financing and 29 publicity for an entertainment event.
- 30 (9) "Ticket seller" means a person that makes admission tickets 31 available, directly or indirectly, at an initial presale or sale to 32 the general public, and may include an owner or operator of a place 33 of entertainment, a sponsor or promoter of an event, a sports team 34 participating in an event, a fan club or affinity group, a theater 35 company, a musical group, or similar participant in an event, or an 36 employee or agent of any such person.
- NEW SECTION. Sec. 3. A person may not use or sell software, the purpose of which is to circumvent, thwart, interfere with, or evade a security measure, access control system, or other control or measure

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1 on a ticket seller's internet web site. The legislature finds such conduct vitally affects the public interest for the purpose of 2 applying the consumer protection act, chapter 19.86 RCW. Using or 3 selling software to circumvent, thwart, or evade a control or measure 4 on a ticket seller's web site used to ensure an equitable 5 6 distribution of tickets is not reasonable in relation to the development and preservation of business and is an unfair or 7 deceptive act in trade or commerce and an unfair method of 8 competition for purposes of applying the consumer protection act, 9 chapter 19.86 RCW. 10

11 <u>NEW SECTION.</u> **Sec. 4.** Sections 1 through 3 of this act 12 constitute a new chapter in Title 19 RCW.

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