

HOUSE BILL REPORT

SHB 1183

As Passed House:
March 9, 2015

Title: An act relating to radiology benefit managers.

Brief Description: Concerning radiology benefit managers.

Sponsors: House Committee on Health Care & Wellness (originally sponsored by Representatives Harris and Cody).

Brief History:

Committee Activity:

Health Care & Wellness: 2/4/15, 2/13/15 [DPS].

Floor Activity:

Passed House: 3/9/15, 88-10.

Brief Summary of Substitute Bill

- Requires radiology benefit managers to register with the Department of Revenue.
- Establishes standards for radiology benefit managers to use when auditing claims from radiology clinics, radiologists, and advanced diagnostic imaging services providers, including standards related to process, timing, and payment.
- Establishes standards for appeals processes of radiology benefit managers.

HOUSE COMMITTEE ON HEALTH CARE & WELLNESS

Majority Report: The substitute bill be substituted therefor and the substitute bill do pass. Signed by 15 members: Representatives Cody, Chair; Riccelli, Vice Chair; Schmick, Ranking Minority Member; Harris, Assistant Ranking Minority Member; Caldier, Clibborn, DeBolt, Jinkins, Johnson, Moeller, Robinson, Rodne, Short, Tharinger and Van De Wege.

Staff: Chris Blake (786-7392).

Background:

This analysis was prepared by non-partisan legislative staff for the use of legislative members in their deliberations. This analysis is not a part of the legislation nor does it constitute a statement of legislative intent.

Radiology uses medical imaging technology to diagnose and treat disease. There are two primary categories of radiology: diagnostic radiology and interventional radiology. Diagnostic radiology uses medical imaging technology to diagnose a patient's symptoms, monitor responses to treatment, and to screen for illnesses. Interventional radiology uses medical imaging technology to guide procedures to treat conditions such as cancer, blockages in arteries and veins, liver problems, and kidney problems. Types of medical imaging technologies include computed tomography, magnetic resonance imaging, positron emission tomography, ultrasound, nuclear medicine, and x-rays.

Radiology benefit managers generally perform management activities related to benefits for imaging services on behalf of health carriers. These may include developing guidelines on the use of radiology services, conducting prior authorization activities, privileging certain providers to order radiology services, and profiling a provider's use of services to confirm that they meet certain benchmarks.

Summary of Substitute Bill:

"Radiology benefit managers" are defined as persons who contract with insurers or third-party payors to provide services to: (1) process claims for services and procedures performed by radiologists or advanced diagnostic imaging services providers; and (2) pay radiology clinics, radiologists, or advanced diagnostic imaging services providers for services or procedures.

Radiology Benefit Manager Registration.

Radiology benefit managers must register with the Department of Revenue's Business Licensing Program. To register, a radiology benefit manager must submit an application and a registration fee of \$200.

Auditing Standards.

Auditing entities, including radiology benefit managers that audit claims and third parties that contract with radiology benefit managers to audit claims, must comply with several specified auditing standards. These standards relate to:

- **Procedures.** Auditing entities must maintain procedures for radiology clinics, radiologists, and advanced diagnostic imaging services providers to appeal findings regarding a claim or authorization request and provide notice to them about the procedure prior to conducting an audit. Appeals must be completed within 30 days of the submission of the claim that is the subject of the requested appeal. Auditing entities must audit each radiology clinic, radiologist, and advanced diagnostic imaging services provider under the same standards used for other similar providers. If an audit involves clinical or professional judgment, the auditing entity must conduct the audit in consultation with a licensed radiologist. Except in cases of fraud, an auditing entity may not conduct an audit of more than 250 unique procedures within a 12-month period for a single provider.
- **Timing.** Auditing entities must give at least 15 days' written notice prior to an on-site audit and may not conduct an audit during the first five days of the month without the consent of the radiology clinic, radiologist, or advanced diagnostic imaging services

provider. Auditing entities may not conduct more than one on-site audit of a radiology clinic, radiologist, and advanced diagnostic imaging services provider in any 12-month period. Auditing entities may not conduct an audit of claims more than 24 months after the adjudication of the claim.

- Payments. Auditing entities may not charge a radiology clinic, radiologist, and advanced diagnostic imaging services provider for a denied or disputed claim until the audit and appeals procedures are final. Auditing entities must pay outstanding claims of a radiology clinic, radiologist, and advanced diagnostic imaging services provider within 45 days of the conclusion of all appeals or the issuance of the final report. Auditing entities may not include interest in overpayment amounts, unless the overpaid claim was based on a procedure that was not performed correctly. Auditing entities may not recoup costs related to clerical errors or errors that do not financially harm either the entity or a consumer.

An auditing entity's finding that a claim was improper must be based on identified transactions, rather than probability sampling, extrapolation, or other methods of projecting errors.

If a radiology benefits manager contracts with a third party to conduct audits, the radiology benefit manager may not base compensation on a percentage of the amount of overpayments recovered or disclose information obtained during the audit, unless specifically authorized.

When conducting an audit, an auditing entity must allow the following as evidence of validation of a claim:

- an electronic or physical copy of a referral or authorization of the procedure;
- billing data showing payment by the patient; or
- electronic records that are reasonably clear and accurate electronic documentation corresponding to a claim.

The act does not prohibit a radiology benefit manager from pursuing an action for fraud against a radiology clinic, radiologist, and advanced diagnostic imaging services provider. The auditing procedures do not apply in cases in which a physical review or review of claims indicate fraud or intentional and willful misrepresentation. The auditing procedures do not apply to state agencies conducting audits of records for services paid for by the state's medical assistance program.

Post-Audit Reporting.

Within 45 days of an audit, a radiology benefit manager must provide the audited radiology clinic, radiologist, and advanced diagnostic imaging services provider with a preliminary report of the audit. Upon receiving the preliminary report, the radiology clinic, radiologist, and advanced diagnostic imaging services provider has at least 45 days to contest the report or any of its findings and provide additional documentation in support of the claim.

The radiology benefit manager must provide the audited radiology clinic, radiologist, and advanced diagnostic imaging services provider a final report of the audit within 60 days of receipt of the preliminary report or the date that the preliminary report was contested. The final report must include all of the money to be recovered by the radiology benefit manager.

Recoupment of funds from a radiology clinic, radiologist, and advanced diagnostic imaging services provider will occur after the audit and the appeals procedures are final.

Appropriation: None.

Fiscal Note: Available.

Effective Date: The bill takes effect 90 days after adjournment of the session in which the bill is passed.

Staff Summary of Public Testimony:

(In support) This bill sets standards for radiology benefits managers. This is a good first step in making the public aware of radiology benefit management companies. There have been recent large trends in the increased use of radiology benefit managers in Washington and this may expand to other areas of health care, such as cardiology and oncology. This bill pays attention to incentives and arrangements with carriers to decrease utilization. There needs to be balance between cost savings and carrying out physicians' orders, making patients aware of prices, and focusing on quality. Radiology benefit managers can have a profound influence on a patient's access to services; however, they are unregulated by the state. This bill will require radiology benefit managers to register with the state, establish an appeals process, and adhere to auditing standards.

This will provide transparency to health plan enrollees and make sure that patients are the first priority. This bill increases the amount of information available to providers and patients when seeking radiological services.

(With concerns) Efforts to undermine the ability to manage cost and quality of products offered by plans results in higher costs to the members who are purchasing the insurance.

(Opposed) The bill uses terminology that applies to pharmacy benefit managers, not radiology benefit managers. The bill discourages utilization management services which are important for protecting patients from unnecessary care and redundant services that expose patients to radiology. Public and private health plans all demand utilization review services as a key tool to help control costs and increase quality. There are already laws to address the use of pre-service, concurrent service, post-service reviews, notices, and other assurances of appropriate utilization reviews. There needs to be a hard look at what existing Washington law already does and address any specific gaps.

Persons Testifying: (In support) Representative Harris, prime sponsor; Brad Boswell, Washington State Radiological Society; Dave Kimberling, Washington Managed Imaging; and Tierney Edwards, Washington State Medical Association.

(With concerns) Chris Bandoli, Regence Blue Shield.

(Opposed) Sydney Smith Zvara, Association of Washington Healthcare Plans; and Len Sorrin, Premera Blue Cross.

Persons Signed In To Testify But Not Testifying: None.