## <u>SSB 6519</u> - H COMM AMD By Committee on Appropriations

## NOT ADOPTED 03/03/2016

- 1 Strike everything after the enacting clause and insert the 2 following:
- "NEW SECTION. Sec. 1. The legislature recognizes telemedicine 3 will play an increasingly important role in the health care system. 4 Telemedicine is a meaningful and efficient way to treat patients and 5 control costs while improving access to care. The expansion of the 6 7 use of telemedicine should be thoughtfully and systematically considered in Washington state in order to maximize its application 8 and expand access to care. Therefore, it is the intent of the 9 legislature to broaden the reimbursement opportunities for health 10 11 care services and establish a collaborative for the advancement of 12 telemedicine to provide quidance, research, and recommendations for 13 the benefit of professionals providing care through telemedicine.
- Sec. 2. (1) The collaborative for the advancement 14 NEW SECTION. of telemedicine is created to enhance the understanding and use of 15 16 health services provided through telemedicine and other similar 17 models in Washington state. The collaborative shall be hosted by the University of Washington telehealth services and shall be comprised 18 19 of one member from each of the two largest caucuses of the senate and 20 the house of representatives, and representatives from the academic 21 community, hospitals, clinics, and health care providers in primary care and specialty practices, carriers, and other interested parties. 22
  - (2) By July 1, 2016, the collaborative shall be convened. The collaborative shall develop recommendations on improving reimbursement and access to services, including originating site restrictions, provider to provider consultative models, and technologies and models of care not currently reimbursed; identify the existence of telemedicine best practices, guidelines, billing requirements, and fraud prevention developed by recognized medical and telemedicine organizations; and explore other priorities identified by members of the collaborative. After review of existing

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- resources, the collaborative shall explore and make recommendations on whether to create a technical assistance center to support providers in implementing or expanding services delivered through telemedicine technologies.
- (3) The collaborative must submit an initial progress report by 5 6 December 1, 2016, with follow-up policy reports including 7 recommendations by December 1, 2017, and December 1, 2018. The reports shall be shared with the relevant professional associations, 8 governing boards or commissions, and the health care committees of 9 the legislature. 10
- 11 (4) The meetings of the board shall be open public meetings, with 12 meeting summaries available on a web page.
- 13 (5) The future of the collaborative shall be reviewed by the 14 legislature with consideration of ongoing technical assistance needs 15 and opportunities. The collaborative terminates December 31, 2018.
- 16 **Sec. 3.** RCW 48.43.735 and 2015 c 23 s 3 are each amended to read 17 as follows:
- (1) For health plans issued or renewed on or after January 1, 2017, a health carrier shall reimburse a provider for a health care service provided to a covered person through telemedicine ((<del>[or]</del>)) or store and forward technology if:
- 22 (a) The plan provides coverage of the health care service when 23 provided in person by the provider;
  - (b) The health care service is medically necessary; ((and))
  - (c) The health care service is a service recognized as an essential health benefit under section 1302(b) of the federal patient protection and affordable care act in effect on January 1, ((2017)) 2015; and
  - (d) The health care service is determined to be safely and effectively provided through telemedicine or store and forward technology according to generally accepted health care practices and standards, and the technology used to provide the health care service meets the standards required by state and federal laws governing the privacy and security of protected health information.
- 35 (2)(a) If the service is provided through store and forward 36 technology there must be an associated office visit between the 37 covered person and the referring health care provider. Nothing in 38 this section prohibits the use of telemedicine for the associated 39 office visit.

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- 1 (b) For purposes of this section, reimbursement of store and 2 forward technology is available only for those covered services 3 specified in the negotiated agreement between the health carrier and 4 the health care provider.
- 5 (3) An originating site for a telemedicine health care service 6 subject to subsection (1) of this section includes a:
  - (a) Hospital;

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- 8 (b) Rural health clinic;
- 9 (c) Federally qualified health center;
  - (d) Physician's or other health care provider's office;
- 11 (e) Community mental health center;
- 12 (f) Skilled nursing facility; ((or))
- 13 (g) <u>Home; or</u>
- 14 <u>(h)</u> Renal dialysis center, except an independent renal dialysis 15 center.
  - (4) Except for subsection (3)(g) of this section, any originating site under subsection (3) of this section may charge a facility fee for infrastructure and preparation of the patient. Reimbursement must be subject to a negotiated agreement between the originating site and the health carrier. A distant site or any other site not identified in subsection (3) of this section may not charge a facility fee.
- 22 (5) A health carrier may not distinguish between originating 23 sites that are rural and urban in providing the coverage required in 24 subsection (1) of this section.
  - (6) A health carrier may subject coverage of a telemedicine or store and forward technology health service under subsection (1) of this section to all terms and conditions of the plan in which the covered person is enrolled, including, but not limited to, utilization review, prior authorization, deductible, copayment, or coinsurance requirements that are applicable to coverage of a comparable health care service provided in person.
    - (7) This section does not require a health carrier to reimburse:
    - (a) An originating site for professional fees;
- 34 (b) A provider for a health care service that is not a covered 35 benefit under the plan; or
- 36 (c) An originating site or health care provider when the site or 37 provider is not a contracted provider under the plan.
  - (8) For purposes of this section:

- 1 (a) "Distant site" means the site at which a physician or other 2 licensed provider, delivering a professional service, is physically 3 located at the time the service is provided through telemedicine;
- 4 (b) "Health care service" has the same meaning as in RCW 5 48.43.005;
- 6 (c) "Hospital" means a facility licensed under chapter 70.41, 71.12, or 72.23 RCW;
- 8 (d) "Originating site" means the physical location of a patient 9 receiving health care services through telemedicine;
  - (e) "Provider" has the same meaning as in RCW 48.43.005;

- (f) "Store and forward technology" means use of an asynchronous transmission of a covered person's medical information from an originating site to the health care provider at a distant site which results in medical diagnosis and management of the covered person, and does not include the use of audio-only telephone, facsimile, or email; and
- 17 (g) "Telemedicine" means the delivery of health care services 18 through the use of interactive audio and video technology, permitting 19 real-time communication between the patient at the originating site 20 and the provider, for the purpose of diagnosis, consultation, or 21 treatment. For purposes of this section only, "telemedicine" does not 22 include the use of audio-only telephone, facsimile, or email.
- 23 **Sec. 4.** RCW 41.05.700 and 2015 c 23 s 2 are each amended to read 24 as follows:
- 25 (1) A health plan offered to employees and their covered 26 dependents under this chapter issued or renewed on or after January 27 1, 2017, shall reimburse a provider for a health care service 28 provided to a covered person through telemedicine or store and 29 forward technology if:
- 30 (a) The plan provides coverage of the health care service when 31 provided in person by the provider;
  - (b) The health care service is medically necessary; ((and))
- 33 (c) The health care service is a service recognized as an assential health benefit under section 1302(b) of the federal patient protection and affordable care act in effect on January 1,  $((\frac{2017}{2017}))$  2015; and
- 37 (d) The health care service is determined to be safely and
  38 effectively provided through telemedicine or store and forward
  39 technology according to generally accepted health care practices and
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  4 H-4639.1/16

- standards, and the technology used to provide the health care service meets the standards required by state and federal laws governing the privacy and security of protected health information.
  - (2)(a) If the service is provided through store and forward technology there must be an associated office visit between the covered person and the referring health care provider. Nothing in this section prohibits the use of telemedicine for the associated office visit.
- 9 (b) For purposes of this section, reimbursement of store and 10 forward technology is available only for those covered services 11 specified in the negotiated agreement between the health plan and 12 health care provider.
- 13 (3) An originating site for a telemedicine health care service 14 subject to subsection (1) of this section includes a:
  - (a) Hospital;

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- 16 (b) Rural health clinic;
  - (c) Federally qualified health center;
- 18 (d) Physician's or other health care provider's office;
- 19 (e) Community mental health center;
  - (f) Skilled nursing facility; ((or))
- 21 (g) <u>Home; or</u>
- 22 <u>(h)</u> Renal dialysis center, except an independent renal dialysis 23 center.
  - (4) Except for subsection (3)(g) of this section, any originating site under subsection (3) of this section may charge a facility fee for infrastructure and preparation of the patient. Reimbursement must be subject to a negotiated agreement between the originating site and the health plan. A distant site or any other site not identified in subsection (3) of this section may not charge a facility fee.
- 30 (5) The plan may not distinguish between originating sites that 31 are rural and urban in providing the coverage required in subsection 32 (1) of this section.
  - (6) The plan may subject coverage of a telemedicine or store and forward technology health service under subsection (1) of this section to all terms and conditions of the plan, including, but not limited to, utilization review, prior authorization, deductible, copayment, or coinsurance requirements that are applicable to coverage of a comparable health care service provided in person.
    - (7) This section does not require the plan to reimburse:
- 40 (a) An originating site for professional fees;

- 1 (b) A provider for a health care service that is not a covered 2 benefit under the plan; or
- 3 (c) An originating site or health care provider when the site or 4 provider is not a contracted provider under the plan.

 $((\frac{9}{(8)}))$  (8) For purposes of this section:

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- 6 (a) "Distant site" means the site at which a physician or other 7 licensed provider, delivering a professional service, is physically 8 located at the time the service is provided through telemedicine;
- 9 (b) "Health care service" has the same meaning as in RCW 10 48.43.005;
- 11 (c) "Hospital" means a facility licensed under chapter 70.41, 12 71.12, or 72.23 RCW;
- 13 (d) "Originating site" means the physical location of a patient 14 receiving health care services through telemedicine;
  - (e) "Provider" has the same meaning as in RCW 48.43.005;
  - (f) "Store and forward technology" means use of an asynchronous transmission of a covered person's medical information from an originating site to the health care provider at a distant site which results in medical diagnosis and management of the covered person, and does not include the use of audio-only telephone, facsimile, or email; and
  - (g) "Telemedicine" means the delivery of health care services through the use of interactive audio and video technology, permitting real-time communication between the patient at the originating site and the provider, for the purpose of diagnosis, consultation, or treatment. For purposes of this section only, "telemedicine" does not include the use of audio-only telephone, facsimile, or email.
- 28 **Sec. 5.** RCW 74.09.325 and 2015 c 23 s 4 are each amended to read 29 as follows:
- 30 (1) Upon initiation or renewal of a contract with the Washington 31 state health care authority to administer a medicaid managed care 32 plan, a managed health care system shall reimburse a provider for a 33 health care service provided to a covered person through telemedicine 34 ((<del>{or}</del>)) or store and forward technology if:
- 35 (a) The medicaid managed care plan in which the covered person is 36 enrolled provides coverage of the health care service when provided 37 in person by the provider;
- 38 (b) The health care service is medically necessary; ((and))

- 1 (c) The health care service is a service recognized as an 2 essential health benefit under section 1302(b) of the federal patient 3 protection and affordable care act in effect on January 1, ((2017)) 2015; and
- 5 (d) The health care service is determined to be safely and
  6 effectively provided through telemedicine or store and forward
  7 technology according to generally accepted health care practices and
  8 standards, and the technology used to provide the health care service
  9 meets the standards required by state and federal laws governing the
  10 privacy and security of protected health information.
  - (2)(a) If the service is provided through store and forward technology there must be an associated visit between the covered person and the referring health care provider. Nothing in this section prohibits the use of telemedicine for the associated office visit.
- 16 (b) For purposes of this section, reimbursement of store and 17 forward technology is available only for those services specified in 18 the negotiated agreement between the managed health care system and 19 health care provider.
- 20 (3) An originating site for a telemedicine health care service 21 subject to subsection (1) of this section includes a:
- 22 (a) Hospital;

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- 23 (b) Rural health clinic;
  - (c) Federally qualified health center;
- 25 (d) Physician's or other health care provider's office;
- 26 (e) Community mental health center;
- 27 (f) Skilled nursing facility; ((or))
- 28 (g) <u>Home; or</u>
- 29 <u>(h)</u> Renal dialysis center, except an independent renal dialysis 30 center.
- 31 (4) Except for subsection (3)(g) of this section, any originating
  32 site under subsection (3) of this section may charge a facility fee
  33 for infrastructure and preparation of the patient. Reimbursement must
  34 be subject to a negotiated agreement between the originating site and
  35 the managed health care system. A distant site or any other site not
  36 identified in subsection (3) of this section may not charge a
  37 facility fee.
- 38 (5) A managed health care system may not distinguish between 39 originating sites that are rural and urban in providing the coverage 40 required in subsection (1) of this section.

- 1 (6) A managed health care system may subject coverage of a 2 telemedicine or store and forward technology health service under 3 subsection (1) of this section to all terms and conditions of the 4 plan in which the covered person is enrolled, including, but not 5 limited to, utilization review, prior authorization, deductible, 6 copayment, or coinsurance requirements that are applicable to 7 coverage of a comparable health care service provided in person.
- 8 (7) This section does not require a managed health care system to 9 reimburse:
  - (a) An originating site for professional fees;
- 11 (b) A provider for a health care service that is not a covered 12 benefit under the plan; or
- 13 (c) An originating site or health care provider when the site or 14 provider is not a contracted provider under the plan.
  - (8) For purposes of this section:

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- 16 (a) "Distant site" means the site at which a physician or other 17 licensed provider, delivering a professional service, is physically 18 located at the time the service is provided through telemedicine;
- 19 (b) "Health care service" has the same meaning as in RCW 20 48.43.005;
- 21 (c) "Hospital" means a facility licensed under chapter 70.41, 22 71.12, or 72.23 RCW;
  - (d) "Managed health care system" means any health care organization, including health care providers, insurers, health care service contractors, health maintenance organizations, health insuring organizations, or any combination thereof, that provides directly or by contract health care services covered under this chapter and rendered by licensed providers, on a prepaid capitated basis and that meets the requirements of section 1903(m)(1)(A) of Title XIX of the federal social security act or federal demonstration waivers granted under section 1115(a) of Title XI of the federal social security act;
  - (e) "Originating site" means the physical location of a patient receiving health care services through telemedicine;
    - (f) "Provider" has the same meaning as in RCW 48.43.005;
- 36 (g) "Store and forward technology" means use of an asynchronous 37 transmission of a covered person's medical information from an 38 originating site to the health care provider at a distant site which 39 results in medical diagnosis and management of the covered person,

- and does not include the use of audio-only telephone, facsimile, or email; and
  - (h) "Telemedicine" means the delivery of health care services through the use of interactive audio and video technology, permitting real-time communication between the patient at the originating site and the provider, for the purpose of diagnosis, consultation, or treatment. For purposes of this section only, "telemedicine" does not include the use of audio-only telephone, facsimile, or email.
  - (9) To measure the impact on access to care for underserved communities and costs to the state and the medicaid managed health care system for reimbursement of telemedicine services, the Washington state health care authority, using existing data and resources, shall provide a report to the appropriate policy and fiscal committees of the legislature no later than December 31, 2018.
- **Sec. 6.** RCW 70.41.230 and 2015 c 23 s 6 are each amended to read 16 as follows:
  - (1) Except as provided in subsection (3) of this section, prior to granting or renewing clinical privileges or association of any physician or hiring a physician, a hospital or facility approved pursuant to this chapter shall request from the physician and the physician shall provide the following information:
  - (a) The name of any hospital or facility with or at which the physician had or has any association, employment, privileges, or practice during the prior five years: PROVIDED, That the hospital may request additional information going back further than five years, and the physician shall use his or her best efforts to comply with such a request for additional information;
  - (b) Whether the physician has ever been or is in the process of being denied, revoked, terminated, suspended, restricted, reduced, limited, sanctioned, placed on probation, monitored, or not renewed for any professional activity listed in (b)(i) through (x) of this subsection, or has ever voluntarily or involuntarily relinquished, withdrawn, or failed to proceed with an application for any professional activity listed in (b)(i) through (x) of this subsection in order to avoid an adverse action or to preclude an investigation or while under investigation relating to professional competence or conduct:
    - (i) License to practice any profession in any jurisdiction;

- 1 (ii) Other professional registration or certification in any 2 jurisdiction;
  - (iii) Specialty or subspecialty board certification;
    - (iv) Membership on any hospital medical staff;
- (v) Clinical privileges at any facility, including hospitals, 6 ambulatory surgical centers, or skilled nursing facilities;
- 7 (vi) Medicare, medicaid, the food and drug administration, the national institute of health (office of human research protection), 8 governmental, national, or international regulatory agency, or any 9 public program; 10
  - (vii) Professional society membership or fellowship;
- 12 (viii) Participation or membership in a health maintenance organization, preferred provider organization, independent practice 13 14 association, physician-hospital organization, or other entity;
  - (ix) Academic appointment;

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- (x) Authority to prescribe controlled 16 substances (drug 17 enforcement agency or other authority);
  - (c) Any pending professional medical misconduct proceedings or any pending medical malpractice actions in this state or another state, the substance of the allegations in the proceedings or actions, and any additional information concerning the proceedings or actions as the physician deems appropriate;
- (d) The substance of the findings in the actions or proceedings 23 and any additional information concerning the actions or proceedings 24 25 as the physician deems appropriate;
  - (e) A waiver by the physician of any confidentiality provisions concerning the information required to be provided to hospitals pursuant to this subsection; and
  - (f) A verification by the physician that the information provided by the physician is accurate and complete.
    - (2) Except as provided in subsection (3) of this section, prior to granting privileges or association to any physician or hiring a physician, a hospital or facility approved pursuant to this chapter shall request from any hospital with or at which the physician had or has privileges, was associated, or was employed, during the preceding five years, the following information concerning the physician:
- (a) Any pending professional medical misconduct proceedings or 37 any pending medical malpractice actions, in this state or another 38 39 state;

(b) Any judgment or settlement of a medical malpractice action and any finding of professional misconduct in this state or another state by a licensing or disciplinary board; and

- (c) Any information required to be reported by hospitals pursuant to RCW 18.71.0195.
- (3) In lieu of the requirements of subsections (1) and (2) of this section, when granting or renewing privileges or association of any physician providing telemedicine or store and forward services, an originating site hospital may rely on a distant site hospital's decision to grant or renew clinical privileges or association of the physician if the originating site hospital obtains reasonable assurances, through a written agreement with the distant site hospital, that all of the following provisions are met:
- (a) The distant site hospital providing the telemedicine <u>or store</u> and <u>forward</u> services is a medicare participating hospital;
- (b) Any physician providing telemedicine <u>or store and forward</u> services at the distant site hospital will be fully privileged to provide such services by the distant site hospital;
- (c) Any physician providing telemedicine <u>or store and forward</u> services will hold and maintain a valid license to perform such services issued or recognized by the state of Washington; and
- (d) With respect to any distant site physician who holds current privileges at the originating site hospital whose patients are receiving the telemedicine or store and forward services, the originating site hospital has evidence of an internal review of the distant site physician's performance of these privileges and sends the distant site hospital such performance information for use in the periodic appraisal of the distant site physician. At a minimum, this information must include all adverse events, as defined in RCW 70.56.010, that result from the telemedicine or store and forward services provided by the distant site physician to the originating site hospital's patients and all complaints the originating site hospital has received about the distant site physician.
- (4) The medical quality assurance commission or the board of osteopathic medicine and surgery shall be advised within thirty days of the name of any physician denied staff privileges, association, or employment on the basis of adverse findings under subsection (1) of this section.
- 39 (5) A hospital or facility that receives a request for 40 information from another hospital or facility pursuant to subsections Code Rev/LL:amh 11 H-4639.1/16

(1) through (3) of this section shall provide such information 1 concerning the physician in question to the extent such information is known to the hospital or facility receiving such a request, 3 including the reasons for suspension, termination, or curtailment of 4 employment or privileges at the hospital or facility. A hospital, 5 6 facility, or other person providing such information in good faith is not liable in any civil action for the release of such information. 7

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- (6) Information and documents, including complaints and incident reports, created specifically for, and collected, and maintained by a quality improvement committee are not subject to discovery or introduction into evidence in any civil action, and no person who was in attendance at a meeting of such committee or who participated in the creation, collection, or maintenance of information or documents specifically for the committee shall be permitted or required to testify in any civil action as to the content of such proceedings or documents and information prepared specifically committee. This subsection does not preclude: (a) In any civil action, the discovery of the identity of persons involved in the medical care that is the basis of the civil action whose involvement was independent of any quality improvement activity; (b) in any civil action, the testimony of any person concerning the facts which form the basis for the institution of such proceedings of which the person had personal knowledge acquired independently of such proceedings; (c) in any civil action by a health care provider regarding the restriction or revocation of that individual's clinical or staff privileges, introduction into evidence information collected and maintained by quality improvement committees regarding such health care provider; (d) in any civil action, disclosure of the fact that staff privileges were terminated or restricted, including the specific restrictions imposed, if any and the reasons for the restrictions; or (e) in any civil action, discovery and introduction into evidence of the patient's medical records required by regulation of the department of health to be made regarding the care and treatment received.
  - (7) Hospitals shall be granted access to information held by the medical quality assurance commission and the board of osteopathic medicine and surgery pertinent to decisions of the hospital regarding credentialing and recredentialing of practitioners.
- 39 (8) Violation of this section shall not be considered negligence 40 per se.

- 1 <u>NEW SECTION.</u> **Sec. 7.** Sections 3 through 5 of this act take 2 effect January 1, 2018.
- NEW SECTION. Sec. 8. If specific funding for the purposes of this act, referencing this act by bill or chapter number, is not provided by June 30, 2016, in the omnibus appropriations act, this act is null and void."
- 7 Correct the title.

 $\underline{\mathtt{EFFECT:}}$  Adds a null and void clause. The bill is null and void unless funded in the budget.

--- END ---