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SENATE BILL 5267

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State of Washington

63rd Legislature

2013 Regular Session

By Senators Becker, Keiser, Conway, Ericksen, Bailey, Dammeier, Frockt, and Schlicher

Read first time 01/24/13. Referred to Committee on Health Care .

1 AN ACT Relating to improving patient health care through a more  
2 efficient and standardized prior authorization process for health care  
3 services; adding a new section to chapter 48.165 RCW; and creating a  
4 new section.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

6 NEW SECTION. **Sec. 1.** The legislature finds that some health  
7 insurers require hundreds of different paper forms for prior  
8 authorization for health care services, creating administrative waste  
9 and inefficiency in the health care delivery system. According to  
10 recent studies, insurer administrative tasks cost billions of dollars  
11 annually, and limit patients' timely access to lifesaving treatments  
12 and medications. The legislature is committed to patient protection,  
13 access to health care services, and eliminating administrative waste.  
14 Thus, it is the intent of the legislature that the process for the  
15 prior authorization of health care services should be standardized by  
16 requiring all payors to utilize one form which shall be available in  
17 paper, online, and electronic formats.

1        NEW SECTION.    **Sec. 2.**    A new section is added to chapter 48.165 RCW  
2 to read as follows:

3        (1) A payor or any entity acting for a payor under contract, when  
4 requiring prior authorization for a health care service or benefit,  
5 must use and accept only the prior authorization forms or data fields  
6 designated for the specific types of services and benefits developed  
7 under subsection (4) of this section.

8        (2) A payor or any entity acting for a payor under contract must  
9 respond to a request for prior authorization within two business days  
10 after receiving a completed prior authorization request from a health  
11 care provider on a form or data fields developed under subsection (4)  
12 of this section.

13        (3) If a payor or any entity acting for a payor under contract  
14 fails to use or accept the required prior authorization form or data  
15 fields after six months from the date of release, or fails to respond  
16 within two business days to a request for prior authorization after  
17 receiving a completed prior authorization request from a health care  
18 provider on a form or data field developed under subsection (4) of this  
19 section, the prior authorization request shall be deemed accepted.

20        (4) The office of the insurance commissioner must develop and  
21 implement uniform prior authorization forms or data fields for  
22 different health care services and benefits.

23        (a) The forms and data fields must apply to health care services  
24 and benefits including, but not limited to:

- 25        (i) Provider office visits;
- 26        (ii) Prescription drug benefits;
- 27        (iii) Imaging and other diagnostic testing; and
- 28        (iv) Laboratory testing;

29        (b) All forms and data fields must be developed in consultation  
30 with health care providers licensed under chapter 18.71, 18.57, or  
31 18.64 RCW who are board certified in the specialty to which the forms  
32 or data fields apply and have been actively practicing in that  
33 specialty for a minimum of five years; and

34        (c) All forms and data fields must be developed and released by the  
35 office of the insurance commissioner by July 1, 2014.

36        (5) The prior authorization forms developed under subsection (4) of  
37 this section must:

- 38        (a) Not exceed two pages;

1 (b) Be made electronically available; and

2 (c) Be capable of being electronically accepted by the payor after  
3 being completed.

4 (6) The office of the insurance commissioner, in developing the  
5 forms and data fields, must:

6 (a) Seek input from interested stakeholders and seek to use forms  
7 and data fields that have been mutually agreed upon by payors and  
8 providers;

9 (b) Ensure that the forms are consistent with existing prior  
10 authorization forms established by the federal centers for medicare and  
11 medicaid services; and

12 (c) Consider other national standards pertaining to electronic  
13 prior authorization.

14 (7) All payors and any entities acting for a payor under contract  
15 must use the uniform forms or data fields designated by the office of  
16 the insurance commissioner for the specific type of service, and every  
17 payor or any entity acting for a payor under contract must accept the  
18 form as sufficient to request prior authorization for the health care  
19 service or benefit by January 1, 2015.

20 (8) Nothing in this section:

21 (a) Prohibits a payor or any entity acting for a payor under  
22 contract from using a prior authorization methodology that uses an  
23 internet web page, internet web page portal, or similar electronic,  
24 internet, and web-based system in lieu of a paper form, provided that  
25 it is consistent with the paper form, developed pursuant to subsection  
26 (4) of this section; and

27 (b) Limits a health plan from requiring prior authorization for  
28 services.

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