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## Technology & Economic Development Committee

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### HB 1757

**Brief Description:** Providing monitoring of the development of a one-stop portal for Washington businesses.

**Sponsors:** Representatives Smith, Morris, Dahlquist, Seaquist, Magendanz, Rodne, Zeiger, Vick, Crouse, Ryu, Buys, Hayes, O'Ban, Holy, Bergquist, Hansen, Green, Riccelli, Condotta and Morrell.

#### Brief Summary of Bill

- Requires the Office of the Chief Information Officer (OCIO) in collaboration with other agencies to provide the Legislature with a plan for establishing performance benchmarks, and for measuring the results of implementing a one-stop business portal.
- Requires the OCIO to submit annual progress reports.

**Hearing Date:** 2/13/13

**Staff:** Jennifer Thornton (786-7147).

#### Background:

Executive Order 12-01 directed the state's Office of the Chief Information Officer (OCIO) to work with the Department of Commerce, the Department of Revenue, the Office of Regulatory Assistance and other executive agencies that license businesses or collect taxes and insurance premiums to review the needs of the business community and evaluate technical options for creating an integrated enterprise system using a single sign-on or "My Account" for business interactions with state agencies.

In November 2012, the Office of the CIO produced the report *MyAccount - Streamlining business transactions with government*. The report provides an action plan with a long-range

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vision for creating and implementing "MyAccount," a system businesses can use to conduct all their interactions with state government in a single, web-based location. The plan outlines a high-level technology architecture and implementation steps to achieve a single online place for businesses to accomplish their state business in a way that is consistent and efficient for both business and government. The implementation plan relies on a phased approach. Phase I of MyAccount implementation includes building the system backbone, connecting core business systems into the backbone, and implementing a public-web facing web portal. The cost estimate for Phase I is between \$7 million and \$8 million, and if funded, it is projected to be operational in December, 2015.

### **Summary of Bill:**

The Legislature finds that:

- small businesses are critical to the state's economic health and vitality;
- regulatory agencies were directed through an executive order in 2006 to develop a one-stop business portal, but that a one-stop business portal has not yet been developed;
- implementing a one-stop integrated system will improve the business customer experience and increase compliance with state regulations; and
- the Office of the Chief Information Officer (OCIO) produced a high-level technology architecture for a one-stop portal.

The Legislature intends to monitor the progress towards the development and implementation of the one-stop business portal.

The OCIO, in collaboration with the Department of Revenue, the Department of Labor and Industries, the Secretary of State, the Employment Security Department, the Department of Commerce, and the Office of Regulatory Assistance, is directed to provide the Legislature with a plan for establishing performance benchmarks, and for measuring the results of implementing a one-stop business portal by November, 2013.

The OCIO is required to submit annual progress reports until the portal has reached initial implementation, which will be met when a system backbone is developed, specified agencies are connected to the backbone, and a public-facing web portal is developed.

The Act expires when initial implementation is reached, or if funding is not provided, after the OCIO submits the first progress report.

**Appropriation:** None.

**Fiscal Note:** Requested on February 7, 2013.

**Effective Date:** The bill takes effect 90 days after adjournment of the session in which the bill is passed.