SHB 1032 - S COMM AMD

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By Committee on Financial Institutions, Housing & Insurance

NOT CONSIDERED

1 Strike everything after the enacting clause and insert the 2 following:

- 3 "Sec. 1. RCW 48.18.103 and 2006 c 8 s 215 are each amended to read 4 as follows:
- (1) It is the intent of the legislature to assist the purchasers of commercial property casualty insurance by allowing policies to be issued more expeditiously and provide a more competitive market for forms.
- 9 (2) Commercial property casualty policies may be issued prior to filing the forms.
- 11 (3) All commercial property casualty forms must be filed with the 12 commissioner within thirty days after an insurer issues any policy 13 using them. This subsection does not apply to:
- 14 (a) Types or classes of forms that the commissioner exempts from 15 filing by rule; and
 - (b) Manuscript policies, riders, or endorsements of unique character designed for and used with relation to insurance upon a particular subject.
 - (4) If, within thirty days after a commercial property casualty form has been filed, the commissioner finds that the form does not meet the requirements of this chapter, the commissioner shall disapprove the form and give notice to the insurer or rating organization that made the filing, specifying how the form fails to meet the requirements and stating when, within a reasonable period thereafter, the form shall be deemed no longer effective. The commissioner may extend the time for review an additional fifteen days by giving notice to the insurer prior to the expiration of the original thirty-day period.
- 28 (5) Upon a final determination of a disapproval of a policy form 29 under subsection (4) of this section, the insurer must amend any

1 previously issued disapproved form by endorsement to comply with the 2 commissioner's disapproval.

- (6) For purposes of this section, "commercial property casualty" means insurance pertaining to a business, profession, occupation, nonprofit organization, or public entity for the lines of property and casualty insurance defined in RCW 48.11.040, 48.11.050, 48.11.060, or 48.11.070, but does not mean medical malpractice insurance or portable electronics insurance as defined in RCW 48.120.005.
- (7) Except as provided in subsection (5) of this section, the disapproval shall not affect any contract made or issued prior to the expiration of the period set forth in the notice of disapproval.
- (8) Every member or subscriber to a rating organization must adhere to the form filings made on its behalf by the organization. An insurer may deviate from forms filed on its behalf by an organization only if the insurer files the forms with the commissioner in accordance with this chapter.
- 17 (9) In the event a hearing is held on the actions of the 18 commissioner under subsection (4) of this section, the burden of proof 19 shall be on the commissioner.
- **Sec. 2.** RCW 48.19.040 and 2012 c 222 s 1 are each amended to read 21 as follows:
 - (1) Every insurer or rating organization shall, before using, file with the commissioner every classifications manual, manual of rules and rates, rating plan, rating schedule, minimum rate, class rate, and rating rule, and every modification of any of the foregoing which it proposes. The insurer need not so file any rate on individually rated risks as described in subdivision (1) of RCW 48.19.030; except that any such specific rate made by a rating organization shall be filed.
 - (2) Every such filing shall indicate the type and extent of the coverage contemplated and must be accompanied by sufficient information to permit the commissioner to determine whether it meets the requirements of this chapter. An insurer or rating organization shall offer in support of any filing:
- 34 (a) The experience or judgment of the insurer or rating 35 organization making the filing;
- 36 (b) An exhibit detailing the major elements of operating expense 37 for the types of insurance affected by the filing;

1 (c) An explanation of how investment income has been taken into account in the proposed rates; and

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- (d) Any other information which the insurer or rating organization deems relevant.
- (3) If an insurer has insufficient loss experience to support its proposed rates, it may submit:
- (a) Loss experience for similar exposures of other insurers or of a rating organization; or
- (b) A complete and logical explanation of how it has developed its proposed rates, including the insurer's analysis of any relevant information and showing why the proposed rates should be considered to meet the requirements of RCW 48.19.020.
 - (4) Every such filing shall state its proposed effective date.
- (5)(a) A filing made pursuant to this chapter shall be exempt from the provisions of RCW 48.02.120(3). However, the filing and all supporting information accompanying it shall be open to public inspection only after the filing becomes effective, except as provided in (b) of this subsection.
- (b) For the purpose of this section, "usage-based insurance" means private passenger automobile coverage that uses data gathered from any recording device as defined in RCW 46.35.010, or a system, or business method that records and preserves data arising from the actual usage of a motor vehicle to determine rates or premiums. Information in a filing of usage-based insurance about the usage-based component of the rate is confidential and must be withheld from public inspection.
- (6) Where a filing is required no insurer shall make or issue an insurance contract or policy except in accordance with its filing then in effect, except as is provided by RCW 48.19.090.
- 29 **Sec. 3.** RCW 48.19.043 and 2006 c 8 s 216 are each amended to read 30 as follows:
- 31 (1) It is the intent of the legislature to assist the purchasers of 32 commercial property casualty insurance by allowing policies to be 33 issued more expeditiously and provide a more competitive market for 34 rates.
- 35 (2) Notwithstanding the provisions of RCW 48.19.040(1), commercial 36 property casualty policies may be issued prior to filing the rates.

All commercial property casualty rates shall be filed with the commissioner within thirty days after an insurer issues any policy using them.

- (3) If, within thirty days after a commercial property casualty rate has been filed, the commissioner finds that the rate does not meet the requirements of this chapter, the commissioner shall disapprove the filing and give notice to the insurer or rating organization that made the filing, specifying how the filing fails to meet the requirements and stating when, within a reasonable period thereafter, the filing shall be deemed no longer effective. The commissioner may extend the time for review another fifteen days by giving notice to the insurer prior to the expiration of the original thirty-day period.
- (4) Upon a final determination of a disapproval of a rate filing under subsection (3) of this section, the insurer shall issue an endorsement changing the rate to comply with the commissioner's disapproval from the date the rate is no longer effective.
- (5) For purposes of this section, "commercial property casualty" means insurance pertaining to a business, profession, occupation, nonprofit organization, or public entity for the lines of property and casualty insurance defined in RCW 48.11.040, 48.11.050, 48.11.060, or 48.11.070, but does not mean medical malpractice insurance or portable electronics insurance as defined in RCW 48.120.005.
- (6) Except as provided in subsection (4) of this section, the disapproval shall not affect any contract made or issued prior to the expiration of the period set forth in the notice of disapproval.
- (7) In the event a hearing is held on the actions of the commissioner under subsection (3) of this section, the burden of proof is on the commissioner.
- **Sec. 4.** RCW 48.120.015 and 2012 c 154 s 3 are each amended to read 30 as follows:
- (1) A specialty producer license authorizes a vendor and its employees and authorized representatives to offer and sell to, enroll in, and bill and collect premiums from customers for insurance covering portable electronics on a master, corporate, group commercial inland marine policy, or on an individual policy basis on a month-to-month or other periodic basis at each location at which the vendor engages in portable electronics transactions. However:

1 (a) The supervising person must maintain a list of a vendor's 2 locations that are authorized to sell or solicit portable electronics 3 insurance coverage; and

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- (b) The list under (a) of this subsection must be provided to the commissioner within ten days of a request by the commissioner.
- (2) An employee or authorized representative of a vendor may sell or offer portable electronics insurance to the vendor's customers without being individually licensed as an insurance producer if the vendor is licensed under this chapter and is acting in compliance with this chapter and any rules adopted by the commissioner.
- (3) A vendor billing and collecting premiums from customers for portable electronics insurance coverage is not required to maintain these funds in a segregated account if the vendor:
- 14 (a) Is authorized by the insurer to hold the funds in an 15 alternative manner; and
- 16 (b) Remits the funds to the supervising person within sixty days of receipt.
 - (4) All funds received by a vendor from an enrolled customer for the sale of portable electronics insurance are considered funds held in trust by the vendor in a fiduciary capacity for the benefit of the insurer.
 - (5) Any charge to the enrolled customer for coverage that is not included in the cost associated with the purchase or lease of portable electronics or related services must be separately itemized on the enrolled customer's bill.
 - (6) If portable electronics insurance coverage is included with the purchase or lease of portable electronics or related services, the vendor must clearly and conspicuously disclose to the enrolled customer that the portable electronics insurance coverage is included with the portable electronics or related services.
- 31 (7) Vendors may receive compensation for billing and collection 32 services.
- 33 **Sec. 5.** RCW 48.120.020 and 2012 c 154 s 4 are each amended to read as follows:
- 35 (1) A vendor issued a specialty producer license may not issue 36 insurance under RCW 48.120.015 unless:

(a) At every location where customers are enrolled in portable electronics insurance programs, written material regarding the program is made available to prospective customers that:

- (i) Discloses that portable electronics insurance may provide a duplication of coverage already provided by a customer's homeowner's insurance policy, renter's insurance policy, or other source of coverage;
- (ii) States that the enrollment by the customer in a portable electronics insurance program is not required in order to purchase or lease portable electronics or services;
- (iii) Summarizes the material terms of the insurance coverage, including the identity of the insurer, the identity of the supervising person, the amount of any applicable deductible and how it is to be paid, benefits of the coverage, and key terms and conditions of coverage, such as whether portable electronics may be replaced with a similar make and model or reconditioned make and model or repaired with nonoriginal manufacturer parts or equipment;
- (iv) Summarizes the process for filing a claim, including a description of how to return portable electronics and the maximum fee applicable in the event the customer fails to comply with any equipment return requirements; and
- (v) States that an enrolled customer may cancel enrollment for coverage under a portable electronics insurance policy at any time and the person paying the premium will receive a refund <u>or credit</u> of any applicable unearned premium; ((and))
- (b)(i) The written materials required by (a) of this subsection disclose with specificity under what circumstances and subject to what limitations an insurer may cancel, terminate, modify, or otherwise change the terms and conditions of a policy of portable electronics insurance; or
- (ii) Within a reasonable time from the date of purchase, materials are delivered to an enrolled customer that state with specificity under what circumstances and subject to what limitations an insurer may cancel, terminate, modify, or otherwise change the terms and conditions of a policy of portable electronics insurance; and
- 36 <u>(c)</u> The portable electronics insurance program is operated with the participation of a supervising person who, with authorization and

approval from the appointing insurer, supervises a training program for employees of the licensed vendor. The training must comply with the following:

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- (i) The training must be delivered to employees and authorized representatives of vendors who are directly engaged in the activity of selling or offering portable electronics insurance;
- (ii) The training may be provided in electronic form. However, if conducted in an electronic form, the supervising person must implement a supplemental education program regarding the portable electronics insurance product that is conducted and overseen by licensed employees of the supervising person; and
- (iii) Each employee and authorized representative must receive basic instruction about the portable electronics insurance offered to customers and the disclosures required under this section.
- (2) No employee or authorized representative of a vendor of portable electronics may advertise, represent, or otherwise hold himself or herself out as a nonlimited lines licensed insurance producer.
- (3) Employees and authorized representatives of a vendor issued a specialty producer license may only act on behalf of the vendor in the offer, sale, solicitation, or enrollment of customers in a portable electronics insurance program. The conduct of these employees and authorized representatives within the scope of their employment or agency is the same as conduct of the vendor for purposes of this title.
- Sec. 6. RCW 48.120.020 and 2012 c 154 s 4 are each amended to read as follows:
- 27 (1) A vendor issued a specialty producer license may not issue 28 insurance under RCW 48.120.015 unless:
 - (a) At every location where customers are enrolled in portable electronics insurance programs, written material regarding the program is made available to prospective customers that:
 - (i) Discloses that portable electronics insurance may provide a duplication of coverage already provided by a customer's homeowner's insurance policy, renter's insurance policy, or other source of coverage;
- 36 (ii) States that the enrollment by the customer in a portable

electronics insurance program is not required in order to purchase or lease portable electronics or services;

- (iii) Summarizes the material terms of the insurance coverage, including the identity of the insurer, the identity of the supervising person, the amount of any applicable deductible and how it is to be paid, benefits of the coverage, and key terms and conditions of coverage, such as whether portable electronics may be replaced with a similar make and model or reconditioned make and model or repaired with nonoriginal manufacturer parts or equipment;
- (iv) Summarizes the process for filing a claim, including a description of how to return portable electronics and the maximum fee applicable in the event the customer fails to comply with any equipment return requirements; ((and))
- (v) States that an enrolled customer may cancel enrollment for coverage under a portable electronics insurance policy at any time and the person paying the premium will receive a refund <u>or credit</u> of any applicable unearned premium; and
- (vi) Discloses with specificity under what circumstances and subject to what limitations an insurer may cancel, terminate, modify, or otherwise change the terms and conditions of a policy of portable electronics insurance; and
- (b) The portable electronics insurance program is operated with the participation of a supervising person who, with authorization and approval from the appointing insurer, supervises a training program for employees of the licensed vendor. The training must comply with the following:
- (i) The training must be delivered to employees and authorized representatives of vendors who are directly engaged in the activity of selling or offering portable electronics insurance;
- (ii) The training may be provided in electronic form. However, if conducted in an electronic form, the supervising person must implement a supplemental education program regarding the portable electronics insurance product that is conducted and overseen by licensed employees of the supervising person; and
- 35 (iii) Each employee and authorized representative must receive 36 basic instruction about the portable electronics insurance offered to 37 customers and the disclosures required under this section.

- 1 (2) No employee or authorized representative of a vendor of 2 portable electronics may advertise, represent, or otherwise hold 3 himself or herself out as a nonlimited lines licensed insurance 4 producer.
- 5 (3) Employees and authorized representatives of a vendor issued a 6 specialty producer license may only act on behalf of the vendor in the 7 offer, sale, solicitation, or enrollment of customers in a portable 8 electronics insurance program. The conduct of these employees and 9 authorized representatives within the scope of their employment or 10 agency is the same as conduct of the vendor for purposes of this title.
- 11 **Sec. 7.** RCW 48.120.025 and 2002 c 357 s 5 are each amended to read 12 as follows:
- 13 (1) A vendor issued a specialty producer license under this chapter 14 is subject to RCW ((48.17.540)) 48.17.530 through 48.17.560.
- 15 (2) The commissioner may adopt rules necessary for the 16 implementation of this chapter, including, but not limited to, rules 17 governing:
- 18 (a) The specialty producer license application process, including 19 any forms required to be used;
- 20 (b) The standards for approval and the required content of written 21 materials required under RCW 48.120.020(1)(a);
- 22 (c) The approval and required content of training materials 23 required under RCW $48.120.020(1)((\frac{b}{b}));$
- 24 (d) Establishing license fees to defray the cost of administering 25 the specialty producer licensure program;

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- (e) Establishing requirements for the remittance of premium funds to the supervising agent under authority from the program insurer; and
- 28 (f) Determining the applicability or nonapplicability of other 29 provisions of this title to this chapter.
- 30 <u>NEW SECTION.</u> **Sec. 8.** A new section is added to chapter 48.18 RCW to read as follows:
- 32 (1) The cancellation provisions in RCW 48.18.290 and the nonrenewal 33 provisions in RCW 48.18.2901 apply to portable electronics insurance 34 policies issued under chapter 48.120 RCW, unless inconsistent with this 35 section in which case this section controls.

- 1 (2) An insurer may cancel, nonrenew, modify, or otherwise change 2 the terms and conditions of a policy of portable electronics only:
 - (a) Upon providing the policyholder and enrolled customers with at least thirty days' notice; or
 - (b) As provided in subsections (5) through (7) of this section.
 - (3) An insurer may not increase premiums or deductibles or otherwise restrict benefits more than once in any six-month period.
- 8 (4) If an insurer changes the terms and conditions, then the 9 insurer must provide:
 - (a) The vendor policyholder with a revised policy endorsement; and
 - (b) Each enrolled customer with:

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- 12 (i) A revised certificate or endorsement and a summary of material changes; or
 - (ii) If the change is limited to a change in premium, a revised certificate, endorsement, updated brochure, or other evidence indicating a change in premium.
 - (5) An insurer may terminate an enrolled customer's enrollment under a portable electronics insurance policy upon fifteen days' notice for discovery of fraud or material misrepresentation in obtaining coverage or in the presentation of a claim.
 - (6) An insurer may terminate an enrolled customer's enrollment under a portable electronics insurance policy upon ten days' notice for nonpayment of premium.
 - (7) An insurer may immediately terminate an enrolled customer's enrollment under a portable electronics insurance policy:
 - (a) Without notice, if the enrolled customer ceases to have an active service with the vendor of portable electronics; or
 - (b) Without prior notice if an enrolled customer exhausts the aggregate limit of liability, if any, under the terms of the portable electronics insurance policy and the insurer sends notice of termination to the enrolled customer within thirty calendar days after exhaustion of the limit. However, if notice is not timely sent, coverage continues notwithstanding the aggregate limit of liability until the insurer sends notice of termination to the enrolled customer.
- 35 (8) If a policy of portable electronics insurance is being 36 cancelled or terminated by the insurer, the notice must include the 37 insurer's actual reason for cancellation or termination.

(9) When a portable electronics insurance policy is terminated by a policyholder, the insurer must mail or deliver written notice to each enrolled customer advising the enrolled customer of the termination of the policy and the effective date of termination. The written notice must be mailed or delivered to the enrolled customer at least thirty days prior to the termination. The written notice must include the actual reason for the termination. However, if the policyholder is a vendor licensed as a specialty producer pursuant to RCW 48.120.010, the notice required by this subsection must be mailed or delivered by the vendor.

(10) Any notice or correspondence with respect to a policy of portable electronics insurance required under this section or otherwise required by law must be in writing. Notice or correspondence may be sent either by mail or by electronic means. If the notice or correspondence is mailed, it must be sent to the vendor of portable electronics at the vendor's mailing address specified for that purpose and to its affected enrolled customers' last known mailing addresses on file with the insurer.

The insurer or vendor of portable electronics must maintain proof of mailing in a form authorized or accepted by the United States postal service or other commercial mail delivery service. If a notice or correspondence is sent by electronic means, it must be sent to the vendor of portable electronics at the vendor's electronic mail address specified for that purpose and to its affected enrolled customers' last known electronic mail address as provided by each enrolled customer to the insurer or vendor of portable electronics, as the case may be.

For purposes of this subsection, an enrolled customer's provision of an electronic mail address to the insurer, supervising person, or vendor of portable electronics means that the enrolled customer consents to receive notices and correspondence by electronic mail as long as a disclosure to that effect is provided to the consumer at the time the consumer provides an electronic mail address. The insurer or vendor of portable electronics, as the case may be, must maintain proof that the notice or correspondence was sent.

(11) Notice or correspondence required by this section or otherwise required by law may be sent by the supervising person appointed by the insurer on behalf of an insurer or a vendor.

- 1 <u>NEW SECTION.</u> **Sec. 9.** Section 5 of this act expires July 1, 2015.
- NEW SECTION. Sec. 10. Section 6 of this act takes effect July 1,
- 3 2015."

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By Committee on Financial Institutions, Housing & Insurance

NOT CONSIDERED

On page 1, line 1 of the title, after "insurance;" strike the remainder of the title and insert "amending RCW 48.18.103, 48.19.040, 48.19.043, 48.120.015, 48.120.020, 48.120.020, and 48.120.025; adding a new section to chapter 48.18 RCW; providing an effective date; and providing an expiration date."

EFFECT: Technical correction changing the word "deductions" to
"deductibles."

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