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SENATE BILL 5708

62nd Legislature

2011 Regular Session

State of Washington

By Senator Keiser

Read first time 02/08/11. Referred to Committee on Health & Long-Term Care.

- 1 AN ACT Relating to reshaping the delivery of long-term care
- 2 services; amending RCW 18.20.020, 18.20.030, 18.20.330, 18.20.160,
- 3 18.52.030, 18.51.010, and 70.126.020; adding new sections to chapter
- 4 74.42 RCW; and creating new sections.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- The legislature has a long history of 6 NEW SECTION. Sec. 1. 7 supporting seniors where they live whether it is at home or in a licensed care facility. It is widely recognized that the consumer of 8 9 senior services and long-term care of tomorrow will have different demands and expectations for the type and manner of supportive and 10 health care services that they receive. Cost efficiencies must and can 11 12 be achieved within the health care system. Through the use of care 13 coaches, technology-supported health and wellness programs, and by 14 allowing greater flexibility for the specialization and use of nursing 15 facility beds, costly hospitalizations and rehospitalizations can be 16 reduced and the entry to licensed care settings can be delayed.
- 17 **Sec. 2.** RCW 18.20.020 and 2006 c 242 s 1 are each amended to read 18 as follows:

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As used in this chapter:

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- 2 (1) "Boarding home" means any home or other institution, however 3 named, which is advertised, announced, or maintained for the express or implied purpose of providing housing, basic services, and assuming 4 general responsibility for the safety and well-being of the residents, 5 and may also provide domiciliary care, consistent with chapter 142, 6 7 Laws of 2004, to seven or more residents after July 1, 2000. However, 8 a boarding home that is licensed for three to six residents prior to or on July 1, 2000, may maintain its boarding home license as long as it 9 10 is continually licensed as a boarding home. "Boarding home" shall not include facilities certified as group training homes pursuant to RCW 11 12 71A.22.040, nor any home, institution or section thereof which is 13 otherwise licensed and regulated under the provisions of state law providing specifically for the licensing and regulation of such home, 14 institution or section thereof. Nor shall it include any independent 15 senior housing, independent living units in continuing care retirement 16 17 communities, or other similar living situations including those subsidized by the department of housing and urban development. 18
 - (2) "Basic services" means housekeeping services, meals, nutritious snacks, laundry, and activities.
 - (3) "Person" means any individual, firm, partnership, corporation, company, association, or joint stock association, and the legal successor thereof.
 - (4) "Secretary" means the secretary of social and health services.
 - (5) "Department" means the state department of social and health services.
 - (6) "Resident's representative" means a person designated voluntarily by a competent resident, in writing, to act in the resident's behalf concerning the care and services provided by the boarding home and to receive information from the boarding home, if there is no legal representative. The resident's competence shall be determined using the criteria in RCW 11.88.010(1)(e). The resident's representative may not be affiliated with the licensee, boarding home, or management company, unless the affiliated person is a family member of the resident. The resident's representative shall not have authority to act on behalf of the resident once the resident is no longer competent.

(7) "Domiciliary care" means: Assistance with activities of daily living provided by the boarding home either directly or indirectly; or health support services, if provided directly or indirectly by the boarding home; or ((intermittent)) nursing services, if provided directly or indirectly by the boarding home.

- (8) "General responsibility for the safety and well-being of the resident" means the provision of the following: Prescribed general low sodium diets; prescribed general diabetic diets; prescribed mechanical soft foods; emergency assistance; monitoring of the resident; arranging health care appointments with outside health care providers and reminding residents of such appointments as necessary; coordinating health care services with outside health care providers consistent with RCW 18.20.380; assisting the resident to obtain and maintain glasses, hearing aids, dentures, canes, crutches, walkers, wheelchairs, and assistive communication devices; observation of the resident for changes in overall functioning; blood pressure checks as scheduled; responding appropriately when there are observable or reported changes in the resident's physical, mental, or emotional functioning; or medication assistance as permitted under RCW 69.41.085 and as defined in RCW 69.41.010.
- (9) "Legal representative" means a person or persons identified in RCW 7.70.065 who may act on behalf of the resident pursuant to the scope of their legal authority. The legal representative shall not be affiliated with the licensee, boarding home, or management company, unless the affiliated person is a family member of the resident.
- (10) "Nonresident individual" means a person who resides in independent senior housing, independent living units in continuing care retirement communities, or in other similar living environments or in an unlicensed room located within a boarding home ((and may receive)). Nothing in this chapter prohibits nonresidents from receiving one or more of the services listed in RCW 18.20.030(5) or requires licensure as a boarding home when one or more of the services listed in RCW 18.20.030(5) are provided to nonresidents. A nonresident individual may not receive domiciliary care, as defined in this chapter, directly or indirectly by the boarding home and may not receive the items and services listed in subsection (8) of this section, except during the time the person is receiving adult day services as defined in this section.

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(11) "Resident" means an individual who is not related by blood or marriage to the operator of the boarding home, and by reason of age or disability, chooses to reside in the boarding home and receives basic services and one or more of the services listed under general responsibility for the safety and well-being of the resident and may receive domiciliary care or respite care provided directly or indirectly by the boarding home and shall be permitted to receive hospice care through an outside service provider when arranged by the resident or the resident's legal representative under RCW 18.20.380.

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- (12) "Resident applicant" means an individual who is seeking admission to a licensed boarding home and who has completed and signed an application for admission, or such application for admission has been completed and signed in their behalf by their legal representative if any, and if not, then the designated representative if any.
- 15 (13) "Adult day services" means care and services provided to a 16 nonresident individual by the boarding home on the boarding home 17 premises, for a period of time not to exceed ten continuous hours, and 18 does not involve an overnight stay.
- 19 **Sec. 3.** RCW 18.20.030 and 2004 c 142 s 17 are each amended to read 20 as follows:
 - (1) After January 1, 1958, no person shall operate or maintain a boarding home as defined in this chapter within this state without a license under this chapter.
 - (2) A boarding home license is not required for the housing, or that are customarily provided under landlord tenant services, agreements governed by the residential landlord-tenant act, chapter 59.18 RCW, or when housing nonresident individuals who((, without ongoing assistance from the boarding home, initiate and arrange for services provided by persons other than)) chose to participate in programs or services under subsection (5) of this section, when offered by the boarding home licensee or the licensee's contractor. subsection does not prohibit the licensee from furnishing written information concerning available community resources to the nonresident individual or the individual's family members or legal representatives. The licensee may not require the use of any particular service provider.

(3) Residents receiving domiciliary care, directly or indirectly by the boarding home, are not considered nonresident individuals for the purposes of this section.

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- (4) A boarding home license is required when any person other than an outside service provider, under RCW 18.20.380, or family member:
- (a) Assumes general responsibility for the safety and well-being of a resident;
- 8 (b) Provides assistance with activities of daily living, either 9 directly or indirectly;
 - (c) Provides health support services, either directly or indirectly; or
- 12 (d) Provides ((intermittent)) nursing services, either directly or indirectly.
- (5) A boarding home license is not required for one or more of the 14 15 following services that may, upon the request of the nonresident, be provided to a nonresident individual: 16 (a) Emergency assistance provided on an intermittent or nonroutine basis ((to any nonresident 17 individual)); (b) systems, including technology-based monitoring 18 19 devices, employed by independent senior housing, or independent living 20 units in continuing care retirement communities, to respond to the 21 potential need for emergency services ((for nonresident individuals)); 22 (c) ((infrequent, voluntary, and)) scheduled and nonscheduled blood 23 pressure checks ((for nonresident individuals)); (d) ((nurse referral)) 24 nursing assessment services ((provided at the request of a nonresident individual)) to determine whether referral to an outside health care 25 26 provider is recommended; (e) making and reminding the nonresident of 27 health care appointments ((at the request of nonresident individuals)); 28 (f) preadmission assessment((, at the request of the nonresident 29 individual,)) for the purposes of transitioning to a licensed care 30 setting; ((or)) (g) medication assistance when performed by a nurse licensed under chapter 18.79 RCW and may include reminding or coaching 31 the nonresident, opening the nonresident's medication container, using 32 an enabler, and prefilling insulin syringes; (h) falls risk assessment 33 and prevention services; (i) nutrition management and education 34 services; (j) dental services; (k) wellness programs; or (l) services 35 36 customarily provided under landlord tenant agreements governed by the 37 residential landlord-tenant act, chapter 59.18 RCW. ((The preceding

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- 1 services may not include continual care or supervision of a nonresident
- 2 individual without a boarding home license.))
- 3 **Sec. 4.** RCW 18.20.330 and 2004 c 142 s 5 are each amended to read 4 as follows:
 - (1) Boarding homes are not required to provide ((intermittent)) nursing services. The boarding home licensee may choose to provide any of the following ((intermittent)) nursing services through appropriately licensed and credentialed staff, however, the facility may or may not need to provide additional ((intermittent)) nursing services to comply with the reasonable accommodation requirements in federal or state law:
 - (a) Medication administration;
 - (b) Administration of health care treatments;
- 14 (c) Diabetic management;

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- (d) Nonroutine ostomy care;
- (e) Tube feeding; ((and))
- 17 (f) Nurse delegation consistent with chapter 18.79 RCW; and
- 18 <u>(g) Other personal and special care services as defined by the</u> 19 department in rule.
- 20 (2) The licensee shall clarify on the disclosure form any 21 limitations, additional services, or conditions that may apply under 22 this section.
 - (3) In providing ((intermittent)) nursing services, the boarding home shall observe the resident for changes in overall functioning and respond appropriately when there are observable or reported changes in the resident's physical, mental, or emotional functioning.
- 27 (4) The boarding home ((may)) must provide ((intermittent)) nursing 28 services ((to the extent permitted by)) consistent with the staffing 29 requirements described in RCW 18.20.160.
- 30 **Sec. 5.** RCW 18.20.160 and 2004 c 142 s 12 are each amended to read 31 as follows:
- ((No person operating a boarding home licensed under this chapter shall admit to or retain in the boarding home any aged person requiring nursing or medical care of a type provided by institutions licensed under chapters 18.51, 70.41 or 71.12 RCW, except that when registered nurses are available, and upon a doctor's order that a supervised

medication service is needed, it may be provided. Supervised 1 2 medication services, as defined by the department and consistent with chapters 69.41 and 18.79 RCW, may include an approved program of self-3 4 medication or self-directed medication. Such medication service shall be provided only to residents who otherwise meet all requirements for 5 6 residency in a boarding home. No boarding home shall admit or retain 7 a person who requires the frequent presence and frequent evaluation of 8 a registered nurse, excluding persons who are receiving hospice care or 9 persons who have a short-term illness that is expected to be resolved within fourteen days.)) The boarding home must assure that sufficient 10 11 numbers of appropriately qualified and trained staff are available to 12 provide care and services consistent with this chapter.

13 **Sec. 6.** RCW 18.52.030 and 2000 c 93 s 6 are each amended to read 14 as follows:

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Nursing homes operating within this state shall be under the active, overall administrative charge and supervision of an on-site full-time administrator licensed as provided in this chapter. person acting in any capacity, unless the holder of a nursing home administrator's license issued under this chapter, shall be charged with the overall responsibility to make decisions or direct actions involved in managing the internal operation of a nursing home, except as specifically delegated in writing by the administrator to identify a responsible person to act on the administrator's behalf when the administrator is absent. The administrator shall review the decisions upon the administrator's return and amend the decisions if necessary. The board shall define by rule the parameters for on-site full-time administrators in nursing homes with small resident populations ((and)), nursing homes in rural areas, nursing homes with small resident populations when the nursing home has converted some of its licensed nursing facility bed capacity for use as assisted living or enhanced assisted living services under chapter 74.39A RCW, separately licensed facilities collocated on the same campus.

- 33 **Sec. 7.** RCW 18.51.010 and 1983 c 236 s 1 are each amended to read as follows:
- 35 (1) "Nursing home" means any home, place or institution which 36 operates or maintains facilities ((providing)) to provide one or more

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of the following: Convalescent ((or)) care, chronic care, or ((both,)) 1 2 postacute care for a period in excess of twenty-four consecutive hours for three or more patients not related by blood or marriage to the 3 operator, who by reason of illness or infirmity, are unable properly to 4 5 care for themselves. Postacute care may include those services as defined by the department in rule and consistent with section 10 of 6 7 this act. Convalescent and chronic care may include but not be limited 8 to any or all procedures commonly employed in waiting on the sick, such as administration of medicines, preparation of special diets, giving of 9 10 bedside nursing care, application of dressings and bandages, and carrying out of treatment prescribed by a duly licensed practitioner of 11 12 the healing arts. It may also include care of mentally incompetent 13 It may also include community-based care in the absence of persons. alternative placement options. Nothing in this definition shall be 14 construed to include general hospitals or other places which provide 15 care and treatment for the acutely ill and maintain and operate 16 facilities for major surgery or obstetrics, or both. 17 Nothing in this definition shall be construed to include any boarding home, guest home, 18 19 hotel or related institution which is held forth to the public as providing, and which is operated to give only board, room and laundry 20 21 to persons not in need of medical or nursing treatment or supervision 22 except in the case of temporary acute illness. The mere designation by 23 the operator of any place or institution as a hospital, sanitarium, or 24 any other similar name, which does not provide care for the acutely ill 25 and maintain and operate facilities for major surgery or obstetrics, or 26 both, shall not exclude such place or institution from the provisions 27 of this chapter: PROVIDED, That any nursing home providing psychiatric 28 treatment shall, with respect to patients receiving such treatment, 29 comply with the provisions of RCW 71.12.560 and 71.12.570. 30

- (2) "Person" means any individual, firm, partnership, corporation, company, association, or joint stock association, and the legal successor thereof.
- (3) "Secretary" means the secretary of the department of social and health services.
- 35 (4) "Department" means the state department of social and health 36 services.
- 37 (5) "Community-based care" means but is not limited to the 38 following:

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- 1 (a) Home delivered nursing services;
 - (b) Personal care;
- 3 (c) Day care;

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- 4 (d) Nutritional services, both in-home and in a communal dining 5 setting;
 - (e) Habilitation care; and
- 7 (f) Respite care.
- 8 **Sec. 8.** RCW 70.126.020 and 1984 c 22 s 5 are each amended to read 9 as follows:
- 10 (1) Home health care shall be provided by a home health agency and shall:
- 12 (a) Be delivered by a registered nurse, physical therapist, 13 occupational therapist, speech therapist, or home health aide on a 14 part-time or intermittent basis;
- 15 (b) Include, as applicable under the written plan, supplies and 16 equipment such as:
 - (i) Drugs and medicines that are legally obtainable only upon a physician's written prescription, and insulin;
- (ii) Rental of durable medical apparatus and medical equipment such as wheelchairs, hospital beds, respirators, splints, trusses, braces, or crutches needed for treatment;
- (iii) Supplies normally used for hospital inpatients and dispensed by the home health agency such as oxygen, catheters, needles, syringes, dressings, materials used in aseptic techniques, irrigation solutions, and intravenous fluids.
 - (2) The following services may be included when medically necessary, ordered by the attending physician, and included in the approved plan of treatment:
 - (a) Licensed practical nurses;
 - (b) Respiratory therapists;
 - (c) Social workers holding a master's degree;
- 32 (d) Ambulance service that is certified by the physician as 33 necessary in the approved plan of treatment because of the patient's 34 physical condition or for unexpected emergency situations.
 - (3) Services not included in home health care include:
- 36 (a) Nonmedical, custodial, or housekeeping services except by home 37 health aides as ordered in the approved plan of treatment;

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- 1 (b) "Meals on Wheels" or similar food services;
 - (c) Nutritional guidance;

- (d) Services performed by family members;
 - (e) Services not included in an approved plan of treatment;
- 5 (f) Supportive environmental materials such as handrails, ramps, 6 telephones, air conditioners, and similar appliances and devices; and
- 7 (g) Follow to home services provided by a care coach as authorized 8 under section 9 of this act.

9 <u>NEW SECTION.</u> **Sec. 9.** A new section is added to chapter 74.42 RCW to read as follows:

Nursing homes may establish and provide nonmedical care management services to persons discharged to home for a period of up to thirty days following discharge from the nursing home. The services provided under this section should improve care transitions to the home, minimize patient safety concerns within the home environment, lead to improved care outcomes by monitoring patient compliance with the postdischarge plan of care, and lead to more timely intervention and coordination with outside service providers when needed. The on-site or remote visit schedule should occur within two, seven, fourteen, twenty-one, and thirty days following the nursing home discharge. The follow to home services provided under this section are not available to patients who are eligible for and require home health services under chapter 70.126 RCW.

NEW SECTION. Sec. 10. A new section is added to chapter 74.42 RCW to read as follows:

The department shall adopt rules to establish postacute care program certification standards. The postacute care program certification standards established under this section must be designed for patients requiring medical care, skilled nursing care, or rehabilitation services due to complex medical conditions or multiple acute or chronic illnesses following an acute hospital stay and prior to returning to home. Postacute care programs authorized under this section must be limited to persons expected to have relatively shorter stays in duration of ninety days or less. The department may establish exceptions to the ninety day limitation. Persons requiring chronic care or convalescent care may not be admitted to or retained in a

postacute care certified unit unless they otherwise need the level and intensity of the care and services offered by the postacute care programs.

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Sec. 11. The department of social and health NEW SECTION. services shall convene a work group of stakeholders to discuss and identify one or more mechanisms to incentivize nursing facilities to close or to eliminate licensed beds from active service. The department shall adopt rules to implement the recommendations of the work group. By September 1, 2011, the department shall report to the governor and the legislature on the recommendations of the work group and the status of the department's rule-making efforts implementation of statutory impediments to the of any the recommendations.

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