
HOUSE BILL 2353

State of Washington

62nd Legislature

2012 Regular Session

By Representatives Lias and Condotta

Read first time 01/12/12. Referred to Committee on Transportation.

1 AN ACT Relating to allowing lunch breaks for registered tow truck
2 operators while requiring reasonable availability; and amending RCW
3 46.55.060.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 **Sec. 1.** RCW 46.55.060 and 1989 c 111 s 6 are each amended to read
6 as follows:

7 (1) The address that the tow truck operator lists on his or her
8 application shall be the business location of the firm where its files
9 are kept. Each separate business location requires a separate
10 registration under this chapter. The application shall also list all
11 locations of secure areas for vehicle storage and redemption.

12 (2) Before an additional lot may be used for vehicle storage, it
13 must be inspected and approved by the state patrol. The lot must also
14 be inspected and approved on an annual basis for continued use.

15 (3) Each business location must have a sign displaying the firm's
16 name that is readable from the street.

17 (4) At the business locations listed where vehicles may be
18 redeemed, the registered operator shall post in a conspicuous and
19 accessible location:

- 1 (a) All pertinent licenses and permits to operate as a registered
2 tow truck operator;
- 3 (b) The current towing and storage charges itemized on a form
4 approved by the department;
- 5 (c) The vehicle redemption procedure and rights;
- 6 (d) Information supplied by the department as to where complaints
7 regarding either equipment or service are to be directed;
- 8 (e) Information concerning the acceptance of commercially
9 reasonable tender as defined in RCW 46.55.120(1)((~~b~~)) (e).
- 10 (5) The department shall adopt rules concerning fencing and
11 security requirements of storage areas, which may provide for
12 modifications or exemptions where needed to achieve compliance with
13 local zoning laws.
- 14 (6) On any day when the registered tow truck operator holds the
15 towing services open for business, the business office shall remain
16 open with personnel present who are able to release impounded vehicles
17 in accordance with this chapter and the rules adopted under it. The
18 normal business hours of a towing service shall be from 8:00 a.m. to
19 5:00 p.m. on weekdays, excluding Saturdays, Sundays, and holidays. A
20 registered tow truck operator may close the business office for a lunch
21 break not to exceed one hour if a notice is posted visible from the
22 outside providing a telephone number at which personnel that is able to
23 release impounded vehicles may be contacted to respond in a reasonable
24 time.
- 25 (7) A registered tow truck operator shall maintain personnel who
26 can be contacted twenty-four hours a day to release impounded vehicles
27 within a reasonable time.
- 28 (8) A registered operator shall provide access to a telephone for
29 any person redeeming a vehicle, at the time of redemption.

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