

SHB 3177 - H AMD 1671

By Representative Miloscia

1 On page 1, at the beginning of line 7, insert "(1)"

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3 On page 1, after line 13, insert the following:

4 "(2)(a) All public agencies or nonprofit organizations receiving  
5 more than five hundred thousand dollars from the Washington housing  
6 trust fund account over a three year period must apply to the  
7 Washington state quality award or a similar organization for an  
8 organization-wide Baldrige assessment within two years and a full  
9 assessment every three years thereafter, in order to improve the  
10 efficiency and effectiveness of those public agencies or nonprofit  
11 organizations. Each public agency and nonprofit organization shall  
12 commit and plan to become a high performance, high integrity  
13 organization and reach a score of sixty percent in ten years.

14 (b) Washington state quality award applications, assessment  
15 feedback reports, and corrective action plans must be posted on  
16 individual agency, nonprofit organization, and the government  
17 management accountability and performance website to ensure public  
18 accountability, sharing of best practices among public agencies and  
19 nonprofits, and adequate performance management improvement. These  
20 documents must also be sent electronically to the state auditor's  
21 office to assist in its: Analysis of departmental performance data,  
22 performance measures, and self-assessment systems; and identification  
23 of best practices for performance audits under chapter 43.09 RCW.

24 (c) The department of commerce shall monitor implementation and  
25 consider assessment results as criteria in grant funding.

26 (d) The department of commerce shall establish an annual  
27 assessment and performance grading program for organizations eligible

1 to receive funding from the housing trust fund. This program must  
2 consist of conducting annual performance scorecards. Areas to be  
3 assessed must include quality management, productivity, fiscal  
4 efficiency, program effectiveness, contract management and oversight,  
5 internal audit, internal and external customer satisfaction, statutory  
6 and regulatory compliance, and technology systems and online  
7 services."

**EFFECT:** Requires public agencies and nonprofit organizations receiving more than \$500,000 from the Housing Trust Fund Account over a three year period to apply to the Washington State Quality Award (WSQA) or a similar organization for Baldrige assessments. Requires applications, feedback reports, and corrective action plans to be posted on the internet and sent to the State Auditor's office. Requires the Department of Commerce to establish an annual assessment and performance grading program for organizations eligible to receive funding from the Housing Trust Fund.

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