

**HB 3151 - DIGEST**

Provides that, upon receiving a written complaint from an individual who has been denied a petition for service extension by a telecommunications company, the commission must conduct an investigation. The commission must investigate the complaint and issue a written decision within ninety days. In investigating a complaint, the commission must consider: (1) The total direct cost of the extension;

(2) The number of customers served;

(3) The comparative price and capabilities of radio communication service or other alternatives available to customers;

(4) Technological difficulties and physical barriers presented by the requested extensions;

(5) The likelihood that other neighboring customers may request service if the service extension is granted;

(6) The effect on the individuals and communities involved;

(7) The effect on the public switched network; and

(8) The effect on the company.