

1488

Sponsor(s): Representatives Miloscia, Armstrong, Pettigrew, Morris, Linville, Schual-Berke, Conway, Romero, Chase, Eickmeyer, Haigh, Hunt, Moeller, Anderson, McCoy, Lovick, Upthegrove, Berkey, Morrell, Lantz, Wood and Kenney

Brief Description: Requiring quality management programs for state agencies.

**HB 1488 - DIGEST**

(SUBSTITUTED FOR - SEE 1ST SUB)

Provides that each state agency shall, within available funds, develop and implement a quality management program to improve the quality, efficiency, and effectiveness of the public services it provides through business process redesign, employee involvement, and other quality management techniques.

Directs the senate and the house of representatives to each develop and implement quality improvement programs as described under this act by June 30, 2005, and to report the results of these efforts to the leadership of each major political party caucus within its respective house.

Encourages the supreme court to develop and implement quality improvement programs, as described under this act, for the judicial branch of government, by June 30, 2005, and to report the results of these efforts to the chief justice.

Encourages local governments to develop and implement quality management programs as described in this act.