# SENATE BILL REPORT
## SB 5692

As Reported By Senate Committee On:
Children & Family Services & Corrections, March 4, 2003

**Title:**  An act relating to health and human services and information referral.

**Brief Description:**  Establishing a 211 network.

**Sponsors:**  Senators Carlson, Hargrove, Esser, Parlette, Kohl-Welles, McAuliffe and Rasmussen.

**Brief History:**
   **Committee Activity:**  Children & Family Services & Corrections:  2/25/03, 3/4/03 [DPS].

## SENATE COMMITTEE ON CHILDREN & FAMILY SERVICES & CORRECTIONS

**Majority Report:**  That Substitute Senate Bill No. 5692 be substituted therefor,  and the substitute bill do pass.
   Signed by Senators Stevens, Chair; Carlson, Deccio, Hargrove, McAuliffe and Regala.

**Staff:**  Tony Rugel (786-7754)

**Background:**  2-1-1 networks existing in several other states provide a single phone number for  people to use to access health and human services and disaster related information.  It is felt that 2-1-1 networks can provide a more efficient, cost-effective, and simple way of providing people with information about government services.

**Summary of Substitute Bill:**  The Department of Social and Health Services and the Washington Information Network 2-1-1 (WIN 2-1-1) work in conjunction to establish and maintain a network consisting of call centers and a statewide resource data base.  A 2-1-1 account is created in the state treasury from public and private funds and is used for granting purposes to develop, operate, and maintain the network.

**Substitute Bill Compared to Original Bill:**  The original bill was not considered.

**Appropriation:**  None.

**Fiscal Note:**  Requested on February 24, 2003.

**Effective Date:**  The bill takes effect on July 1, 2003.

**Testimony For:**  Emphasis was given to the importance of having one phone number for citizens to call when in need of services from the state.

**Testimony Against:**  None.

**Testified:** PRO: Dennis Smith, Washington Information Network (WIN 211); Tom Page, WIN 211; Dave Dittemore, Wash. Util. and Transp. Comm.; Ed Hidano, DSHS.