

# FINAL BILL REPORT

## SHB 1550

---

---

C 71 L 03

Synopsis as Enacted

**Brief Description:** Revising the duties of and renaming the office of permit assistance.

**Sponsors:** By House Committee on State Government (originally sponsored by Representatives Linville, Armstrong, Haigh, Buck, Schual-Berke, McDermott and Conway).

**House Committee on State Government**  
**Senate Committee on Government Operations & Elections**

**Background:**

The Permit Assistance Center (PAC) was created in 1995 in the Department of Ecology (DOE) to provide the public with information regarding environmental permitting laws and assistance to businesses and public agencies in complying with these laws. In addition to other requirements, the PAC was directed to develop and provide a coordinated state permitting procedure that project applicants could use at their option and expense and was authorized by statute to recover costs for this coordinated permit process.

Statutory provisions for the PAC were subject to a sunset review. Although the Joint Legislative Audit and Review Committee (JLARC) prepared a sunset review recommending reauthorization, the PAC's statutory provisions expired on June 30, 1999. An appropriation in the 1999-2001 Omnibus Operating budget continued funding for the PAC operations, and it continues to operate within the DOE.

In 2002 legislation was enacted to transfer the powers, duties, and functions of the DOE's PAC to a new Office of Permit Assistance (OPA) within the Office of Financial Management. The OPA provides information services and, upon request, facilitates permitting projects for a cost or at the OPA expense if it is determined it is in the public interest to do so. In addition to these responsibilities, the OPA:

- develops informal processes for dispute resolution between agencies and project applicants;
- conducts customer surveys to evaluate its effectiveness;
- reviews initiatives developed by the Transportation Permit Efficiency and Accountability Committee to determine if any would be beneficial if implemented for other projects;
- prioritizes expenditures of State General Fund money to provide services to small

- project applicants; and
- provides biennial reports to the Legislature on OPA performance, on any identified statutory or regulatory conflicts related to authorities and roles of permit agencies, and on use of outside independent consultants in the coordinated permit process.

The Permit Assistance Advisory Board assesses the performance of the OPA, reviews annual customer surveys to determine the OPA's effectiveness, and recommends changes to the OPA's performance.

**Summary:**

The OPA is renamed the Office of Regulatory Assistance (ORA). A director for the ORA will be hired no later than June 1, 2003. The ORA will coordinate with state agencies to develop an office web site that is linked through the Office of the Governor's web site. The web site will contain information about regulatory requirements for businesses and citizens of Washington. The web site will also provide information or links to information on the following:

- federal, state, and local rule-making processes and permit requirements applicable to Washington businesses and citizens;
- federal, state, and local licenses, permits, and approvals necessary to start and operate a business or develop real property in Washington;
- state and local building codes;
- federal, state, and local economic development programs available to businesses in Washington; and
- state and local agencies regulating or providing assistance to citizens and businesses operating a business or developing real property in Washington.

**Votes on Final Passage:**

House 96 0

Senate 46 0

**Effective:** July 27, 2003  
April 18, 2003 (Section 2)