
State Government Committee

HB 1488

Brief Description: Requiring quality management programs for state agencies.

Sponsors: Representatives Miloscia, Armstrong, Pettigrew, Morris, Linville, Schual-Berke, Conway, Romero, Chase, Eickmeyer, Haigh, Hunt, Moeller, Anderson, McCoy, Lovick, Upthegrove, Berkey, Morrell, Lantz, Wood and Kenney.

Brief Summary of Bill

- Requires every state agency to develop and implement a quality management program to improve the quality, efficiency, and effectiveness of the public services it provides using business process redesign, employee involvement, and other quality management techniques.
- Requires both houses of the Legislature to develop and implement a similar quality management program.
- Encourages the Washington Supreme Court and local governments to develop and implement similar quality management programs.

Hearing Date: 2/18/03

Staff: Marsha Reilly (786-7135).

Background:

The Governor issued Executive Order 97-03 in 1997 requiring all agencies to develop and implement programs to improve the quality, efficiency, and effectiveness of public services they provide using quality improvement, business process redesign, employee involvement, and other quality improvement techniques. Quality improvement plans were required to be submitted to the Governor by no later than July 1, 1997. Each agency is required to make quarterly reports on its programs.

Summary of Bill:

Many of the provisions of Executive Order 97-03, relating to quality improvement programs, are placed into statute. Efforts taken under this statutory program are to be integrated with

quality management programs undertaken under an executive order or other authority.

Appropriation: None.

Fiscal Note: Not Requested.

Effective Date: The bill takes effect ninety days after adjournment of session in which bill is passed.