

3SSB 5319 - S AMD 759

By Senators Sheldon, T., and Keiser

WITHDRAWN 3/4/04

1 On page 5, after line 35, insert the following:

2 "NEW SECTION. **Sec. 4.** A new section is added to chapter 39.24 RCW
3 to read as follows:

4 The state of Washington shall not contract with persons outside the
5 state to provide for customer service and support by responding to
6 inbound telephone calls and electronic contacts, using computer-
7 automated equipment, an electronic medium, or the telephone."

8 Renumber the sections consecutively and correct any internal
9 references accordingly.

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13 On page 1, on line 3 of the title, after "82.12 RCW,", insert
14 "adding a new section to chapter 39.24 RCW;"

--- END ---

EFFECT: Prohibits the state from contracting with persons outside
the state to provide customer service and support.