

5751

Sponsor(s): Senators Shin, T. Sheldon, Winsley, Horn, Oke, Haugen, Kohl-Welles and Kastama; by request of The Blue Ribbon Commission on Transportation

Brief Description: Improving quality in the department of transportation.

**SB 5751 - DIGEST**

Requires the department to incorporate elements of total quality management into its business practices and place an emphasis on excellence in the workplace, through service, customer satisfaction, and a focus on results.

Requires the department to form partnerships with employer-employee organizations to develop apprenticeships and training programs to ensure the availability of a skilled work force to deliver projects and services.