

1517

Sponsor(s): Representatives Miloscia, Anderson, Dunshee, Jarrett, Hunt, Keiser, Lambert, Ruderman, Rockefeller, Fromhold, Schindler, Boldt, Kenney, Simpson, Barlean, Tokuda and Dickerson

Brief Description: Establishing quality management programs.

HB 1517 - DIGEST

(SUBSTITUTED FOR - SEE 3RD SUB)

Directs each state agency to develop and implement a quality management program to improve the quality, efficiency, and effectiveness of the public services it provides through business process redesign, employee involvement, and other quality management techniques. Each agency shall ensure that front line agency employees are engaged in the program and shall provide employees with the training necessary to successful implementation of efforts toward quality improvement. Each agency shall, where applicable, include collective bargaining representatives in the development and operation of the quality management program.

Requires both houses of the legislature to develop and implement quality improvement programs as described under this act by June 30, 2003, but shall report the results of these efforts to the leadership of each major political party caucus within its house.

Directs the supreme court to develop and implement quality improvement programs, as described under this act, for the judicial branch of government, by June 30, 2003, but shall report the results of these efforts to the chief justice. The programs may be implemented directly by the supreme court or may be delegated to the administrator for the courts.

Encourages local governments to develop and implement quality management programs as set forth in this act. On or before June 30, 2004, each local government with an annual budget of three million dollars or more in the preceding year shall submit to the office of financial management a brief report, not to exceed one page, summarizing any efforts it has taken to develop and implement a quality management program. The office of financial management shall submit a summary of these reports to the legislature annually.