

6679

Sponsor(s): Senator Kohl-Welles

Brief Description: Establishing service standards for cable television subscribers.

SB 6679 - DIGEST

Declares that cable subscribers have the following rights in their dealings with a cable operator: (1) The right to a clear and concise monthly billing for cable services, including all applicable charges, fees, and taxes;

(2) when requesting information about programming packages or options offered by the cable operator, the right to a quoted price for services and necessary equipment that includes all applicable charges, fees, and taxes; and

(3) following an inquiry or complaint to a cable operator about a billing or quoted price for a service, the right to a prompt response from the operator.