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## SENATE BILL 6001

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State of Washington 56th Legislature 1999 Regular Session

By Senators Hargrove, Long, Winsley and Rasmussen

Read first time 02/19/1999. Referred to Committee on Human Services & Corrections.

- 1 AN ACT Relating to the office of the family and children's
- 2 ombudsman; amending RCW 43.06A.030, 13.34.105, and 13.50.100; adding a
- 3 new section to chapter 26.12 RCW; adding new sections to chapter 43.06A
- RCW; and adding a new section to chapter 13.50 RCW.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 **Sec. 1.** RCW 43.06A.030 and 1996 c 131 s 4 are each amended to read 7 as follows:
- 8 The ombudsman shall perform the following duties:
- 9 (1) Provide information as appropriate on the rights and 10 responsibilities of individuals receiving family and children's
- 11 services, and on the procedures for providing these services;
- 12 (2) Investigate, upon his or her own initiative or upon receipt of
- 13 a complaint, an administrative act alleged to be contrary to law, rule,
- 14 or policy, imposed without an adequate statement of reason, or based on
- 15 irrelevant, immaterial, or erroneous grounds; however, the ombudsman
- 16 may decline to investigate any complaint as provided by rules adopted
- 17 under this chapter;
- 18 (3) Monitor the procedures as established, implemented, and
- 19 practiced by the department to carry out its responsibilities in

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- 1 delivering family and children's services with a view toward
- 2 appropriate preservation of families and ensuring children's health and
- 3 safety;
- 4 (4) ((Review periodically the facilities and procedures of state
- 5 institutions serving children, and state-licensed facilities or
- 6 residences;
- 7 (5)) Recommend changes in the procedures for addressing the needs
- 8 of families and children;
- 9 (((6))) Submit annually to the committee and to the governor by
- 10 November 1 a report analyzing the work of the office including
- 11 recommendations;
- 12  $((\frac{7}{1}))$  (6) Grant the committee access to all relevant records in
- 13 the possession of the ombudsman unless prohibited by law; and
- (((8))) Adopt rules necessary to implement this chapter.
- 15 **Sec. 2.** RCW 13.34.105 and 1993 c 241 s 3 are each amended to read 16 as follows:
- 17 (1) Unless otherwise directed by the court, the duties of the 18 guardian ad litem include but are not limited to the following:
- 19 (a) To represent and be an advocate for the best interests of the 20 child;
- 21 (b) To collect relevant information about the child's situation;
- (c) To monitor all court orders for compliance and to bring to the
- 23 court's attention any change in circumstances that may require a
- 24 modification of the court's order; and
- 25 (d) To report to the court information on the legal status of a
- 26 child's membership in any Indian tribe or band.
- 27 (2) The guardian ad litem shall be deemed an officer of the court
- 28 for the purpose of immunity from civil liability.
- 29 (3) Except for information or records specified in RCW
- 30  $13.50.100((\frac{4}{1}))$  (5), the guardian ad litem shall have access to all
- 31 information available to the state or agency on the case. Upon
- 32 presentation of the order of appointment by the guardian ad litem, any
- 33 agency, hospital, school organization, division or department of the
- 34 state, doctor, nurse, or other health care provider, psychologist,
- 35 psychiatrist, police department, or mental health clinic shall permit
- 36 the guardian ad litem to inspect and copy any records relating to the
- 37 child or children involved in the case, without the consent of the
- 38 parent or guardian of the child, or of the child if the child is under

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- the age of thirteen years, unless such access is otherwise specifically prohibited by law.
- 3 (4) A guardian ad litem may release confidential information,
- 4 records, and reports to the office of the family and children's
- 5 ombudsman for the purposes of carrying out its duties under chapter
- 6 <u>43.06A RCW.</u>
- 7 (5) The guardian ad litem shall release case information in 8 accordance with the provisions of RCW 13.50.100.
- 9 **Sec. 3.** RCW 13.50.100 and 1997 c 386 s 22 are each amended to read 10 as follows:
- 11 (1) This section governs records not covered by RCW 13.50.050.
- 12 (2) Records covered by this section shall be confidential and shall 13 be released only pursuant to this section and RCW 13.50.010.
- 14 (3) Records retained or produced by any juvenile justice or care 15 agency may be released to other participants in the juvenile justice or care system only when an investigation or case involving the juvenile 16 in question is being pursued by the other participant or when that 17 18 other participant is assigned the responsibility of supervising the juvenile. Records covered under this section and maintained by the 19 juvenile courts which relate to the official actions of the agency may 20 be entered in the state-wide juvenile court information system. 21
- (4) A contracting agency or service provider of the department of social and health services that provides counseling, psychological, psychiatric, or medical services may release confidential information, records, or reports relating to the juvenile to the office of the family and children's ombudsman for the purposes of carrying out its duties under chapter 43.06A RCW.
- (5) A juvenile, his or her parents, the juvenile's attorney and the juvenile's parent's attorney, shall, upon request, be given access to all records and information collected or retained by a juvenile justice or care agency which pertain to the juvenile except:
- (a) If it is determined by the agency that release of this 32 33 information is likely to cause severe psychological or physical harm to 34 the juvenile or his or her parents the agency may withhold the information subject to other order of the court: PROVIDED, That if the 35 36 court determines that limited release of the information is appropriate, the court may specify terms and conditions for the release 37 of the information; or 38

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- (b) If the information or record has been obtained by a juvenile 1 2 justice or care agency in connection with the provision of counseling, psychological, psychiatric, or medical services to the juvenile, when 3 4 the services have been sought voluntarily by the juvenile, and the 5 juvenile has a legal right to receive those services without the consent of any person or agency, then the information or record may not 6 be disclosed to the juvenile's parents without the informed consent of 7 8 the juvenile unless otherwise authorized by law; or
- 9 (c) That the department of social and health services may delete 10 the name and identifying information regarding persons or organizations 11 who have reported alleged child abuse or neglect.
- (((+5))) (6) A juvenile or his or her parent denied access to any records following an agency determination under subsection ((+4)) (5) of this section may file a motion in juvenile court requesting access to the records. The court shall grant the motion unless it finds access may not be permitted according to the standards found in subsections ((+4)) (5)(a) and (b) of this section.
- (((6))) (7) The person making a motion under subsection (((5))) (6) of this section shall give reasonable notice of the motion to all parties to the original action and to any agency whose records will be affected by the motion.
  - $((\frac{(7)}{(7)}))$  (8) Subject to the rules of discovery in civil cases, any party to a proceeding seeking a declaration of dependency or a termination of the parent-child relationship and any party's counsel and the guardian ad litem of any party, shall have access to the records of any natural or adoptive child of the parent, subject to the limitations in subsection  $((\frac{(4)}{(4)}))$  (5) of this section. A party denied access to records may request judicial review of the denial. If the party prevails, he or she shall be awarded attorneys' fees, costs, and an amount not less than five dollars and not more than one hundred dollars for each day the records were wrongfully denied.
- NEW SECTION. Sec. 4. A new section is added to chapter 26.12 RCW to read as follows:
- Any guardian ad litem appointed under this chapter may release confidential information, records, and reports to the office of the family and children's ombudsman for the purposes of carrying out its duties under chapter 43.06A RCW.

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- NEW SECTION. Sec. 5. A new section is added to chapter 43.06A RCW to read as follows:
  - The department of social and health services shall:

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- 4 (1) Allow the ombudsman or the ombudsman's designee to communicate 5 privately by mail or orally with any child or family receiving family 6 and children's services;
- 7 (2) Upon the ombudsman's request, grant the ombudsman or the 8 ombudsman's designee the right to access, inspect, and copy all 9 relevant information, records, or documents in the possession or 10 control of the department that the ombudsman considers necessary in an 11 investigation; and
- 12 (3) Grant the office of the family and children's ombudsman 13 unrestricted on-line access to the case and management information 14 system (CAMIS).
- NEW SECTION. **Sec. 6.** A new section is added to chapter 43.06A RCW to read as follows:
- 17 (1) The office of the family and children's ombudsman shall have 18 the following rights and powers:
- 19 (a) To subpoen records and documents in the possession or control 20 of the department of social and health services that the ombudsman 21 considers necessary in an investigation;
- (b) To apply for and accept grants, gifts, and bequests of funds from other states, federal and interstate agencies, independent authorities, and private firms, individuals, and foundations for the purpose of carrying out his or her lawful responsibilities. The funds shall be deposited in the family and children's ombudsman account created in section 7 of this act.
- (2) Actions of the office shall be solely advisory to the governor, the department, and other agencies. The office shall not be delegated any administrative authority or responsibility, and its functions shall not supplant existing avenues for recourse or appeals.
- NEW SECTION. **Sec. 7.** A new section is added to chapter 43.06A RCW to read as follows:
- The family and children's ombudsman account is created in the custody of the state treasurer. All receipts from grants, gifts, and bequests shall be deposited into the account. Expenditures from the account may be used only as provided for in this chapter. Only the

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- 1 ombudsman or the ombudsman's designee may authorize expenditures from
- 2 the account. The account is subject to allotment procedures under
- 3 chapter 43.88 RCW, but no appropriation is required for expenditures.
- 4 <u>NEW SECTION.</u> **Sec. 8.** A new section is added to chapter 43.06A RCW 5 to read as follows:
- 6 (1) An employee of the office of the family and children's 7 ombudsman is not liable for good faith performance of responsibilities 8 under this chapter.
- 9 (2) No discriminatory, disciplinary, or retaliatory action may be 10 taken against an employee of the department, an employee of a contracting agency of the department, a foster parent, or a recipient 11 12 of family and children's services for any communication made, or information given or disclosed, to aid the office of the family and 13 14 children's ombudsman in carrying out its responsibilities, unless the 15 communication or information is made, given, or disclosed maliciously 16 or without good faith. This subsection is not intended to infringe on the rights of the employer to supervise, discipline, or terminate an 17 18 employee for other reasons.
- 19 (3) All communications by an ombudsman, if reasonably related to 20 the requirements of that individual's responsibilities under this 21 chapter and done in good faith, are privileged under RCW 9.58.070 and 22 that privilege shall serve as a defense in any action in libel or 23 slander.
- NEW SECTION. Sec. 9. A new section is added to chapter 13.50 RCW to read as follows:
- Any communication or advice privileged under RCW 5.60.060 that is disclosed by the office of the attorney general to the office of the family and children's ombudsman may not be deemed to be a waiver of the privilege as to others.

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