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## SUBSTITUTE SENATE BILL 5113

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State of Washington 56th Legislature 1999 Regular Session

By Senate Committee on Energy, Technology & Telecommunications (originally sponsored by Senator T. Sheldon)

Read first time 02/26/1999.

- 1 AN ACT Relating to the process for considering proposed water
- 2 company rate increases at the utilities and transportation commission;
- 3 adding a new section to chapter 80.28 RCW; creating a new section; and
- 4 providing an expiration date.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 <u>NEW SECTION.</u> **Sec. 1.** A new section is added to chapter 80.28 RCW 7 to read as follows:
- 8 (1) Notwithstanding the thirty-day time limit in RCW 80.28.060,
- 9 when the commission elects to consider a water company's filing for a
- 10 proposed change in rates or charges at an open meeting in lieu of a
- 11 hearing, and receives public comment at the open meeting in opposition
- 12 to the recommended changes, the commission shall suspend the proposed
- 13 changes for up to fourteen days from the date of the open meeting for
- 14 the limited purpose of:
- 15 (a) Receiving additional written comments, which shall be due
- 16 within seven days, in response to commission staff recommendations or
- 17 the company's testimony presented at the open meeting; and

p. 1 SSB 5113

- 1 (b) Considering public comment received at the open meeting and 2 filed within seven days after the open meeting, prior to taking final 3 action on the proposed changes.
- 4 (2) The commission shall provide, upon request of a customer 5 affected by a water company's filing for a proposed change in rates or 6 charges, a customer information document that explains the following in 7 a clear and concise manner:
- 8 (a) The types of complaints about a water company's service over 9 which the commission does and does not have the authority to act;
- 10 (b) The standards by which the commission must determine whether a 11 water company is entitled to a proposed change in its rates or charges;
- 12 (c) The process and timelines in which the commission must act on 13 a water company's proposed change in its rates or charges, including: 14 (i) The ways in which a customer can effectively participate in the
- 15 process prior to the commission issuing its final order on the proposed
- 16 changes; and (ii) the process by which a customer can appeal a final
- 17 order.
- 18 <u>NEW SECTION.</u> **Sec. 2.** (1) The utilities and transportation
- 19 commission shall prepare the customer information document by September
- 20 1, 1999, with the participation of the office of the attorney general
- 21 public counsel and the department of health.
- 22 (2) This section expires January 1, 2000.

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SSB 5113 p. 2