H-3905.2	

HOUSE BILL 2716

56th Legislature

2000 Regular Session

By Representatives Delvin, Lovick, O'Brien and Hurst

Read first time 01/19/2000. Referred to Committee on Judiciary.

- 1 AN ACT Relating to vehicle impounds; amending RCW 46.55.010,
- 2 46.55.100, 46.55.110, 46.55.113, and 46.70.180; reenacting and amending
- 3 RCW 46.55.120; and prescribing penalties.

State of Washington

- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 5 **Sec. 1.** RCW 46.55.010 and 1999 c 398 s 2 are each amended to read 6 as follows:
- 7 The definitions set forth in this section apply throughout this 8 chapter:
- 9 (1) "Abandoned vehicle" means a vehicle that a registered tow truck 10 operator has impounded and held in the operator's possession for one 11 hundred twenty consecutive hours.
- 12 (2) "Abandoned vehicle report" means the document prescribed by the 13 state that the towing operator forwards to the department after a 14 vehicle has become abandoned.
- 15 (3) "Impound" means to take and hold a vehicle in legal custody.

 16 There are two types of impounds--public and private.
- 17 (a) "Public impound" means that the vehicle has been impounded at 18 the direction of a law enforcement officer or by a public official

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- 1 having jurisdiction over the public property upon which the vehicle was
- 2 located.
- 3 (b) "Private impound" means that the vehicle has been impounded at 4 the direction of a person having control or possession of the private
- 5 property upon which the vehicle was located.
- 6 (4) "Junk vehicle" means a vehicle certified under RCW 46.55.230 as 7 meeting at least three of the following requirements:
- 8 (a) Is three years old or older;
- 9 (b) Is extensively damaged, such damage including but not limited
- 10 to any of the following: A broken window or windshield, or missing
- 11 wheels, tires, motor, or transmission;
- 12 (c) Is apparently inoperable;
- 13 (d) Has an approximate fair market value equal only to the
- 14 approximate value of the scrap in it.
- 15 (5) "Master log" means the document or an electronic facsimile
- 16 prescribed by the department and the Washington state patrol in which
- 17 an operator records transactions involving impounded vehicles.
- 18 (6) "Registered tow truck operator" or "operator" means any person
- 19 who engages in the impounding, transporting, or storage of unauthorized
- 20 vehicles or the disposal of abandoned vehicles.
- 21 (7) "Residential property" means property that has no more than
- 22 four living units located on it.
- 23 (8) "Alcohol-related offense" means a violation of RCW 46.61.502 or
- 24 <u>46.61.504</u>, or of RCW 46.61.520 or 46.61.522 if committed while under
- 25 the influence.
- 26 (9) "Alcohol-related impound" means an impound ordered under RCW
- 27 46.55.113 because the operator was arrested for an alcohol-related
- 28 offense.
- 29 (10) "Suspended license impound" means an impound ordered under RCW
- 30 46.55.113 because the operator was arrested for a violation of RCW
- 31 46.20.342 or ((46.20.420)) 46.20.345.
- (((9))) (11) "Tow truck" means a motor vehicle that is equipped for
- 33 and used in the business of towing vehicles with equipment as approved
- 34 by the state patrol.
- (((10))) Tow truck number means the number issued by the
- 36 department to tow trucks used by a registered tow truck operator in the
- 37 state of Washington.

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 $((\frac{11}{11}))$ $\underline{(13)}$ "Tow truck permit" means the permit issued annually by the department that has the classification of service the tow truck may provide stamped upon it.

 $((\frac{12}{12}))$ (14) "Tow truck service" means the transporting upon the public streets and highways of this state of vehicles, together with personal effects and cargo, by a tow truck of a registered operator.

((13))) <u>(15)</u> "Unauthorized vehicle" means a vehicle that is subject to impoundment after being left unattended in one of the following public or private locations for the indicated period of time:

Subject to removal after:

11	(a)	Public locations:
12	(i)	Constituting an accident or a traffic hazard as
13		defined in RCW 46.55.113 Immediately
14	(ii)	On a highway and tagged as described in RCW
15		46.55.085
16	(iii)	In a publicly owned or controlled parking facility,
17		properly posted under RCW
18		46.55.070 Immediately
19	(b)	Private locations:
20	(i)	On residential property Immediately
21	(ii)	On private, nonresidential property, properly
22		posted under RCW 46.55.070 Immediately
23	(iii)	On private, nonresidential property, not

Sec. 2. RCW 46.55.100 and 1999 c 398 s 5 are each amended to read as follows:

(1) At the time of impoundment the registered tow truck operator providing the towing service shall give immediate notification, by telephone or radio, to a law enforcement agency having jurisdiction who shall maintain a log of such reports. A law enforcement agency, or a private communication center acting on behalf of a law enforcement agency, shall within six to twelve hours of the impoundment, provide to a requesting operator the name and address of the legal and registered owners of the vehicle, and the registered owner of any personal property registered or titled with the department that is attached to or contained in or on the impounded vehicle, the vehicle identification

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- number, and any other necessary, pertinent information. The initial notice of impoundment shall be followed by a written or electronic facsimile notice within twenty-four hours. In the case of a vehicle from another state, time requirements of this subsection do not apply until the requesting law enforcement agency in this state receives the information.
- 7 (2) The operator shall immediately send an abandoned vehicle report 8 to the department for any vehicle, and for any items of personal 9 property registered or titled with the department, that are in the 10 operator's possession after the one hundred twenty hour abandonment period. Such report need not be sent when the impoundment is pursuant 11 to a writ, court order, or police hold that is not a suspended license 12 13 impound or an alcohol-related impound. The owner notification and abandonment process shall be initiated by the registered tow truck 14 15 operator immediately following notification by a court or law 16 enforcement officer that the writ, court order, or police hold that is 17 not a suspended license impound or an alcohol-related impound is no longer in effect. 18
- 19 (3) Following the submittal of an abandoned vehicle report, the 20 department shall provide the registered tow truck operator with owner 21 information within seventy-two hours.
 - (4) Within fourteen days of the sale of an abandoned vehicle at public auction, the towing operator shall send a copy of the abandoned vehicle report showing the disposition of the abandoned vehicle and any other items of personal property registered or titled with the department to the crime information center of the Washington state patrol.
- (5) If the operator sends an abandoned vehicle report to the department and the department finds no owner information, an operator may proceed with an inspection of the vehicle and any other items of personal property registered or titled with the department to determine whether owner identification is within the vehicle.
- 33 (6) If the operator finds no owner identification, the operator 34 shall immediately notify the appropriate law enforcement agency, which 35 shall search the vehicle and any other items of personal property 36 registered or titled with the department for the vehicle identification 37 number or other appropriate identification numbers and check the 38 necessary records to determine the vehicle's or other property's 39 owners.

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1 **Sec. 3.** RCW 46.55.110 and 1999 c 398 s 6 are each amended to read 2 as follows:

- 3 (1) When an unauthorized vehicle is impounded, the impounding 4 towing operator shall notify the legal and registered owners of the 5 impoundment of the unauthorized vehicle and the owners of any other items of personal property registered or titled with the department. 6 7 The notification shall be sent by first-class mail within twenty-four 8 hours after the impoundment to the last known registered and legal 9 owners of the vehicle, and the owners of any other items of personal 10 property registered or titled with the department, as provided by the law enforcement agency, and shall inform the owners of the identity of 11 the person or agency authorizing the impound. The notification shall 12 13 include the name of the impounding tow firm, its address, and telephone The notice shall also include the location, time of the 14 number. 15 impound, and by whose authority the vehicle was impounded. The notice 16 shall also include the written notice of the right of redemption and 17 opportunity for a hearing to contest the validity of the impoundment pursuant to RCW 46.55.120. 18
- 19 (2) In addition, if a suspended license impound or an alcohol-20 related impound has been ordered, the notice must state the length of the impound, the requirement of the posting of a security deposit to 21 22 ensure payment of the costs of removal, towing, and storage, notification that if the security deposit is not posted the vehicle 23 24 will immediately be processed and sold at auction as an abandoned 25 vehicle, and the requirements set out in RCW 46.55.120(1)(b) regarding 26 the payment of the costs of removal, towing, and storage as well as providing proof of satisfaction of any penalties, fines, or forfeitures 27 The notice must also state that the registered 28 before redemption. 29 owner is ineligible to purchase the vehicle at the abandoned vehicle 30 auction, if held.
 - (3) In the case of an abandoned vehicle, or other item of personal property registered or titled with the department, within twenty-four hours after receiving information on the owners from the department through the abandoned vehicle report, the tow truck operator shall send by certified mail, with return receipt requested, a notice of custody and sale to the legal and registered owners.

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37 (4) If the date on which a notice required by subsection (3) of 38 this section is to be mailed falls upon a Saturday, Sunday, or a postal

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- 1 holiday, the notice may be mailed on the next day that is neither a 2 Saturday, Sunday, nor a postal holiday.
- 3 (5) No notices need be sent to the legal or registered owners of an 4 impounded vehicle or other item of personal property registered or 5 titled with the department, if the vehicle or personal property has 6 been redeemed.
- 7 **Sec. 4.** RCW 46.55.113 and 1998 c 203 s 4 are each amended to read 8 as follows:
- 9 Whenever the driver of a vehicle is arrested for a violation of RCW 46.61.502 or 46.61.504, or of RCW 46.61.500 or 46.61.522 if committed 10 while under the influence, or of RCW 46.20.342 or ((46.20.420))11 46.20.345, the vehicle is subject to impoundment((, pursuant to 12 applicable local ordinance or state agency rule)) at the direction of 13 14 a law enforcement officer. In addition, a police officer may take 15 custody of a vehicle and provide for its prompt removal to a place of safety under any of the following circumstances: 16
- 17 (1) Whenever a police officer finds a vehicle standing upon the 18 roadway in violation of any of the provisions of RCW 46.61.560, the 19 officer may provide for the removal of the vehicle or require the 20 driver or other person in charge of the vehicle to move the vehicle to 21 a position off the roadway;
- (2) Whenever a police officer finds a vehicle unattended upon a highway where the vehicle constitutes an obstruction to traffic or jeopardizes public safety;
- 25 (3) Whenever a police officer finds an unattended vehicle at the 26 scene of an accident or when the driver of a vehicle involved in an 27 accident is physically or mentally incapable of deciding upon steps to 28 be taken to protect his or her property;
- 29 (4) Whenever the driver of a vehicle is arrested and taken into 30 custody by a police officer;
- 31 (5) Whenever a police officer discovers a vehicle that the officer 32 determines to be a stolen vehicle;
- 33 (6) Whenever a vehicle without a special license plate, card, or 34 decal indicating that the vehicle is being used to transport a disabled 35 person under RCW 46.16.381 is parked in a stall or space clearly and 36 conspicuously marked under RCW 46.61.581 which space is provided on 37 private property without charge or on public property;

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(7) Upon determining that a person is operating a motor vehicle without a valid driver's license in violation of RCW 46.20.005 or with a license that has been expired for ninety days or more.

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- Nothing in this section may derogate from the powers of police officers under the common law. For the purposes of this section, a place of safety may include the business location of a registered tow truck operator.
- 8 **Sec. 5.** RCW 46.55.120 and 1999 c 398 s 7 and 1999 c 327 s 5 are 9 each reenacted and amended to read as follows:
- (1) Vehicles or other items of personal property registered or titled with the department that are impounded by registered tow truck operators pursuant to RCW 46.55.080, 46.55.085, 46.55.113, or 9A.88.140 may be redeemed only under the following circumstances:
- 14 (a) Only the legal owner, the registered owner, a person authorized 15 in writing by the registered owner or the vehicle's insurer, a person who is determined and verified by the operator to have the permission 16 of the registered owner of the vehicle or other item of personal 17 18 property registered or titled with the department, or one who has purchased a vehicle or item of personal property registered or titled 19 with the department from the registered owner who produces proof of 20 ownership or written authorization and signs a receipt therefor, may 21 redeem an impounded vehicle or items of personal property registered or 22 23 titled with the department. In addition, a vehicle impounded because the operator is in violation of RCW 46.20.342(((1)(c))) or of an 24 25 alcohol-related offense shall not be released until a person eligible to redeem it under this subsection (1)(a) satisfies the requirements of 26 27 (e) of this subsection, including paying all towing, removal, and storage fees, notwithstanding the fact that the hold was ordered by a 28 29 government agency. ((If the department's records show that the 30 operator has been convicted of a violation of RCW 46.20.342 or a similar local ordinance within the past five years, the vehicle may be 31 held for up to thirty days at the written direction of the agency 32 33 ordering the vehicle impounded.)) A vehicle impounded because the operator is arrested for a violation of RCW 46.20.342 or for an 34 alcohol-related offense may be released only pursuant to a written 35 36 order from the agency that ordered the vehicle impounded or from the 37 court having jurisdiction. An agency may issue a written order to 38 release ((pursuant to a provision of an applicable state agency rule or

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local ordinance authorizing release)) on the basis of economic or 1 personal hardship to the spouse of the operator, taking into 2 consideration public safety factors, including the operator's criminal 3 4 history and driving record.

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If a vehicle is impounded because the operator is in violation of RCW 46.20.342(1)(c) and the department's records show that the operator has been convicted of a violation of RCW 46.20.342 or a similar local ordinance within the past five years, the vehicle may be held for up to thirty days at the written direction of the agency ordering the vehicle impounded.

If a vehicle is impounded because the operator is in violation of 11 RCW 46.20.342(1) (a) or (b), the vehicle may be held for up to thirty 12 days at the written direction of the agency ordering the vehicle impounded. However, if the department's records show that the operator has been convicted of a violation of RCW 46.20.342(1) (a) or (b) or a similar local ordinance within the past five years, the vehicle may be held at the written direction of the agency ordering the vehicle impounded for up to sixty days, and for up to ninety days if the 19 operator has two or more such prior offenses. ((If a vehicle is impounded because the operator is arrested for a violation of RCW 46.20.342, the vehicle may not be released until a person eligible to redeem it under this subsection (1)(a) satisfies the requirements of (e) of this subsection, including paying all towing, removal, and storage fees, notwithstanding the fact that the hold was ordered by a government agency.))

If a vehicle is impounded because the operator is arrested for an alcohol-related offense, the vehicle may be held at the written direction of the agency ordering the vehicle impounded for up to thirty days. However, if the operator has been convicted of an alcoholrelated offense within the past five years, the vehicle may be held for up to sixty days, and for up to ninety days if the operator has two or more such prior offenses.

(b) If the vehicle is directed to be held for a suspended license impound or an alcohol-related impound, a person who desires to redeem the vehicle at the end of the period of impound shall within five days of the impound at the request of the tow truck operator pay a security deposit to the tow truck operator of not more than one-half of the applicable impound storage rate for each day of the proposed suspended license impound or alcohol-related impound. The tow truck operator

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shall credit this amount against the final bill for removal, towing, 1 and storage upon redemption. The tow truck operator may accept other 2 sufficient security in lieu of the security deposit. If the person 3 4 desiring to redeem the vehicle does not pay the security deposit or 5 provide other security acceptable to the tow truck operator, the tow truck operator may process and sell at auction the vehicle as an 6 7 abandoned vehicle within the normal time limits set out in RCW 8 46.55.130(1). The security deposit required by this section may be 9 paid and must be accepted at any time up to twenty-four hours before 10 the beginning of the auction to sell the vehicle as abandoned. registered owner is not eligible to purchase the vehicle at 11 the auction, and the tow truck operator shall sell the vehicle to the 12 highest bidder who is not the registered owner. 13

- (c) Notwithstanding (b) of this subsection, a rental car business may immediately redeem a rental vehicle it owns by payment of the costs of removal, towing, and storage, whereupon the vehicle will not be held for a suspended license impound or an alcohol-related impound.
- (d) Notwithstanding (b) of this subsection, a motor vehicle dealer 18 19 or lender with a perfected security interest in the vehicle may redeem 20 or lawfully repossess a vehicle immediately by payment of the costs of removal, towing, and storage, whereupon the vehicle will not be held 21 for a suspended license impound or an alcohol-related impound. A motor 22 vehicle dealer or lender with a perfected security interest in the 23 24 vehicle may not knowingly and intentionally engage in collusion with a 25 registered owner to repossess and then return or resell a vehicle to 26 the registered owner in an attempt to avoid a suspended license impound or an alcohol-related impound. However, this provision does not 27 preclude a vehicle dealer or a lender with a perfected security 28 29 interest in the vehicle from repossessing the vehicle and then selling, 30 leasing, or otherwise disposing of it in accordance with chapter 62A.9 RCW, including providing redemption rights to the debtor under RCW 31 If the debtor is the registered owner of the vehicle, the 32 debtor's right to redeem the vehicle under chapter 62A.9 RCW is 33 34 conditioned upon the debtor obtaining and providing proof from the impounding authority or court having jurisdiction that any fines, 35 penalties, and forfeitures owed by the registered owner, as a result of 36 37 the suspended license impound or alcohol-related impound, have been 38 paid, and proof of the payment must be tendered to the vehicle dealer 39 or lender at the time the debtor tenders all other obligations required

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to redeem the vehicle. Vehicle dealers or lenders are not liable for damages if they rely in good faith on an order from the impounding agency or a court in releasing a vehicle held under a suspended license impound or an alcohol-related impound.

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(e) The vehicle or other item of personal property registered or titled with the department shall be released upon the presentation to any person having custody of the vehicle of commercially reasonable tender sufficient to cover the costs of towing, storage, or other services rendered during the course of towing, removing, impounding, or storing any such vehicle, with credit being given for the amount of any security deposit paid under (b) of this subsection. In addition, if a vehicle is impounded because the operator was arrested for a violation of RCW 46.20.342 or ((46.20.420)) 46.20.345, or for an alcohol-related offense, and was being operated by the registered owner when it was impounded ((under local ordinance or agency rule)), it must not be released to any person until the registered owner establishes with the agency that ordered the vehicle impounded or the court having jurisdiction that any penalties, fines, or forfeitures owed by him or her have been satisfied. Registered tow truck operators are not liable for damages if they rely in good faith on an order from the impounding agency or a court in releasing a vehicle held under a suspended license impound or an alcohol-related impound. Commercially reasonable tender shall include, without limitation, cash, major bank credit cards, or personal checks drawn on in-state banks if accompanied by two pieces of valid identification, one of which may be required by the operator to have a photograph. If the towing firm can determine through the customer's bank or a check verification service that the presented check would not be paid by the bank or guaranteed by the service, the towing firm may refuse to accept the check. Any person who stops payment on a personal check or credit card, or does not make restitution within ten days from the date a check becomes insufficient due to lack of funds, to a towing firm that has provided a service pursuant to this section or in any other manner defrauds the towing firm in connection with services rendered pursuant to this section shall be liable for damages in the amount of twice the towing and storage fees, plus costs and reasonable attorney's fees.

(2)(a) The registered tow truck operator shall give to each person who seeks to redeem an impounded vehicle, or item of personal property registered or titled with the department, written notice of the right

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of redemption and opportunity for a hearing, which notice shall be accompanied by a form to be used for requesting a hearing, the name of the person or agency authorizing the impound, and a copy of the towing and storage invoice. The registered tow truck operator shall maintain a record evidenced by the redeeming person's signature that such notification was provided.

- 7 (b) Any person seeking to redeem an impounded vehicle under this 8 section has a right to a hearing in the district or municipal court for 9 the jurisdiction in which the vehicle was impounded to contest the validity of the impoundment or the amount of towing and storage 10 charges. The district court has jurisdiction to determine the issues 11 involving all impoundments including those authorized by the state or 12 13 The municipal court has jurisdiction to determine the its agents. 14 issues involving impoundments authorized by agents of the municipality. 15 Any request for a hearing shall be made in writing on the form provided 16 for that purpose and must be received by the appropriate court within 17 ten days of the date the opportunity was provided for in subsection (2)(a) of this section and more than five days before the date of the 18 19 auction. At the time of the filing of the hearing request, the petitioner shall pay to the court clerk a filing fee in the same amount 20 required for the filing of a suit in district court. If the hearing 21 request is not received by the court within the ten-day period, the 22 right to a hearing is waived and the registered owner is liable for any 23 24 towing, storage, or other impoundment charges permitted under this 25 chapter. Upon receipt of a timely hearing request, the court shall 26 proceed to hear and determine the validity of the impoundment.
- (3)(a) The court, within five days after the request for a hearing, shall notify the registered tow truck operator, the person requesting the hearing if not the owner, the registered and legal owners of the vehicle or other item of personal property registered or titled with the department, and the person or agency authorizing the impound in writing of the hearing date and time.

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(b) At the hearing, the person or persons requesting the hearing may produce any relevant evidence to show that the impoundment, towing, or storage fees charged were not proper. The court may consider a written report made under oath by the officer who authorized the impoundment in lieu of the officer's personal appearance at the hearing.

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(c) At the conclusion of the hearing, the court shall determine whether the impoundment was proper, whether the towing or storage fees charged were in compliance with the posted rates, and who is responsible for payment of the fees. The court may not adjust fees or charges that are in compliance with the posted or contracted rates.

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- (d) If the impoundment is found proper, the impoundment, towing, and storage fees as permitted under this chapter together with court costs shall be assessed against the person or persons requesting the hearing, unless the operator did not have a signed and valid impoundment authorization from a private property owner or an authorized agent.
- 11 (e) If the impoundment is determined to be in violation of this 12 chapter, then the registered and legal owners of the vehicle or other 13 14 item of personal property registered or titled with the department 15 shall bear no impoundment, towing, or storage fees, and any security 16 shall be returned or discharged as appropriate, and the person or 17 agency who authorized the impoundment shall be liable for any towing, storage, or other impoundment fees permitted under this chapter. 18 19 court shall enter judgment in favor of the registered tow truck 20 operator against the person or agency authorizing the impound for the impoundment, towing, and storage fees paid. In addition, the court 21 shall enter judgment in favor of the registered and legal owners of the 22 vehicle, or other item of personal property registered or titled with 23 24 the department, for the amount of the filing fee required by law for 25 the impound hearing petition as well as reasonable damages for loss of 26 the use of the vehicle during the time the same was impounded, for not 27 less than fifty dollars per day, against the person or agency 28 authorizing the impound. However, if an impoundment arising from an 29 alleged violation of RCW 46.20.342 or ((46.20.420)) 46.20.345 is 30 determined to be in violation of this chapter, then the law enforcement 31 officer directing the impoundment and the government employing the officer are not liable for damages if the officer relied in good faith 32 and without gross negligence on the records of the department in 33 34 ascertaining that the operator of the vehicle had a suspended or revoked driver's license. If an impoundment arising from an alleged 35 alcohol-related offense is determined to be in violation of this 36 37 chapter, then the law enforcement officer directing the impoundment and 38 the government employing the officer are not liable for damages if the 39 officer had probable cause to believe the driver of the vehicle

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committed an alcohol-related offense. If any judgment entered is not 1 paid within fifteen days of notice in writing of its entry, the court 2 shall award reasonable attorneys' fees and costs against the defendant 3 4 in any action to enforce the judgment. Notice of entry of judgment may be made by registered or certified mail, and proof of mailing may be 5 made by affidavit of the party mailing the notice. Notice of the entry 6 of the judgment shall read essentially as follows: 7

9 YOU ARE HEREBY NOTIFIED JUDGMENT was entered against you in the Court located at in the sum of 10 11

TO:

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\$..., in an action entitled ..., Case No.

12 . . . YOU ARE FURTHER NOTIFIED that attorneys fees and costs

will be awarded against you under RCW . . . if the judgment is 13

not paid within 15 days of the date of this notice. 14

DATED this . . . day of (year) . . . 15

16 Signature

17 Typed name and address

18 of party mailing notice

- 19 (4) Any impounded abandoned vehicle or item of personal property registered or titled with the department that is not redeemed within 20 21 fifteen days of mailing of the notice of custody and sale as required by RCW 46.55.110(3) shall be sold at public auction in accordance with 22 all the provisions and subject to all the conditions of RCW 46.55.130. 23 24 A vehicle or item of personal property registered or titled with the 25 department may be redeemed at any time before the start of the auction upon payment of the applicable towing and storage fees. 26
- Sec. 6. RCW 46.70.180 and 1999 c 398 s 10 are each amended to read 27 28 as follows:
- Each of the following acts or practices is unlawful: 29
- (1) To cause or permit to be advertised, printed, displayed, 30 31 published, distributed, broadcasted, televised, or disseminated in any manner whatsoever, any statement or representation with regard to the 32 33 sale or financing of a vehicle which is false, deceptive, or misleading, including but not limited to the following: 34
- 35 (a) That no down payment is required in connection with the sale of a vehicle when a down payment is in fact required, or that a vehicle 36 37 may be purchased for a smaller down payment than is actually required;

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1 (b) That a certain percentage of the sale price of a vehicle may be 2 financed when such financing is not offered in a single document 3 evidencing the entire security transaction;

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- (c) That a certain percentage is the amount of the service charge to be charged for financing, without stating whether this percentage charge is a monthly amount or an amount to be charged per year;
- 7 (d) That a new vehicle will be sold for a certain amount above or 8 below cost without computing cost as the exact amount of the factory 9 invoice on the specific vehicle to be sold;
- (e) That a vehicle will be sold upon a monthly payment of a certain amount, without including in the statement the number of payments of that same amount which are required to liquidate the unpaid purchase price.
 - (2) To incorporate within the terms of any purchase and sale agreement any statement or representation with regard to the sale or financing of a vehicle which is false, deceptive, or misleading, including but not limited to terms that include as an added cost to the selling price of a vehicle an amount for licensing or transfer of title of that vehicle which is not actually due to the state, unless such amount has in fact been paid by the dealer prior to such sale.
 - (3) To set up, promote, or aid in the promotion of a plan by which vehicles are to be sold to a person for a consideration and upon further consideration that the purchaser agrees to secure one or more persons to participate in the plan by respectively making a similar purchase and in turn agreeing to secure one or more persons likewise to join in said plan, each purchaser being given the right to secure money, credits, goods, or something of value, depending upon the number of persons joining the plan.
- 29 (4) To commit, allow, or ratify any act of "bushing" which is 30 defined as follows: Taking from a prospective buyer of a vehicle a 31 written order or offer to purchase, or a contract document signed by 32 the buyer, which:
- 33 (a) Is subject to the dealer's, or his or her authorized 34 representative's future acceptance, and the dealer fails or refuses 35 within three calendar days, exclusive of Saturday, Sunday, or legal 36 holiday, and prior to any further negotiations with said buyer, either 37 (i) to deliver to the buyer the dealer's signed acceptance, or (ii) to 38 void the order, offer, or contract document and tender the return of 39 any initial payment or security made or given by the buyer, including

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- 1 but not limited to money, check, promissory note, vehicle keys, a 2 trade-in, or certificate of title to a trade-in; or
- 3 (b) Permits the dealer to renegotiate a dollar amount specified as 4 trade-in allowance on a vehicle delivered or to be delivered by the 5 buyer as part of the purchase price, for any reason except:
- 6 (i) Failure to disclose that the vehicle's certificate of ownership 7 has been branded for any reason, including, but not limited to, status 8 as a rebuilt vehicle as provided in RCW 46.12.050 and 46.12.075; or
- 9 (ii) Substantial physical damage or latent mechanical defect 10 occurring before the dealer took possession of the vehicle and which 11 could not have been reasonably discoverable at the time of the taking 12 of the order, offer, or contract; or
- (iii) Excessive additional miles or a discrepancy in the mileage. 13 14 "Excessive additional miles" means the addition of five hundred miles 15 or more, as reflected on the vehicle's odometer, between the time the 16 vehicle was first valued by the dealer for purposes of determining its 17 trade-in value and the time of actual delivery of the vehicle to the dealer. "A discrepancy in the mileage" means (A) a discrepancy between 18 19 the mileage reflected on the vehicle's odometer and the stated mileage 20 on the signed odometer statement; or (B) a discrepancy between the mileage stated on the signed odometer statement and the actual mileage 21 22 on the vehicle; or
- (c) Fails to comply with the obligation of any written warranty or guarantee given by the dealer requiring the furnishing of services or repairs within a reasonable time.
- (5) To commit any offense relating to odometers, as such offenses are defined in RCW 46.37.540, 46.37.550, 46.37.560, and 46.37.570. A violation of this subsection is a class C felony punishable under chapter 9A.20 RCW.
- 30 (6) For any vehicle dealer or vehicle salesperson to refuse to 31 furnish, upon request of a prospective purchaser, for vehicles 32 previously registered to a business or governmental entity, the name 33 and address of the business or governmental entity.
- 34 (7) To commit any other offense under RCW 46.37.423, 46.37.424, or 35 46.37.425.
- 36 (8) To commit any offense relating to a dealer's temporary license 37 permit, including but not limited to failure to properly complete each 38 such permit, or the issuance of more than one such permit on any one

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- 1 vehicle. However, a dealer may issue a second temporary permit on a 2 vehicle if the following conditions are met:
- 3 (a) The lienholder fails to deliver the vehicle title to the dealer 4 within the required time period;
 - (b) The dealer has satisfied the lien; and

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- 6 (c) The dealer has proof that payment of the lien was made within 7 two calendar days, exclusive of Saturday, Sunday, or a legal holiday, 8 after the sales contract has been executed by all parties and all 9 conditions and contingencies in the sales contract have been met or 10 otherwise satisfied.
- (9) For a dealer, salesman, or mobile home manufacturer, having 11 taken an instrument or cash "on deposit" from a purchaser prior to the 12 13 delivery of the bargained-for vehicle, to commingle the "on deposit" funds with assets of the dealer, salesman, or mobile home manufacturer 14 15 instead of holding the "on deposit" funds as trustee in a separate 16 trust account until the purchaser has taken delivery of the bargained-17 for vehicle. Delivery of a manufactured home shall be deemed to occur in accordance with RCW 46.70.135(5). Failure, immediately upon 18 19 receipt, to endorse "on deposit" instruments to such a trust account, 20 or to set aside "on deposit" cash for deposit in such trust account, and failure to deposit such instruments or cash in such trust account 21 by the close of banking hours on the day following receipt thereof, 22 shall be evidence of intent to commit this unlawful practice: 23 24 PROVIDED, HOWEVER, That a motor vehicle dealer may keep a separate 25 trust account which equals his or her customary total customer deposits for vehicles for future delivery. For purposes of this section, "on 26 27 deposit" funds received from a purchaser of a manufactured home means those funds that a seller requires a purchaser to advance before 28 29 ordering the manufactured home, but does not include any loan proceeds 30 or moneys that might have been paid on an installment contract.
 - (10) For a dealer or manufacturer to fail to comply with the obligations of any written warranty or guarantee given by the dealer or manufacturer requiring the furnishing of goods and services or repairs within a reasonable period of time, or to fail to furnish to a purchaser, all parts which attach to the manufactured unit including but not limited to the undercarriage, and all items specified in the terms of a sales agreement signed by the seller and buyer.
- 38 (11) For a vehicle dealer to pay to or receive from any person, 39 firm, partnership, association, or corporation acting, either directly

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or through a subsidiary, as a buyer's agent for consumers, any compensation, fee, purchase moneys or funds that have been deposited into or withdrawn out of any account controlled or used by any buyer's agent, gratuity, or reward in connection with the purchase or sale of a new motor vehicle.

(12) For a buyer's agent, acting directly or through a subsidiary, to pay to or to receive from any motor vehicle dealer any compensation, fee, gratuity, or reward in connection with the purchase or sale of a new motor vehicle. In addition, it is unlawful for any buyer's agent to engage in any of the following acts on behalf of or in the name of the consumer:

- 12 (a) Receiving or paying any purchase moneys or funds into or out of 13 any account controlled or used by any buyer's agent;
- (b) Signing any vehicle purchase orders, sales contract, odometer statements, or title documents, or having the name of the buyer's agent appear on the vehicle purchase order, sales contract, or title; or
- 17 (c) Signing any other documentation relating to the purchase, sale, 18 or transfer of any new motor vehicle.

It is unlawful for a buyer's agent to use a power of attorney obtained from the consumer to accomplish or effect the purchase, sale, or transfer of ownership documents of any new motor vehicle by any means which would otherwise be prohibited under (a) through (c) of this subsection. However, the buyer's agent may use a power of attorney for physical delivery of motor vehicle license plates to the consumer.

Further, it is unlawful for a buyer's agent to engage in any false, deceptive, or misleading advertising, disseminated in any manner whatsoever, including but not limited to making any claim or statement that the buyer's agent offers, obtains, or guarantees the lowest price on any motor vehicle or words to similar effect.

(13) For a buyer's agent to arrange for or to negotiate the purchase, or both, of a new motor vehicle through an out-of-state dealer without disclosing in writing to the customer that the new vehicle would not be subject to chapter 19.118 RCW. In addition, it is unlawful for any buyer's agent to fail to have a written agreement with the customer that: (a) Sets forth the terms of the parties' agreement; (b) discloses to the customer the total amount of any fees or other compensation being paid by the customer to the buyer's agent for the agent's services; and (c) further discloses whether the fee or any portion of the fee is refundable. The department of licensing shall by

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- December 31, 1996, in rule, adopt standard disclosure language for buyer's agent agreements under RCW 46.70.011, 46.70.070, and this section.
- 4 (14) Being a manufacturer, other than a motorcycle manufacturer 5 governed by chapter 46.94 RCW, to:
- 6 (a) Coerce or attempt to coerce any vehicle dealer to order or accept delivery of any vehicle or vehicles, parts or accessories, or 8 any other commodities which have not been voluntarily ordered by the 9 vehicle dealer: PROVIDED, That recommendation, endorsement, 10 exposition, persuasion, urging, or argument are not deemed to constitute coercion;
- (b) Cancel or fail to renew the franchise or selling agreement of 12 13 any vehicle dealer doing business in this state without fairly compensating the dealer at a fair going business value for his or her 14 15 capital investment which shall include but not be limited to tools, 16 equipment, and parts inventory possessed by the dealer on the day he or 17 she is notified of such cancellation or termination and which are still within the dealer's possession on the day the cancellation or 18 19 termination is effective, if: (i) The capital investment has been 20 entered into with reasonable and prudent business judgment for the purpose of fulfilling the franchise; and (ii) the cancellation or 21 nonrenewal was not done in good faith. Good faith is defined as the 22 duty of each party to any franchise to act in a fair and equitable 23 24 manner towards each other, so as to guarantee one party freedom from 25 coercion, intimidation, or threats of coercion or intimidation from the 26 other party: PROVIDED, That recommendation, endorsement, exposition, 27 persuasion, urging, or argument are not deemed to constitute a lack of good faith. 28
- (c) Encourage, aid, abet, or teach a vehicle dealer to sell vehicles through any false, deceptive, or misleading sales or financing practices including but not limited to those practices declared unlawful in this section;
- (d) Coerce or attempt to coerce a vehicle dealer to engage in any practice forbidden in this section by either threats of actual cancellation or failure to renew the dealer's franchise agreement;
 - (e) Refuse to deliver any vehicle publicly advertised for immediate delivery to any duly licensed vehicle dealer having a franchise or contractual agreement for the retail sale of new and unused vehicles sold or distributed by such manufacturer within sixty days after such

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38 39 dealer's order has been received in writing unless caused by inability to deliver because of shortage or curtailment of material, labor, transportation, or utility services, or by any labor or production difficulty, or by any cause beyond the reasonable control of the manufacturer;

(f) To provide under the terms of any warranty that a purchaser of any new or unused vehicle that has been sold, distributed for sale, or transferred into this state for resale by the vehicle manufacturer may only make any warranty claim on any item included as an integral part of the vehicle against the manufacturer of that item.

Nothing in this section may be construed to impair the obligations of a contract or to prevent a manufacturer, distributor, representative, or any other person, whether or not licensed under this chapter, from requiring performance of a written contract entered into with any licensee hereunder, nor does the requirement of such performance constitute a violation of any of the provisions of this section if any such contract or the terms thereof requiring performance, have been freely entered into and executed between the contracting parties. This paragraph and subsection (14)(b) of this section do not apply to new motor vehicle manufacturers governed by chapter 46.96 RCW.

22 (15) Unlawful transfer of an ownership interest in a motor vehicle 23 as defined in RCW 19.116.050.

(16) To knowingly and intentionally engage in collusion with a registered owner of a vehicle to repossess and return or resell the vehicle to the registered owner in an attempt to avoid a suspended license impound or an alcohol-related impound under chapter 46.55 RCW. However, compliance with chapter 62A.9 RCW in repossessing, selling, leasing, or otherwise disposing of the vehicle, including providing redemption rights to the debtor, is not a violation of this section.

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