
ENGROSSED SUBSTITUTE HOUSE BILL 1798

State of Washington

56th Legislature

1999 Regular Session

By House Committee on Transportation (originally sponsored by Representatives K. Schmidt, Fisher, Mitchell, Ogden, Mielke, Cooper, Pflug, Hankins, Skinner, Fortunato, Wood, Haigh, Radcliff, Rockefeller, Kessler and Regala)

Read first time 03/01/1999.

1 AN ACT Relating to coordination of special needs transportation;
2 amending RCW 47.06B.010, 47.06B.020, 47.06B.030, 47.06B.900, and
3 47.06B.901; and adding new sections to chapter 47.06B RCW.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 **Sec. 1.** RCW 47.06B.010 and 1998 c 173 s 1 are each amended to read
6 as follows:

7 The legislature finds that transportation systems for persons with
8 special needs are not operated as efficiently as possible. (~~Lack of~~
9 ~~coordination produces irrational situations, such as several different~~
10 ~~vehicles arriving simultaneously at the same location to pick up~~
11 ~~several different persons with special needs. When separate vehicles~~
12 ~~arrive within minutes of each other to transport individuals with~~
13 ~~special needs to similar destinations, resources are wasted and fewer~~
14 ~~people are being served.)) In some cases, programs established by the
15 legislature to assist persons with special needs can not be accessed
16 due to these inefficiencies and coordination barriers.~~

17 It is the intent of the legislature that public transportation
18 agencies, pupil transportation programs, private nonprofit
19 transportation providers, and other public agencies sponsoring programs

1 that require transportation services coordinate those transportation
2 services. Through coordination of transportation services, programs
3 will achieve increased efficiencies and will be able to provide more
4 rides to a greater number of persons with special needs.

5 NEW SECTION. **Sec. 2.** A new section is added to chapter 47.06B RCW
6 to read as follows:

7 The definitions in this section apply throughout this chapter.

8 (1) "Persons with special transportation needs" means those
9 persons, including their personal attendants, who because of physical
10 or mental disability, income status, or age are unable to transport
11 themselves or purchase transportation.

12 (2) "Special needs coordinated transportation" is transportation
13 for persons with special transportation needs that is developed through
14 a collaborative community process involving transportation providers;
15 human service programs and agencies; consumers; social, educational,
16 and health service providers; employer and business representatives;
17 employees and employee representatives; and other affected parties.

18 NEW SECTION. **Sec. 3.** A new section is added to chapter 47.06B RCW
19 to read as follows:

20 In order to increase efficiency, to reduce waste and duplication,
21 to enable people to access social and health services, to provide a
22 basic level of mobility, and to extend and improve transportation
23 services to people with special transportation needs, the state shall
24 implement the Program for Agency Coordinated Transportation. The
25 program will improve transportation efficiency and effectiveness to
26 maximize the use of community resources so that more people can be
27 served within available funding levels.

28 The Program for Agency Coordinated Transportation will facilitate
29 a state-wide approach to coordination and will support the development
30 of community-based coordinated transportation systems that exhibit the
31 following characteristics:

32 (1) Organizations serving persons with special transportation needs
33 share responsibility for ensuring that customers can access services.

34 (2) There is a single entry process for customers to use to have
35 trips arranged and scheduled, so the customer does not have to contact
36 different locations based on which sponsoring agency or program is
37 paying for the trip.

1 (3) A process is in place so that when decisions are made by
2 service organizations on facility siting or program policy
3 implementation, the costs of client transportation and the potential
4 effects on the client transportation costs of other agencies or
5 programs are considered. Affected agencies are given an opportunity to
6 influence the decision if the potential impact is negative.

7 (4) Open local market mechanisms give all providers who meet
8 minimum standards an opportunity to participate in the program, and, in
9 addition, allow for cost comparisons so that purchasers can select the
10 least expensive trip most appropriate to the customer's needs.

11 (5) There is flexibility in using the available vehicles in a
12 community so that the ability to transport people is not restricted by
13 categorical claims to vehicles.

14 (6) There is maximum sharing of operating facilities and
15 administrative services, to avoid duplication of costly program
16 elements.

17 (7) Trip sponsors and service providers have agreed on a process
18 for allocating costs and billing when they share use of vehicles.

19 (8) Minimum standards exist for at least safety, driver training,
20 maintenance, vehicles, and technology to eliminate barriers that may
21 prevent sponsors from using each other's vehicles or serving each
22 other's clients.

23 (9) The system is user friendly. The fact that the system is
24 supported by a multitude of programs and agencies with different
25 eligibility, contracting, service delivery, payment, and funding
26 structures does not negatively affect the customer's ability to access
27 service.

28 (10) Support is provided for research, technology improvements, and
29 sharing of best practices from other communities, so that the system
30 can be continually improved.

31 (11) There are performance goals and an evaluation process that
32 leads to continuous system improvement.

33 **Sec. 4.** RCW 47.06B.020 and 1998 c 173 s 2 are each amended to read
34 as follows:

35 (1) The agency council on coordinated transportation is created.
36 The council is composed of (~~nine voting~~) three ex officio members,
37 six members appointed by the governor, and eight (~~nonvoting,~~)
38 legislative members. All members have a vote on the council.

1 (2) The ~~((nine-voting))~~ three ex officio members are the
2 superintendent of public instruction or a designee, the secretary of
3 transportation or a designee, and the secretary of the department of
4 social and health services or a designee~~((, and six members appointed~~
5 ~~by the governor as follows:))~~.

6 (3) The six members appointed by the governor must represent a
7 balance of transportation providers and users of the system, and be
8 chosen from organizations such as:

9 (a) ~~((One representative from))~~ The office of the governor;

10 (b) ~~((Two persons who are consumers of special needs transportation~~
11 ~~services))~~ The Washington Senior Lobby;

12 (c) ~~((One representative from))~~ The Governor's Committee on
13 Disability Issues and Employment;

14 (d) The Washington Association of Pupil Transportation;

15 ~~((d) One representative from))~~ (e) The Washington State Transit
16 Association; ((and

17 ~~(e) One of the following:~~

18 ~~(i) A representative from))~~ (f) The Community Transportation
19 Association of the Northwest; ((or

20 ~~(ii) A representative from))~~ (g) The Community Action Council
21 Association;

22 (h) A user of the system who is not a member of any of the
23 organizations listed in (a) through (g) of this subsection.

24 ~~((3))~~ (4) The eight ((nonvoting)) legislative members are
25 ((legislators)) as follows:

26 (a) Four members from the house of representatives, two from each
27 of the two largest caucuses, appointed by the speaker of the house of
28 representatives, two who are members of the house transportation
29 ~~((policy and budget))~~ committee and two who are members of the house
30 appropriations committee; and

31 (b) Four members from the senate, two from each of the two largest
32 caucuses, appointed by the president of the senate, two who are members
33 of the transportation committee and two who are members of the ways and
34 means committee.

35 ~~((4))~~ (5) Gubernatorial appointees of the council will serve
36 ((two-year)) three-year terms, staggered so that two members are
37 replaced or reappointed each year. Individual appointees shall not
38 serve for a period of more than six consecutive years.

1 (6) Members may not receive compensation for their service on the
2 council, but will be reimbursed for actual and necessary expenses
3 incurred in performing their duties as members as set forth in RCW
4 43.03.220.

5 ~~((5) The secretary of transportation or a designee shall serve as~~
6 ~~the))~~ (7) A council chair and vice-chair must be elected every two
7 years from among the ex officio members, by vote of the council.

8 ~~((6))~~ (8) The council shall carry out its duties to administer
9 the Program for Agency Coordinated Transportation, to provide and
10 manage grants to fund demonstration projects, and to provide assistance
11 to community forums and planning processes within funds appropriated by
12 the legislature or as provided for in subsection (10) of this section.

13 (9) The department of transportation shall provide necessary staff
14 support for the council to supplement council resources as needed.

15 ~~((7))~~ (10) The council may receive gifts, grants, or endowments
16 from public or private sources that are made from time to time, in
17 trust or otherwise, for the use and benefit of the purposes of the
18 council and spend gifts, grants, or endowments or income from the
19 public or private sources according to their terms, unless the receipt
20 of the gifts, grants, or endowments violates RCW 42.17.710.

21 **Sec. 5.** RCW 47.06B.030 and 1998 c 173 s 3 are each amended to read
22 as follows:

23 To assure implementation of the Program for Agency Coordinated
24 Transportation, the council, in coordination with stakeholders, shall:

25 (1) ~~Develop ((standards and strategies for coordinating special~~
26 ~~needs transportation;~~

27 (2) ~~Identify and develop, fund as resources are made available, and~~
28 ~~monitor coordinated transportation pilot projects;~~

29 (3) ~~Disseminate and encourage the widespread implementation of~~
30 ~~successful demonstration projects;~~

31 (4) ~~Identify and address barriers to transportation coordination;~~

32 (5) ~~Recommend to the legislature changes in law to assist~~
33 ~~coordination of transportation services;~~

34 (6) ~~Act as an information clearinghouse and advocate for~~
35 ~~coordinated transportation;~~

36 (7)) guidelines for local planning of coordinated transportation
37 in accordance with this chapter;

- 1 (2) Initiate local planning processes by contacting the board of
2 commissioners and county councils in each county and encouraging them
3 to convene local planning forums for the purpose of implementing
4 special needs coordinated transportation programs at the community
5 level;
- 6 (3) Work with local community forums to designate a local lead
7 organization that shall cooperate and coordinate with private and
8 nonprofit transportation brokers and providers, local public
9 transportation agencies, local governments, and user groups;
- 10 (4) Provide a forum at the state level in which state agencies will
11 discuss and resolve coordination issues and program policy issues that
12 may impact transportation coordination and costs;
- 13 (5) Provide guidelines for state agencies to use in creating
14 policies, rules, or procedures to encourage the participation of their
15 constituents in community-based planning and coordination, in
16 accordance with this chapter;
- 17 (6) Facilitate state-level discussion and action on problems and
18 barriers identified by the local forums that can only be resolved at
19 either the state or federal level;
- 20 (7) Develop and test models for determining the impacts of facility
21 siting and program policy decisions on transportation costs;
- 22 (8) Develop methodologies and provide support to local and state
23 agencies in identifying transportation costs;
- 24 (9) Develop guidelines for setting performance measures and
25 evaluating performance;
- 26 (10) Develop monitoring reporting criteria and processes to assess
27 state and local level of participation with this chapter;
- 28 (11) Administer and manage grant funds to develop, test, and
29 facilitate the implementation of coordinated systems;
- 30 (12) Develop minimum standards for safety, driver training, and
31 vehicles, and provide models for processes and technology to support
32 coordinated service delivery systems;
- 33 (13) Provide a clearinghouse for sharing information about
34 transportation coordination best practices and experiences;
- 35 (14) Promote research and development of methods and tools to
36 improve the performance of transportation coordination in the state;
- 37 (15) Provide technical assistance and support to communities.
- 38 (16) Facilitate, monitor, provide funding as available, and give
39 technical support to local planning processes;

1 (17) Form, convene, and give staff support to stakeholder work
2 groups as needed to continue work on removing barriers to coordinated
3 transportation;

4 (18) Advocate for the coordination of transportation for people
5 with special transportation needs at the federal, state, and local
6 levels;

7 (19) Recommend to the legislature changes in laws to assist
8 coordination of transportation services;

9 (20) Petition the office of financial management to make whatever
10 changes are deemed necessary to identify transportation costs in all
11 executive agency budgets;

12 ~~((+8))~~ (21) Report to the legislature by December 1, ~~((1998))~~
13 2000, on council activities including, but not limited to, the progress
14 of community planning processes, what demonstration projects have been
15 undertaken, how coordination affected service levels, and whether these
16 efforts produced savings that allowed expansion of services. Reports
17 must be made once every two years thereafter, and other times as the
18 council deems necessary.

19 NEW SECTION. Sec. 6. A new section is added to chapter 47.06B RCW
20 to read as follows:

21 The council may request, and may require as a condition of
22 receiving coordination grants, selected county governments to convene
23 local planning forums and invite participation of all entities,
24 including tribal governments, that serve or transport persons with
25 special transportation needs. Counties are encouraged to coordinate
26 and combine their forums and planning processes with other counties, as
27 they find it appropriate. The local community forums must:

28 (1) Designate a lead organization to facilitate the community
29 planning process on an ongoing basis;

30 (2) Identify functional boundaries for the local coordinated
31 transportation system;

32 (3) Clarify roles and responsibilities of the various participants;

33 (4) Identify community resources and needs;

34 (5) Prepare a plan for developing a coordinated transportation
35 system that meets the intent of this chapter, addresses community
36 needs, and efficiently uses community resources to address unmet needs;

37 (6) Implement the community coordinated transportation plan;

1 (7) Develop performance measures consistent with council
2 guidelines;

3 (8) Develop a reporting process consistent with council guidelines;

4 (9) Raise issues and barriers to the council when resolution is
5 needed at either the state or federal level;

6 (10) Develop a process for open discussion and input on local
7 policy and facility siting decisions that may have an impact on the
8 special needs transportation costs and service delivery of other
9 programs and agencies in the community.

10 **Sec. 7.** RCW 47.06B.900 and 1998 c 173 s 6 are each amended to read
11 as follows:

12 The agency council on coordinated transportation is terminated on
13 June 30, (~~2003~~) 2007, as provided in RCW 47.06B.901.

14 **Sec. 8.** RCW 47.06B.901 and 1998 c 173 s 7 are each amended to read
15 as follows:

16 The following acts or parts of acts, as now existing or hereafter
17 amended, are each repealed, effective June 30, (~~2004~~) 2008:

18 (1) RCW 47.06B.010 and 1999 c . . . s 1 (section 1 of this act) &
19 1998 c 173 s 1;

20 (2) RCW 47.06B.--- and 1999 c . . . s 2 (section 2 of this act);

21 (3) RCW 47.06B.--- and 1999 c . . . s 3 (section 3 of this act);

22 (4) RCW 47.06B.020 and 1999 c . . . s 4 (section 4 of this act) &
23 1998 c 173 s 2; (~~and~~

24 (~~3~~)) (5) RCW 47.06B.030 and 1999 c . . . s 5 (section 5 of this
25 act) & 1998 c 173 s 3; and

26 (6) RCW 47.06B.--- and 1999 c . . . s 6 (section 6 of this act).

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