
HOUSE BILL 1030

State of Washington

56th Legislature

1999 Regular Session

By Representatives DeBolt, Hurst, Clements, Radcliff, Bush, McMorris, Alexander, Mulliken, Kastama, Conway, Esser, Lambert, McIntire, Kessler, Keiser, Cooper, Stensen, Mielke, Parlette, McDonald, K. Schmidt, Mastin, Dunn, Benson, Ogden, Haigh, Rockefeller, Lantz, Wood and Sump

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1 AN ACT Relating to penalties for unauthorized changes of a
2 subscriber's telecommunications company; adding a new section to
3 chapter 80.36 RCW; and prescribing penalties.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 NEW SECTION. **Sec. 1.** A new section is added to chapter 80.36 RCW
6 to read as follows:

7 (1) No telecommunications company shall execute or otherwise cause
8 a change in a subscriber's selection of local exchange or interexchange
9 telecommunications company without the subscriber's authorization in a
10 manner provided for by the commission. In addition to any other
11 penalties provided by law, the commission may impose any one or more of
12 the following penalties:

13 (a) Order payment by an unauthorized service provider to the
14 service provider previously selected by the subscriber in an amount not
15 to exceed all charges billed to such subscriber by the unauthorized
16 service provider for services provided during the unauthorized service
17 period;

1 (b) Order the unauthorized service provider to cancel any charges
2 billed to a subscriber for services provided during the unauthorized
3 service period; and

4 (c) Order the unauthorized service provider to refund all payments
5 made by the subscriber for services provided during the unauthorized
6 service period.

7 (2) In addition to the penalties provided in subsection (1) of this
8 section, if the commission finds a pattern or practice of violation of
9 this section by any telecommunications company, the commission may
10 require the telecommunications company to obtain a signed letter of
11 agency from every new subscriber for a period of time established by
12 the commission.

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