2 <u>E2SSB 6400</u> - H AMD TO APP COMM AMD (H-5046.1/00)614 SCOPE 3-3-00 3 By Representative Carrell

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- 5 On page 54, after line 29 of the amendment, insert the following:
- 6 "Sec. 31. RCW 74.34.020 and 1999 c 176 s 3 are each amended to 7 read as follows:
- 8 Unless the context clearly requires otherwise, the definitions in 9 this section apply throughout this chapter.
- (1) "Abandonment" means action or inaction by a person or entity with a duty of care for a vulnerable adult that leaves the vulnerable person without the means or ability to obtain necessary food, clothing, shelter, or health care.
- (2) "Abuse" means the willful action or inaction that inflicts 14 15 injury, unreasonable confinement, intimidation, or punishment on a vulnerable adult. In instances of abuse of a vulnerable adult who is 16 unable to express or demonstrate physical harm, pain, or mental 17 anguish, the abuse is presumed to cause physical harm, pain, or mental 18 19 anguish. Abuse includes sexual abuse, mental abuse, physical abuse, 20 and exploitation of a vulnerable adult, which have the following 21 meanings:
 - (a) "Sexual abuse" means any form of nonconsensual sexual contact, including but not limited to unwanted or inappropriate touching, rape, sodomy, sexual coercion, sexually explicit photographing, and sexual harassment. Sexual abuse includes any sexual contact between a staff person, who is not also a resident or client, of a facility or a staff person of a program authorized under chapter 71A.12 RCW, and a vulnerable adult living in that facility or receiving service from a program authorized under chapter 71A.12 RCW, whether or not it is consensual.
- 31 (b) "Physical abuse" means the willful action of inflicting bodily 32 injury or physical mistreatment. Physical abuse includes, but is not 33 limited to, striking with or without an object, slapping, pinching, 34 choking, kicking, shoving, prodding, or the use of chemical restraints 35 or physical restraints unless the restraints are consistent with

- 1 licensing requirements, and includes restraints that are otherwise 2 being used inappropriately.
- 3 (c) "Mental abuse" means any willful action or inaction of mental 4 or verbal abuse. Mental abuse includes, but is not limited to, 5 coercion, harassment, inappropriately isolating a vulnerable adult from 6 family, friends, or regular activity, and verbal assault that includes 7 ridiculing, intimidating, yelling, or swearing.
- 8 (d) "Exploitation" means an act of forcing, compelling, or exerting 9 undue influence over a vulnerable adult causing the vulnerable adult to 10 act in a way that is inconsistent with relevant past behavior, or 11 causing the vulnerable adult to perform services for the benefit of 12 another.
- 13 (3) "Consent" means express written consent granted after the 14 vulnerable adult or his or her legal representative has been fully 15 informed of the nature of the services to be offered and that the 16 receipt of services is voluntary.
- 17 (4) "Department" means the department of social and health 18 services.
- 19 (5) "Facility" means a residence licensed or required to be 20 licensed under chapter 18.20 RCW, boarding homes; chapter 18.51 RCW, 21 nursing homes; chapter 70.128 RCW, adult family homes; chapter 72.36 22 RCW, soldiers' homes; or chapter 71A.20 RCW, residential habilitation 23 centers; state hospitals operated and maintained under chapter 72.23 24 RCW; or any other facility licensed by the department.
- 25 (6) "Financial exploitation" means the illegal or improper use of 26 the property, income, resources, or trust funds of the vulnerable adult 27 by any person for any person's profit or advantage.
- (7) "Individual provider" means a person under contract with the department to provide services in the home under chapter 74.09 or 74.39A RCW.
- 31 (8) "Mandated reporter" is an employee of the department; law
 32 enforcement officer; social worker; professional school personnel;
 33 individual provider; an employee of a facility; an operator of a
 34 facility; an employee of a social service, welfare, mental health,
 35 adult day health, adult day care, home health, home care, or hospice
 36 agency; county coroner or medical examiner; Christian Science
 37 practitioner; or health care provider subject to chapter 18.130 RCW.
- 38 (9) "Neglect" means (a) a pattern of conduct or inaction by a 39 person or entity with a duty of care to provide the goods and services

- 1 that maintain physical or mental health of a vulnerable adult, or that
- 2 avoids or prevents physical or mental harm or pain to a vulnerable
- 3 adult; or (b) an act or omission that demonstrates a serious disregard
- 4 of consequences of such a magnitude as to constitute a clear and
- 5 present danger to the vulnerable adult's health, welfare, or safety.
- 6 (10) "Permissive reporter" means any person, employee of a
- 7 financial institution, attorney, or volunteer in a facility or program
- 8 providing services for vulnerable adults.
- 9 (11) "Protective services" means any services provided by the
- 10 department to a vulnerable adult with the consent of the vulnerable
- 11 adult, or the legal representative of the vulnerable adult, who has
- 12 been abandoned, abused, financially exploited, neglected, or in a state
- 13 of self-neglect. These services may include, but are not limited to
- 14 case management, social casework, home care, placement, arranging for
- 15 medical evaluations, psychological evaluations, day care, or referral
- 16 for legal assistance.
- 17 (12) "Self-neglect" means the failure of a vulnerable adult, not
- 18 living in a facility, to provide for himself or herself the goods and
- 19 services necessary for the vulnerable adult's physical or mental
- 20 health, and the absence of which impairs or threatens the vulnerable
- 21 adult's well-being. This definition may include a vulnerable adult who
- 22 is receiving services through home health, hospice, or a home care
- 23 agency, or an individual provider when the neglect is not a result of
- 24 inaction by that agency or individual provider.
- 25 (13) "Vulnerable adult" includes a person:
- 26 (a) Sixty years of age or older who has the functional, mental, or
- 27 physical inability to care for himself or herself; or
- 28 (b) Found incapacitated under chapter 11.88 RCW; or
- 29 (c) Who has a developmental disability as defined under RCW
- 30 71A.10.020; or
- 31 (d) Admitted to any facility; or
- 32 (e) Receiving services from home health, hospice, or home care
- 33 agencies licensed or required to be licensed under chapter 70.127 RCW;
- 34 or
- 35 (f) Receiving services from an individual provider.
- 36 Sec. 32. RCW 74.34.067 and 1999 c 176 s 9 are each amended to read
- 37 as follows:

- (1) Where appropriate, an investigation by the department may 1 include a private interview with the vulnerable adult regarding the 2 3 alleged abandonment, abuse, financial exploitation, neglect, or self-4 neglect.
- (2) In conducting the investigation, the department shall interview 5 the complainant, unless anonymous, and shall use its best efforts to 6 7 interview the vulnerable adult or adults harmed, and, consistent with 8 the protection of the vulnerable adult shall interview facility staff, 9 any available independent sources of relevant information, including if 10 appropriate the family members of the vulnerable adult.
- The department may conduct ongoing case planning 11 consultation with: (a) Those persons or agencies required to report 12 13 under this chapter or submit a report under this chapter; (b) 14 consultants designated by the department; and (c) designated 15 representatives of Washington Indian tribes if client information 16 exchanged is pertinent to cases under investigation or the provision of 17 protective services. Information considered privileged by statute and not directly related to reports required by this chapter must not be 18 19 divulged without a valid written waiver of the privilege.
- 20 (4) The department shall prepare and keep on file a report of each investigation conducted by the department for a period of time in 21 accordance with policies established by the department. 22

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- (5) If the department determines that the vulnerable adult has suffered from abuse, neglect, self-neglect, abandonment, or financial exploitation, and lacks the ability or capacity to consent, and needs the protection of a guardian, the department may bring a guardianship action under chapter 11.88 RCW as an interested person.
- (6) When the investigation is completed and the department 28 incident of abandonment, abuse, financial 29 determines that an 30 exploitation, neglect, or self-neglect has occurred, the department shall inform the vulnerable adult of their right to refuse protective 31 services, and ensure that, if necessary, appropriate protective 32 services are provided to the vulnerable adult, with the consent of the 33 34 vulnerable adult. The vulnerable adult has the right to withdraw or 35 refuse protective services.
- (7) Where appropriate, the department ((may)) shall photograph a vulnerable adult or their environment for the purpose of providing documentary evidence of the physical condition of the vulnerable adult 39 or his or her environment. When photographing the vulnerable adult,

- 1 the department shall obtain permission from the vulnerable adult or his
- 2 or her legal representative unless immediate photographing is necessary
- 3 to preserve evidence. However, if the legal representative is alleged
- 4 to have abused, neglected, abandoned, or exploited the vulnerable
- 5 adult, consent from the legal representative is not necessary. No such
- 6 consent is necessary when photographing the physical environment.
- 7 (8) When the investigation is complete and the department
- 8 determines that the incident of abandonment, abuse, financial
- 9 exploitation, or neglect has occurred, the department shall inform the
- 10 facility in which the incident occurred, consistent with
- 11 confidentiality requirements concerning the vulnerable adult,
- 12 witnesses, and complainants.
- 13 **Sec. 33.** RCW 74.34.080 and 1999 c 176 s 11 are each amended to
- 14 read as follows:
- 15 If access is denied to an employee of the department seeking to
- 16 investigate an allegation of abandonment, abuse, financial
- 17 exploitation, or neglect of a vulnerable adult by an individual, the
- 18 department ((may)) shall seek an injunction to prevent interference
- 19 with the investigation. The court shall issue the injunction if the
- 20 department shows that:
- 21 (1) There is reasonable cause to believe that the person is a
- 22 vulnerable adult and is or has been abandoned, abused, financially
- 23 exploited, or neglected; and
- 24 (2) The employee of the department seeking to investigate the
- 25 report has been denied access.
- 26 Sec. 34. RCW 74.34.150 and 1986 c 187 s 9 are each amended to read
- 27 as follows:
- The department of social and health services((, in its discretion,
- 29 may)) shall seek relief under RCW 74.34.110 through 74.34.140 on behalf
- 30 of and with the consent of any vulnerable adult((. Neither the
- 31 department of social and health services nor the state of Washington
- 32 shall be liable for failure to seek relief on behalf of any persons
- 33 under this section)) when there is reasonable cause to believe that
- 34 there is a serious threat of substantial harm to the vulnerable adult.
- 35 **Sec. 35.** RCW 74.34.210 and 1995 1st sp.s. c 18 s 86 are each
- 36 amended to read as follows:

A petition for an order for protection or an action for damages 1 under this chapter may be brought by the plaintiff, or where necessary, 2 by his or her family members and/or quardian or legal fiduciary, or as 3 otherwise provided under this chapter. The death of the plaintiff 4 shall not deprive the court of jurisdiction over a petition or claim 5 brought under this chapter. Upon petition, after the death of the 6 vulnerable person, the right to initiate or maintain the action shall be transferred to the executor or administrator of the deceased, for 8 9 the benefit of the surviving spouse, child or children, or other heirs 10 without regard to limitations set forth in chapter 4.20 RCW.

NEW SECTION. Sec. 36. RCW 74.34.170 (Services of department discretionary--Funding) and 1986 c 187 s 10 are each repealed."

EFFECT: Requires the department of social and health services (DSHS) to seek an injunction if there is interference in an investigation of allegations of abuse of a vulnerable adult.

Requires DSHS to file a petition for the protection of a vulnerable adult if there is reasonable cause to believe there is a serious threat of substantial harm to the vulnerable adult and eliminates department and state immunity for failure to seek the petition.

Adds state mental hospitals to facilities covered by the abuse of vulnerable adults statutes.

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