

6486

Sponsor(s): Senators Wood, Wojahn, Winsley, Long, Fairley and Thibaudeau

Brief Title: Creating the managed care consumer protection act.

SB 6486 - DIGEST

Declares an intent to ensure that: (1) Enrollees have full and timely access to clinically and culturally appropriate health care personnel and facilities;

(2) enrollees have adequate choice among health care professionals who are accessible and qualified;

(3) enrollees have access to comprehensive pharmaceutical services;

(4) enrollees have access to information regarding limits on coverage of experimental treatments;

(5) enrollees are provided with a high quality of preventative and other health care within a managed care plan, designed to maintain and improve an enrollee's health status;

(6) medical decisions are made by the appropriate medical personnel;

(7) health care professional within a plan are practitioners in good standing;

(8) managed care plan data are available as appropriate;

(9) there is full public access to information regarding health care service delivery within plans;

(10) there is a fair vehicle for resolving enrollee complaints in a managed care system;

(11) there is timely resolution of enrollee grievances and appeals;

(12) managed care plan advertisements are true, accurate, and not misleading; and

(13) enrollees have access to the civil justice system when injured by decisions made in a managed care system.