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Sponsor(s): Representatives Conway, Murray, Kenney, Wood, Kastama, Anderson, Fisher, Cody, Keiser, O'Brien, Dunshee, Blalock, Gombosky, Doumit, Costa, Cooper, Tokuda, Voloria, Wolfe, Dickerson, Chopp, Appelwick, Butler, Gardner and Ogden

Brief Title: Establishing grievance and appeals procedures for health carriers.

HB 2153 - DIGEST

Directs the insurance commissioner to adopt by rule a standardized grievance procedure for enrollees of all health carriers. The standard grievance procedure must be available for all enrollees to file complaints about any health carrier practices that impact enrollee access to, satisfaction with, or quality of health care services, treatments, or providers.