2 **SHB 2688** - S COMM AMD

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3 By Committee on Health & Long-Term Care

4 ADOPTED 3/3/98

- 5 Strike everything after the enacting clause and insert the 6 following:
- 7 "Sec. 1. RCW 18.35.010 and 1996 c 200 s 2 are each amended to read 8 as follows:
- 9 As used in this chapter, unless the context requires otherwise:
- (1) "Assistive listening device or system" means an amplification system that is specifically designed to improve the signal to noise ratio for the listener, reduce interference from noise in the background, and enhance hearing levels at a distance by picking up sound from as close to source as possible and sending it directly to the ear of the listener, excluding hearing instruments as defined in this chapter.
- 17 (2) "Certified audiologist" means a person who is certified by the 18 department to engage in the practice of audiology and meets the 19 qualifications in this chapter.
 - (3) "Audiology" means the application of principles, methods, and procedures related to hearing and the disorders of hearing and to related language and speech disorders, whether of organic or nonorganic origin, peripheral or central, that impede the normal process of human communication including, but not limited to, disorders of auditory sensitivity, acuity, function, processing, or vestibular function, the application of aural habilitation, rehabilitation, and appropriate devices including fitting and dispensing of hearing instruments, and cerumen management to treat such disorders.
 - (4) "Board" means the board of hearing and speech.
- 30 (5) "Department" means the department of health.
- 31 (6) "Direct supervision" means that the supervisor is physically 32 present and in the same room with the ((hearing instrument 33 fitter/dispenser)) interim permit holder, observing the nondiagnostic 34 testing, fitting, and dispensing activities ((of the hearing instrument 35 fitter/dispenser permit holder)) at all times.

- (7) "Establishment" means any permanent site housing a person 1 engaging in the practice of fitting and dispensing of hearing 2 3 instruments by a hearing instrument fitter/dispenser or audiologist; 4 where the client can have personal contact and counsel during the firm's business hours; where business is conducted; and the address of 5 which is given to the state for the purpose of bonding. 6
- 7 (8) "Facility" means any permanent site housing a person engaging 8 the practice of speech-language pathology and/or audiology, 9 excluding the sale, lease, or rental of hearing instruments.
- 10 (9) "Fitting and dispensing of hearing instruments" means the sale, lease, or rental or attempted sale, lease, or rental of hearing 11 instruments together with the selection and modification of hearing 12 instruments and the administration of nondiagnostic tests as specified 13 by RCW 18.35.110 and the use of procedures essential to the performance 14 15 of these functions; and includes recommending specific hearing 16 instrument systems, specific hearing instruments, or specific hearing 17 instrument characteristics, the taking of impressions for ear molds for these purposes, the use of nondiagnostic procedures and equipment to 18 19 verify the appropriateness of the hearing instrument fitting, and hearing instrument orientation. The fitting and dispensing of hearing 20 instruments as defined by this chapter may be equally provided by a 21 licensed hearing instrument fitter/dispenser or certified audiologist. 22
- standing" (10)"Good means a licensed hearing instrument fitter/dispenser or certified audiologist speech-language or pathologist whose license or certificate has not been subject to 26 sanctions pursuant to chapter 18.130 RCW or sanctions by other states, territories, or the District of Columbia in the last two years.

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- (11) "Hearing instrument" means any wearable prosthetic instrument 28 29 or device designed for or represented as aiding, 30 compensating for, or correcting defective human hearing and any parts, 31 attachments, or accessories of such an instrument or device, excluding batteries and cords, ear molds, and assistive listening devices. 32
- (12) "Hearing instrument fitter/dispenser" means a person who is 33 34 licensed to engage in the practice of fitting and dispensing of hearing 35 instruments and meets the qualifications of this chapter.
- 36 (13) (("Hearing instrument fitter/dispenser)) "Interim permit 37 holder" means a person who holds the permit created under RCW 18.35.060 38 and who practices under the direct supervision of a licensed hearing

- instrument fitter/dispenser or certified speech-language pathologist or
 certified audiologist.
- 3 (14) "Secretary" means the secretary of health.
- 4 (15) "Certified speech-language pathologist" means a person who is 5 certified by the department to engage in the practice of speech-6 language pathology and meets the qualifications of this chapter.
- 7 "Speech-language pathology" (16)means the application of 8 principles, methods, and procedures related to the development and 9 disorders, whether of organic or nonorganic origin, that impede oral, 10 pharyngeal, or laryngeal sensorimotor competencies and the normal process of human communication including, but not limited to, disorders 11 and related disorders of speech, articulation, fluency, voice, verbal 12 13 and written language, auditory comprehension, cognition/communication, and the application of augmentative communication treatment and devices 14 15 for treatment of such disorders.
- 16 **Sec. 2.** RCW 18.35.020 and 1996 c 200 s 3 are each amended to read 17 as follows:
- 18 No person shall engage in the fitting and dispensing of hearing 19 instruments or imply or represent that he or she is engaged in the fitting and dispensing of hearing instruments unless he or she is a 20 licensed hearing instrument fitter/dispenser or a certified audiologist 21 22 or holds ((a hearing instrument fitter/dispenser permit or audiology)) 23 an interim permit issued by the department as provided in this chapter 24 and is an owner or employee of an establishment that is bonded as provided by RCW 18.35.240. The owner or manager of an establishment 25 that dispenses hearing instruments is responsible under this chapter 26 27 for all transactions made in the establishment name or conducted on its premises by agents or persons employed by the establishment engaged in 28 29 fitting and dispensing of hearing instruments. Every establishment 30 that fits and dispenses shall have in its employ at least one licensed hearing instrument fitter/dispenser or certified audiologist at all 31 32 times, and shall annually submit proof that all testing equipment at 33 that establishment that is required by the board to be calibrated has 34 been properly calibrated.
- 35 **Sec. 3.** RCW 18.35.040 and 1996 c 200 s 5 are each amended to read as follows:

- applicant for licensure hearing 1 (1)An as a instrument fitter/dispenser must have the following minimum qualifications and 2 shall pay a fee determined by the secretary as provided in RCW 3 4 43.70.250. An applicant shall be issued a license under the provisions of this chapter if the applicant: 5
- 6 (a)(i) Satisfactorily completes the hearing instrument 7 fitter/dispenser examination required by this chapter; or

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- (ii) Holds a current, unsuspended, unrevoked license from another jurisdiction if the standards for licensing in such other jurisdiction are substantially equivalent to those prevailing in this state;
- (b) ((After December 31, 1996, has at least six months of apprenticeship training that meets requirements established by the board. The board may waive part or all of the apprenticeship training in recognition of formal education in fitting and dispensing of hearing instruments or in recognition of previous licensure in Washington or in another state, territory, or the District of Columbia;
- (c) Is at least twenty-one years of age)) Satisfactorily completes
 a minimum of a two-year degree program in hearing instrument
 fitter/dispenser instruction. The program must be approved by the
 board; and
- 21 $((\frac{d}{d}))$ (c) Has not committed unprofessional conduct as specified 22 by the uniform disciplinary act.
- The applicant must present proof of qualifications to the board in the manner and on forms prescribed by the secretary and proof of completion of a minimum of four clock hours of AIDS education and training pursuant to rules adopted by the board.
- 27 (2) An applicant for certification as a speech-language pathologist 28 or audiologist must have the following minimum qualifications:
- 29 (a) Has not committed unprofessional conduct as specified by the 30 uniform disciplinary act;
- 31 (b) Has a master's degree or the equivalent, or a doctorate degree 32 or the equivalent, from a program at a board-approved institution of 33 higher learning, which includes completion of a supervised clinical 34 practicum experience as defined by rules adopted by the board; and
- 35 (c) Has completed postgraduate professional work experience 36 approved by the board.
- All qualified applicants must satisfactorily complete the speechlanguage pathology or audiology examinations required by this chapter.

- The applicant must present proof of qualifications to the board in the manner and on forms prescribed by the secretary and proof of completion of a minimum of four clock hours of AIDS education and training pursuant to rules adopted by the board.
- 5 **Sec. 4.** RCW 18.35.060 and 1997 c 275 s 3 are each amended to read 6 as follows:
- 7 ((1) The department shall issue a hearing instrument 8 fitting/dispensing permit to any applicant who has shown to the 9 satisfaction of the department that the applicant:
- 10 (a) Is at least twenty-one years of age;

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- 11 (b) If issued a hearing instrument fitter/dispenser permit, would 12 be employed and directly supervised in the fitting and dispensing of 13 hearing instruments by a person licensed or certified in good standing 14 as a hearing instrument fitter/dispenser or audiologist for at least 15 two years unless otherwise approved by the board;
- 16 (c) Has complied with administrative procedures, administrative 17 requirements, and fees determined as provided in RCW 43.70.250 and 18 43.70.280;
- 19 (d) Has not committed unprofessional conduct as specified by the 20 uniform disciplinary act; and
 - (e) Is a high school graduate or the equivalent.
 - The provisions of RCW 18.35.030, 18.35.110, and 18.35.120 shall apply to any person issued a hearing instrument fitter/dispenser permit. Pursuant to the provisions of this section, a person issued a hearing instrument fitter/dispenser permit may engage in the fitting and dispensing of hearing instruments without having first passed the hearing instrument fitter/dispenser examination provided under this chapter.
- (2) The hearing instrument fitter/dispenser permit shall contain the names of the employer and the licensed or certified supervisor under this chapter who are employing and supervising the hearing instrument fitter/dispenser permit holder and those persons shall execute an acknowledgment of responsibility for all acts of the hearing instrument fitter/dispenser permit holder in connection with the fitting and dispensing of hearing instruments.
 - (3) A hearing instrument fitter/dispenser permit holder may fit and dispense hearing instruments, but only if the hearing instrument fitter/dispenser permit holder is under the direct supervision of a

- 1 licensed hearing instrument fitter/dispenser or certified audiologist
- 2 under this chapter in a capacity other than as a hearing instrument
- 3 fitter/dispenser permit holder. Direct supervision by a licensed
- 4 hearing instrument fitter/dispenser or certified audiologist shall be
- 5 required whenever the hearing instrument fitter/dispenser permit holder
- 6 is engaged in the fitting or dispensing of hearing instruments during
- 7 the hearing instrument fitter/dispenser permit holder's employment.
- The hearing instrument litter/dispenser permit norder s emproyment.
- 8 The board shall develop and adopt guidelines on any additional
- 9 supervision or training it deems necessary.
- 10 (4) The hearing instrument fitter/dispenser permit expires one year
- 11 from the date of its issuance except that on recommendation of the
- 12 board the permit may be reissued for one additional year only.
- 13 (5) No certified audiologist or licensed hearing instrument
- 14 fitter/dispenser under this chapter may assume the responsibility for
- 15 more than one hearing instrument fitter/dispenser permit holder at any
- 16 one time.
- 17 $\frac{(6)}{(6)}$) The department, upon approval by the board, shall issue an
- 18 interim permit authorizing an applicant for speech-language pathologist
- 19 certification or audiologist certification who, except for the
- 20 postgraduate professional experience and the examination requirements,
- 21 meets the academic and practicum requirements of RCW 18.35.040(2) to
- 22 practice under ((interim permit)) direct supervision ((by a certified
- 23 speech-language pathologist or certified audiologist)). The interim
- 24 permit is valid for a period of one year from date of issuance. The
- 25 board shall determine conditions for the interim permit.
- 26 Sec. 5. RCW 18.35.090 and 1997 c 275 s 5 are each amended to read
- 27 as follows:
- 28 Each person who engages in practice under this chapter shall comply
- 29 with administrative procedures and administrative requirements
- 30 established under RCW 43.70.250 and 43.70.280 and shall keep the
- 31 license, certificate, or interim permit conspicuously posted in the
- 32 place of business at all times. The secretary may establish mandatory
- 33 continuing education requirements and/or continued competency standards
- 34 to be met by licensees or certificate or interim permit holders as a
- 35 condition for license, certificate, or interim permit renewal.
- 36 Sec. 6. RCW 18.35.100 and 1996 c 200 s 13 are each amended to read
- 37 as follows:

- (1) Every hearing instrument fitter/dispenser, audiologist, speech-1 2 language pathologist, ((hearing instrument fitter/dispenser permit holder,)) or interim permit holder, who is regulated under this 3 4 chapter, shall notify the department in writing of the regular address of the place or places in the state of Washington where the person 5 practices or intends to practice more than twenty consecutive business 6 7 days and of any change thereof within ten days of such change. Failure 8 to notify the department in writing shall be grounds for suspension or 9 revocation of the license, certificate, or interim permit.
- 10 (2) The department shall keep a record of the places of business of 11 persons who hold licenses, certificates, or <u>interim</u> permits.
- (3) Any notice required to be given by the department to a person 12 who holds a license, certificate, or interim permit may be given by 13 mailing it to the address of the last establishment or facility of 14 15 which the person has notified the department, except that notice to a 16 licensee or certificate or interim permit holder of proceedings to 17 deny, suspend, or revoke the license, certificate, or interim permit shall be by certified or registered mail or by means authorized for 18 19 service of process.
- 20 **Sec. 7.** RCW 18.35.105 and 1996 c 200 s 14 are each amended to read 21 as follows:

22 Each licensee and certificate and interim permit holder under this 23 chapter shall keep records of all services rendered for a minimum of 24 three years. These records shall contain the names and addresses of 25 all persons to whom services were provided. Hearing instrument fitter/dispensers, audiologists, and interim permit holders shall also 26 27 record the date the hearing instrument warranty expires, a description of the services and the dates the services were provided, and copies of 28 29 any contracts and receipts. All records, as required pursuant to this chapter or by rule, shall be owned by the establishment or facility and 30 shall remain with the establishment or facility in the event the 31 licensee or certificate holder changes employment. If a contract 32 33 between the establishment or facility and the licensee or certificate holder provides that the records are to remain with the licensee or 34 certificate holder, copies of such records shall be provided to the 35 36 establishment or facility.

- 1 Sec. 8. RCW 18.35.110 and 1996 c 200 s 15 and 1996 c 178 s 1 are 2 each reenacted and amended to read as follows:
- In addition to causes specified under RCW 18.130.170 and 18.130.180, any person licensed or holding ((a)) an interim permit or certificate under this chapter may be subject to disciplinary action by the board for any of the following causes:
- 7 (1) For unethical conduct in dispensing hearing instruments. 8 Unethical conduct shall include, but not be limited to:
- 9 (a) Using or causing or promoting the use of, in any advertising 10 matter, promotional literature, testimonial, guarantee, warranty, 11 label, brand, insignia, or any other representation, however 12 disseminated or published, which is false, misleading or deceptive;
- 13 (b) Failing or refusing to honor or to perform as represented any 14 representation, promise, agreement, or warranty in connection with the 15 promotion, sale, dispensing, or fitting of the hearing instrument;
- (c) Advertising a particular model, type, or kind of hearing instrument for sale which purchasers or prospective purchasers responding to the advertisement cannot purchase or are dissuaded from purchasing and where it is established that the purpose of the advertisement is to obtain prospects for the sale of a different model, type, or kind than that advertised;
 - (d) Falsifying hearing test or evaluation results;
 - (e)(i) Whenever any of the following conditions are found or should have been found to exist either from observations by the licensee or certificate or <u>interim</u> permit holder or on the basis of information furnished by the prospective hearing instrument user prior to fitting and dispensing a hearing instrument to any such prospective hearing instrument user, failing to advise that prospective hearing instrument user in writing that the user should first consult a licensed physician specializing in diseases of the ear or if no such licensed physician is available in the community then to any duly licensed physician:
- 32 (A) Visible congenital or traumatic deformity of the ear, including 33 perforation of the eardrum;
- 34 (B) History of, or active drainage from the ear within the previous 35 ninety days;
- 36 (C) History of sudden or rapidly progressive hearing loss within 37 the previous ninety days;
- 38 (D) Acute or chronic dizziness;

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39 (E) Any unilateral hearing loss;

- 1 (F) Significant air-bone gap when generally acceptable standards 2 have been established as defined by the food and drug administration;
- 3 (G) Visible evidence of significant cerumen accumulation or a 4 foreign body in the ear canal;
 - (H) Pain or discomfort in the ear; or

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- (I) Any other conditions that the board may by rule establish. It 6 7 is a violation of this subsection for any licensee or certificate 8 holder or that licensee's or certificate holder's employees and 9 putative agents upon making such required referral for medical opinion 10 to in any manner whatsoever disparage or discourage a prospective hearing instrument user from seeking such medical opinion prior to the 11 fitting and dispensing of a hearing instrument. No such referral for 12 13 medical opinion need be made by any licensed hearing instrument fitter/dispenser, certified audiologist, or interim permit holder in 14 15 the instance of replacement only of a hearing instrument which has been 16 lost or damaged beyond repair within twelve months of the date of 17 purchase. The licensed hearing instrument fitter/dispenser, certified audiologist, or interim permit holder or their employees or putative 18 19 agents shall obtain a signed statement from the hearing instrument user 20 documenting the waiver of medical clearance and the waiver shall inform the prospective user that signing the waiver is not in the user's best 21 22 PROVIDED, That the licensed hearing instrument health interest: 23 fitter/dispenser, certified audiologist, or <u>interim</u> permit holder shall 24 maintain a copy of either the physician's statement showing that the 25 prospective hearing instrument user has had a medical evaluation within 26 the previous six months or the statement waiving medical evaluation, 27 for a period of three years after the purchaser's receipt of a hearing 28 Nothing in this section required to be performed by a instrument. 29 licensee or certificate or interim permit holder shall mean that the 30 licensee or certificate or interim permit holder is engaged in the 31 diagnosis of illness or the practice of medicine or any other activity prohibited under the laws of this state; 32
 - (ii) Fitting and dispensing a hearing instrument to any person under eighteen years of age who has not been examined and cleared for hearing instrument use within the previous six months by a physician specializing in otolaryngology except in the case of replacement instruments or except in the case of the parents or guardian of such person refusing, for good cause, to seek medical opinion: PROVIDED, That should the parents or guardian of such person refuse, for good

1 cause, to seek medical opinion, the licensed hearing instrument 2 fitter/dispenser or certified audiologist shall obtain from such 3 parents or guardian a certificate to that effect in a form as 4 prescribed by the department;

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- (iii) Fitting and dispensing a hearing instrument to any person under eighteen years of age who has not been examined by an audiologist who holds at least a master's degree in audiology for recommendations during the previous six months, without first advising such person or his or her parents or guardian in writing that he or she should first consult an audiologist who holds at least a master's degree in audiology, except in cases of hearing instruments replaced within twelve months of their purchase;
- 13 (f) Representing that the services or advice of a person licensed to practice medicine and surgery under chapter 18.71 RCW or osteopathic 14 15 medicine and surgery under chapter 18.57 RCW or of a clinical 16 audiologist will be used or made available in the selection, fitting, 17 adjustment, maintenance, or repair of hearing instruments when that is not true, or using the word "doctor," "clinic," or other like words, 18 19 abbreviations, or symbols which tend to connote a medical or 20 osteopathic medicine and surgery profession when such use is not 21 accurate;
- 22 (g) Permitting another to use his or her license, certificate, or 23 <u>interim</u> permit;
 - (h) Stating or implying that the use of any hearing instrument will restore normal hearing, preserve hearing, prevent or retard progression of a hearing impairment, or any other false, misleading, or medically or audiologically unsupportable claim regarding the efficiency of a hearing instrument;
- (i) Representing or implying that a hearing instrument is or will be "custom-made," "made to order," "prescription made," or in any other sense specially fabricated for an individual when that is not the case; or
- (j) Directly or indirectly offering, giving, permitting, or causing to be given, money or anything of value to any person who advised another in a professional capacity as an inducement to influence that person, or to have that person influence others to purchase or contract to purchase any product sold or offered for sale by the hearing instrument fitter/dispenser, audiologist, or interim permit holder, or

- 1 to influence any person to refrain from dealing in the products of 2 competitors.
- 3 (2) Engaging in any unfair or deceptive practice or unfair method 4 of competition in trade within the meaning of RCW 19.86.020.
- 5 (3) Aiding or abetting any violation of the rebating laws as stated 6 in chapter 19.68 RCW.
- 7 **Sec. 9.** RCW 18.35.120 and 1996 c 200 s 17 are each amended to read 8 as follows:
- 9 A licensee or certificate or <u>interim</u> permit holder under this 10 chapter may also be subject to disciplinary action if the licensee or 11 certificate or <u>interim</u> permit holder:
- (1) Is found guilty in any court of any crime involving forgery, embezzlement, obtaining money under false pretenses, larceny, extortion, or conspiracy to defraud and ten years have not elapsed since the date of the conviction; or
- (2) Has a judgment entered against him or her in any civil action involving forgery, embezzlement, obtaining money under false pretenses, larceny, extortion, or conspiracy to defraud and five years have not elapsed since the date of the entry of the final judgment in the action, but a license or certificate shall not be issued unless the judgment debt has been discharged; or
- (3) Has a judgment entered against him or her under chapter 19.86 22 23 RCW and two years have not elapsed since the entry of the final 24 judgment; but a license or certificate shall not be issued unless there 25 has been full compliance with the terms of such judgment, if any. The 26 judgment shall not be grounds for denial, suspension, nonrenewal, or revocation of a license or certificate unless the judgment arises out 27 of and is based on acts of the applicant, licensee, certificate holder, 28 29 or employee of the licensee or certificate holder; or
- 30 (4) Commits unprofessional conduct as defined in RCW 18.130.180 of 31 the uniform disciplinary act.
- 32 **Sec. 10.** RCW 18.35.140 and 1996 c 200 s 18 are each amended to 33 read as follows:
- The powers and duties of the department, in addition to the powers and duties provided under other sections of this chapter, are as follows:

- 1 (1) To provide space necessary to carry out the examination set 2 forth in RCW 18.35.070 of applicants for hearing instrument 3 fitter/dispenser licenses or audiology certification.
- 4 (2) To authorize all disbursements necessary to carry out the 5 provisions of this chapter.
- 6 (3) To require the periodic examination of testing equipment, as
 7 defined by the board, and to carry out the periodic inspection of
 8 facilities or establishments of persons who are licensed or certified
 9 under this chapter, as reasonably required within the discretion of the
 10 department.
- 11 (4) To appoint advisory committees as necessary.
- (5) To keep a record of proceedings under this chapter and a 12 13 register of all persons licensed, certified, or holding interim permits 14 under this chapter. The register shall show the name of every living 15 licensee or interim permit holder for hearing instrument fitting/dispensing, every living certificate or interim permit holder 16 17 for speech-language pathology, every living certificate or interim permit holder for audiology, with his or her last known place of 18 19 residence and the date and number of his or her license, interim permit, or certificate. 20
- 21 **Sec. 11.** RCW 18.35.161 and 1996 c 200 s 20 are each amended to 22 read as follows:
- 23 The board shall have the following powers and duties:
- (1) To establish by rule such minimum standards and procedures in the fitting and dispensing of hearing instruments as deemed appropriate and in the public interest;
- (2) ((To develop guidelines on the training and supervision of hearing instrument fitter/dispenser permit holders and to establish requirements regarding the extent of apprenticeship training and certification to the department;
- 31 (3)) To adopt any other rules necessary to implement this chapter 32 and which are not inconsistent with it;
- $((\frac{4}{1}))$ (3) To develop, approve, and administer or supervise the administration of examinations to applicants for licensure and certification under this chapter;
- (((+5))) (4) To require a licensee or certificate or <u>interim</u> permit holder to make restitution to any individual injured by a violation of this chapter or chapter 18.130 RCW, the uniform disciplinary act. The

- 1 authority to require restitution does not limit the board's authority
- 2 to take other action deemed appropriate and provided for in this
- 3 chapter or chapter 18.130 RCW;
- 4 (((6))) To pass upon the qualifications of applicants for
- 5 licensure, certification, or interim permits and to certify to the
- 6 secretary;
- 7 $((\frac{7}{1}))$ (6) To recommend requirements for continuing education and
- 8 continuing competency requirements as a prerequisite to renewing a
- 9 license or certificate under this chapter;
- 10 $((\frac{8}{1}))$ To keep an official record of all its proceedings. The
- 11 record is evidence of all proceedings of the board that are set forth
- 12 in this record;
- 13 $((\frac{9}{}))$ To adopt rules, if the board finds it appropriate, in
- 14 response to questions put to it by professional health associations,
- 15 hearing instrument fitter/dispensers or audiologists, speech-language
- 16 pathologists, interim permit holders, and consumers in this state; and
- $((\frac{10}{10}))$ (9) To adopt rules relating to standards of care relating
- 18 to hearing instrument fitter/dispensers or audiologists, including the
- 19 dispensing of hearing instruments, and relating to speech-language
- 20 pathologists, including dispensing of communication devices.
- 21 Sec. 12. RCW 18.35.172 and 1996 c 200 s 22 are each amended to
- 22 read as follows:
- 23 The uniform disciplinary act, chapter 18.130 RCW, governs
- 24 unlicensed practice, the issuance and denial of licenses, certificates,
- 25 and interim permits, and the discipline of licensees and certificate
- 26 and permit holders under this chapter.
- 27 **Sec. 13.** RCW 18.35.185 and 1996 c 200 s 25 are each amended to
- 28 read as follows:
- 29 (1) In addition to any other rights and remedies a purchaser may
- 30 have, the purchaser of a hearing instrument shall have the right to
- 31 rescind the transaction for other than the licensed hearing instrument
- 32 fitter/dispenser, certified audiologist, or interim permit holder's
- 33 breach if:
- 34 (a) The purchaser, for reasonable cause, returns the hearing
- 35 instrument or holds it at the licensed hearing instrument
- 36 fitter/dispenser, certified audiologist, or interim permit holder's
- 37 disposal, if the hearing instrument is in its original condition less

normal wear and tear. "Reasonable cause" shall be defined by the board but shall not include a mere change of mind on the part of the purchaser or a change of mind related to cosmetic concerns of the purchaser about wearing a hearing instrument; and

5 (b) The purchaser sends notice of the cancellation by certified mail, return receipt requested, to the establishment employing the 6 7 licensed hearing instrument fitter/dispenser, certified audiologist, or 8 interim permit holder at the time the hearing instrument was originally 9 purchased, and the notice is posted not later than thirty days following the date of delivery, but the purchaser and the licensed 10 hearing instrument fitter/dispenser, certified audiologist, or interim 11 permit holder may extend the deadline for posting of the notice of 12 13 rescission by mutual, written agreement. In the event the hearing instrument develops a problem which qualifies as a reasonable cause for 14 15 recision or which prevents the purchaser from evaluating the hearing 16 instrument, and the purchaser notifies the establishment employing the 17 licensed hearing instrument fitter/dispenser, certified audiologist, or interim permit holder of the problem during the thirty days following 18 19 the date of delivery and documents such notification, the deadline for 20 posting the notice of rescission shall be extended by an equal number of days as those between the date of the notification of the problem to 21 the date of notification of availability for redeliveries. 22 23 hearing instrument is returned to the licensed hearing instrument fitter/dispenser, certified audiologist, or interim permit holder for 24 25 any inspection for modification or repair, and the licensed hearing 26 instrument fitter/dispenser, certified audiologist, or interim permit holder has notified the purchaser that the hearing instrument is 27 available for redelivery, and where the purchaser has not responded by 28 either taking possession of the hearing instrument or instructing the 29 30 licensed hearing instrument fitter/dispenser, certified audiologist, or interim permit holder to forward it to the purchaser, then the deadline 31 for giving notice of the recision shall extend no more than seven 32 working days after this notice of availability. 33

(2) If the transaction is rescinded under this section or as otherwise provided by law and the hearing instrument is returned to the licensed hearing instrument fitter/dispenser, certified audiologist, or interim permit holder, the licensed hearing instrument fitter/dispenser, certified audiologist, or interim permit holder shall refund to the purchaser any payments or deposits for that hearing

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- 1 instrument. However, the licensed hearing instrument fitter/dispenser,
- 2 certified audiologist, or interim permit holder may retain, for each
- 3 hearing instrument, fifteen percent of the total purchase price or one
- 4 hundred twenty-five dollars, whichever is less. After December 31,
- 5 1996, the recision amount shall be determined by the board. The
- 6 licensed hearing instrument fitter/dispenser, certified audiologist, or
- 7 <u>interim</u> permit holder shall also return any goods traded in
- 8 contemplation of the sale, less any costs incurred by the licensed
- 9 hearing instrument fitter/dispenser, certified audiologist, or interim
- 10 permit holder in making those goods ready for resale. The refund shall
- 11 be made within ten business days after the rescission. The buyer shall
- 12 incur no additional liability for such rescission.
- 13 (3) For the purposes of this section, the purchaser shall have
- 14 recourse against the bond held by the establishment entering into a
- 15 purchase agreement with the buyer, as provided by RCW 18.35.240.
- 16 **Sec. 14.** RCW 18.35.190 and 1996 c 200 s 26 are each amended to 17 read as follows:
- In addition to remedies otherwise provided by law, in any action
- 19 brought by or on behalf of a person required to be licensed or
- 20 certified or to hold ((a)) an interim permit ((hereunder)) under this
- 21 chapter, or by any assignee or transferee, it shall be necessary to
- 22 allege and prove that the licensee or certificate or interim permit
- 23 holder at the time of the transaction held a valid license,
- 24 certificate, or interim permit as required by this chapter, and that
- 25 such license, certificate, or interim permit has not been suspended or
- 26 revoked pursuant to RCW 18.35.110, 18.35.120, or 18.130.160.
- 27 **Sec. 15.** RCW 18.35.195 and 1996 c 200 s 27 are each amended to
- 28 read as follows:
- 29 (1) This chapter shall not apply to military or federal government
- 30 employees.
- 31 (2) This chapter does not prohibit or regulate:
- 32 (a) Fitting or dispensing by students enrolled in a board-approved
- 33 program who are directly supervised by a licensed hearing instrument
- 34 fitter/dispenser ((or)), a certified audiologist under the provisions
- 35 of this chapter, or an instructor at a two-year hearing instrument
- 36 <u>fitter/dispenser degree program that is approved by the board;</u> and

- 1 (b) Hearing instrument fitter/dispensers, speech-language 2 pathologists, or audiologists of other states, territories, or 3 countries, or the District of Columbia while appearing as clinicians of 4 bona fide educational seminars sponsored by speech-language pathology, 5 audiology, hearing instrument fitter/dispenser, medical, or other 6 healing art professional associations so long as such activities do not 7 go beyond the scope of practice defined by this chapter.
- 8 **Sec. 16.** RCW 18.35.205 and 1996 c 200 s 28 are each amended to 9 read as follows:
- The legislature finds that the public health, safety, and welfare 10 would best be protected by uniform regulation of hearing instrument 11 12 fitter/dispensers, speech-language pathologists, audiologists, and interim permit holders throughout the state. Therefore, the provisions 13 14 of this chapter relating to the licensing or certification of hearing 15 fitter/dispensers, speech-language pathologists, audiologists and regulation of interim permit holders and their 16 respective establishments or facilities is exclusive. No political 17 18 subdivision of the state of Washington within whose jurisdiction a hearing instrument fitter/dispenser, audiologist, or speech-language 19 pathologist establishment or facility is located may require any 20 registrations, bonds, licenses, certificates, or interim permits of the 21 establishment or facility or its employees or charge any fee for the 22 23 same or similar purposes: PROVIDED, HOWEVER, That nothing herein shall 24 limit or abridge the authority of any political subdivision to levy and 25 collect a general and nondiscriminatory license fee levied on all businesses, or to levy a tax based upon the gross business conducted by 26 any firm within the political subdivision. 27
- 28 **Sec. 17.** RCW 18.35.230 and 1996 c 200 s 29 are each amended to 29 read as follows:
- (1) Each licensee or certificate or <u>interim</u> permit holder shall name a registered agent to accept service of process for any violation of this chapter or rule adopted under this chapter.
- 33 (2) The registered agent may be released at the expiration of one 34 year after the license, certificate, or <u>interim</u> permit issued under 35 this chapter has expired or been revoked.

- 1 (3) Failure to name a registered agent for service of process for 2 violations of this chapter or rules adopted under this chapter may be 3 grounds for disciplinary action.
- 4 **Sec. 18.** RCW 18.35.240 and 1996 c 200 s 30 are each amended to 5 read as follows:
- 6 (1) Every establishment engaged in the fitting and dispensing of hearing instruments shall file with the department a surety bond in the 8 sum of ten thousand dollars, running to the state of Washington, for 9 the benefit of any person injured or damaged as a result of any violation by the establishment's employees or agents of any of the provisions of this chapter or rules adopted by the secretary.
- 12 (2) In lieu of the surety bond required by this section, the 13 establishment may file with the department a cash deposit or other 14 negotiable security acceptable to the department. All obligations and 15 remedies relating to surety bonds shall apply to deposits and security 16 filed in lieu of surety bonds.

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- (3) If a cash deposit is filed, the department shall deposit the funds. The cash or other negotiable security deposited with the department shall be returned to the depositor one year after the establishment has discontinued the fitting and dispensing of hearing instruments if no legal action has been instituted against the establishment, its agents or employees, or the cash deposit or other security. The establishment owners shall notify the department if the establishment is sold, changes names, or has discontinued the fitting and dispensing of hearing instruments in order that the cash deposit or other security may be released at the end of one year from that date.
- (4) A surety may file with the department notice of withdrawal of the bond of the establishment. Upon filing a new bond, or upon the expiration of sixty days after the filing of notice of withdrawal by the surety, the liability of the former surety for all future acts of the establishment terminates.
- 32 (5) Upon the filing with the department notice by a surety of 33 withdrawal of the surety on the bond of an establishment or upon the 34 cancellation by the department of the bond of a surety under this 35 section, the department shall immediately give notice to the 36 establishment by certified or registered mail with return receipt 37 requested addressed to the establishment's last place of business as 38 filed with the department.

- 1 (6) The department shall immediately cancel the bond given by a 2 surety company upon being advised that the surety company's license to 3 transact business in this state has been revoked.
- 4 (7) Each invoice for the purchase of a hearing instrument provided 5 to a customer must clearly display on the first page the bond number of 6 the establishment or the licensee or certificate or <u>interim</u> permit 7 holder fitting/dispensing the hearing instrument.
- 8 **Sec. 19.** RCW 18.35.250 and 1996 c 200 s 31 are each amended to 9 read as follows:
- (1) In addition to any other legal remedies, an action may be 10 brought in any court of competent jurisdiction upon the bond, cash 11 12 deposit, or security in lieu of a surety bond required by this chapter, by any person having a claim against a licensee or certificate or 13 14 interim permit holder, agent, or establishment for any violation of 15 this chapter or any rule adopted under this chapter. The aggregate 16 liability of the surety to all claimants shall in no event exceed the 17 sum of the bond. Claims shall be satisfied in the order of judgment 18 rendered.

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- (2) An action upon the bond shall be commenced by serving and filing the complaint within one year from the date of the cancellation of the bond. An action upon a cash deposit or other security shall be commenced by serving and filing the complaint within one year from the date of notification to the department of the change in ownership of the establishment or the discontinuation of the fitting and dispensing of hearing instruments by that establishment. Two copies of the complaint shall be served by registered or certified mail, return receipt requested, upon the department at the time the suit is started. The service constitutes service on the surety. The secretary shall transmit one copy of the complaint to the surety within five business days after the copy has been received.
- (3) The secretary shall maintain a record, available for public 31 inspection, of all suits commenced under this chapter under surety 32 33 bonds, or the cash or other security deposited in lieu of the surety 34 bond. In the event that any final judgment impairs the liability of the surety upon a bond so furnished or the amount of the deposit so 35 36 that there is not in effect a bond undertaking or deposit in the full 37 amount prescribed in this section, the department shall suspend the 38 license or certificate until the bond undertaking or deposit in the

- 1 required amount, unimpaired by unsatisfied judgment claims, has been 2 furnished.
- 3 (4) If a judgment is entered against the deposit or security 4 required under this chapter, the department shall, upon receipt of a 5 certified copy of a final judgment, pay the judgment from the amount of 6 the deposit or security.
- **Sec. 20.** RCW 18.35.260 and 1996 c 200 s 16 are each amended to 8 read as follows:
- (1) A person who is not licensed with the secretary as a hearing instrument fitter/dispenser under the requirements of this chapter may not represent himself or herself as being so licensed and may not use in connection with his or her name the words "licensed hearing instrument fitter/dispenser," "hearing instrument specialist," or "hearing aid fitter/dispenser," or a variation, synonym, word, sign, number, insignia, coinage, or whatever expresses, employs, or implies these terms, names, or functions of a licensed hearing instrument fitter/dispenser.

- (2) A person who is not certified with the secretary as a speech-language pathologist under the requirements of this chapter may not represent himself or herself as being so certified and may not use in connection with his or her name the words including "certified speech-language pathologist" or a variation, synonym, word, sign, number, insignia, coinage, or whatever expresses, employs, or implies these terms, names, or functions as a certified speech-language pathologist.
- (3) A person who is not certified with the secretary as an audiologist under the requirements of this chapter may not represent himself or herself as being so certified and may not use in connection with his or her name the words "certified audiologist" or a variation, synonym, letter, word, sign, number, insignia, coinage, or whatever expresses, employs, or implies these terms, names, or functions of a certified audiologist.
- (4) ((A person who does not hold a permit issued by the secretary as a hearing instrument fitter/dispenser permittee under the requirements of this chapter may not represent himself or herself as being so permitted and may not use in connection with his or her name the words "hearing instrument fitter/dispenser permit holder" or a variation, synonym, word, sign, number, insignia, coinage, or whatever

- expresses, employs, or implies these terms, names, or functions of a hearing instrument fitter/dispenser permit holder.
- (5)) Nothing in this chapter prohibits a person credentialed in
- 4 this state under another act from engaging in the practice for which he
- 5 or she is credentialed.
- 6 <u>NEW SECTION.</u> **Sec. 21.** Sections 1 through 14 and 16 through 20 of 7 this act take effect January 1, 2003."
- 8 SHB 2688 S COMM AMD
- 9 By Committee on Health & Long-Term Care
- 10 ADOPTED 3/3/98
- On page 1, line 1 of the title, after "dispensers;" strike the
- 12 remainder of the title and insert "amending RCW 18.35.010, 18.35.020,
- 13 18.35.040, 18.35.060, 18.35.090, 18.35.100, 18.35.105, 18.35.120,
- 14 18.35.140, 18.35.161, 18.35.172, 18.35.185, 18.35.190, 18.35.195,
- 15 18.35.205, 18.35.230, 18.35.240, 18.35.250, and 18.35.260; reenacting
- 16 and amending RCW 18.35.110; and providing an effective date."

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