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## ENGROSSED SUBSTITUTE HOUSE BILL 1860

State of Washington 54th Legislature 1995 Regular Session

By House Committee on Financial Institutions & Insurance (originally sponsored by Representatives L. Thomas, Goldsmith and Robertson)

Read first time 03/01/95.

- AN ACT Relating to real estate appraisers; amending RCW 18.140.005,
- 2 18.140.010, 18.140.020, 18.140.030, 18.140.090, 18.140.130, 18.140.140,
- 3 18.140.150, 18.140.160, and 18.140.170; adding new sections to chapter
- 4 18.140 RCW; adding a new section to chapter 50.04 RCW; repealing RCW
- 5 18.140.085; prescribing penalties; providing effective dates; and
- 6 declaring an emergency.
- 7 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 8 **Sec. 1.** RCW 18.140.005 and 1993 c 30 s 1 are each amended to read
- 9 as follows:
- 10 It is the intent of the legislature that only individuals who meet
- 11 and maintain minimum standards of competence and conduct ((may
- 12 provide)) established under this chapter for certified or licensed real
- 13 estate appraisers may provide real estate appraisal services to the
- 14 public.
- 15 **Sec. 2.** RCW 18.140.010 and 1993 c 30 s 2 are each amended to read
- 16 as follows:
- 17 As used in this chapter, the following terms have the meanings
- 18 indicated unless the context clearly requires otherwise.

p. 1 ESHB 1860

- (1) "Appraisal" ((or "real estate appraisal")) means ((an analysis, 1 opinion, or conclusion relating to the nature, quality, value, or 2 utility of specified interests in, or aspects of, identified real 3 4 estate, for or in expectation of compensation. An appraisal may be classified by subject matter into either a valuation or an analysis. 5 A "valuation" is an estimate of the value of real estate or real 6 7 property. An "analysis" is a study of real estate or real property 8 other than estimating value)) the act or process of estimating value; 9 an estimate of value; or of or pertaining to appraising and related 10 functions.
  - (2) "Appraisal report" means any communication, written or oral, of an appraisal, ((except that all appraisal reports in federally related transactions are required to be written reports)) review, or consulting service in accordance with the standards of professional conduct or practice, adopted by the director, that is transmitted to the client upon completion of an assignment.
- (3) "Appraisal assignment" means an engagement for which an appraiser is employed or retained to act, or would be perceived by third parties or the public as acting, as a disinterested third party in rendering an unbiased analysis, opinion, or conclusion relating to the ((nature, quality,)) value((, or utility)) of specified interests in, or aspects of, identified real estate. The term "appraisal assignment" may apply to valuation work and analysis work.
- (4) "Brokers price opinion" means an oral or written report of property value that is prepared by a real estate broker or salesperson licensed under chapter 18.85 RCW for listing, sale, purchase, or rental purposes.
- 28 <u>(5)</u> "Certified appraisal" means an appraisal prepared or signed by 29 a state-certified real estate appraiser. A certified appraisal 30 represents to the public that it meets the appraisal standards defined 31 in this chapter.
- 32 ((<del>(5)</del>)) <u>(6) "Client" means any party for whom an appraiser performs</u>
  33 <u>a service.</u>
- 34 <u>(7)</u> "Committee" means the real estate appraiser advisory committee 35 of the state of Washington.
- 36 ((<del>(6)</del>)) <u>(8) "Comparative market analysis" means a brokers price</u> 37 <u>opinion.</u>
- 38 (9) "Department" means the department of licensing.

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- 1  $((\frac{7}{}))$  (10) "Director" means the director of the department of licensing.
- 3 ((<del>(8)</del>)) (11) "Expert review appraiser" means a state-certified or 4 state-licensed real estate appraiser chosen by the director for the 5 purpose of providing appraisal review assistance to the director.
- 6 (12) "Federal department" means an executive department of the
  7 United States of America specifically concerned with housing finance
  8 issues, such as the department of housing and urban development, the
  9 department of veterans affairs, or their legal federal successors.
- (13) "Federal financial institutions regulatory agency" means the board of governors of the federal reserve system, the federal deposit insurance corporation, the office of the comptroller of the currency, the office of thrift supervision, the national credit union administration, their successors and/or such other agencies as may be named in future amendments to 12 U.S.C. Sec. 3350(6).
- 16 (14) "Federal secondary mortgage marketing agency" means the 17 federal national mortgage association, the government national mortgage 18 association, the federal home loan mortgage corporation, their 19 successors and/or such other similarly functioning housing finance 20 agencies as may be federally chartered in the future.
- 21 (15) "Financial institution" means any person doing business under 22 the laws of this state or the United States relating to banks, bank 23 holding companies, savings banks, trust companies, savings and loan 24 associations, credit unions, consumer loan companies, and the 25 affiliates, subsidiaries, and service corporations thereof.
- 26 (16) "Licensed appraisal" means an appraisal prepared or signed by 27 a state-licensed real estate appraiser. A licensed appraisal 28 represents to the public that it meets the appraisal standards defined 29 in this chapter.
- 30 ((+9))) (17) "Mortgage broker" for the purpose of this chapter means a mortgage broker licensed under chapter 19.146 RCW, any mortgage 31 broker approved and subject to audit by the federal national mortgage 32 association, the government national mortgage association, or the 33 34 federal home loan mortgage corporation as provided in RCW 19.146.020, any mortgage broker approved by the United States secretary of housing 35 and urban development for participation in any mortgage insurance under 36 the national housing act, 12 U.S.C. Sec. 1201, and the affiliates, 37 subsidiaries, and service corporations thereof. 38

p. 3 ESHB 1860

- 1 (18) "Real estate" means an identified parcel or tract of land, 2 including improvements, if any.
- 3 (((10))) (19) "Real property" means one or more defined interests, 4 benefits, or rights inherent in the ownership of real estate.
- 5 ((\(\frac{(11)}{1}\))) (20) "Review" means the act or process of critically
  6 studying an appraisal report prepared by another.
- 7 (21) "Specialized appraisal services" means all appraisal services 8 which do not fall within the definition of appraisal assignment. 9 term "specialized appraisal service" may apply to valuation work and to 10 analysis work. Regardless of the intention of the client or employer, if the appraiser would be perceived by third parties or the public as 11 acting as a disinterested third party in rendering an unbiased 12 analysis, opinion, or conclusion, the work is classified as an 13 appraisal assignment and not a specialized appraisal service. 14
- ((\(\frac{(12)}{12}\))) (22) "State-certified general real estate appraiser" means a person certified by the director to develop and communicate real estate appraisals of all types of property. A state-certified general real estate appraiser may designate or identify an appraisal rendered by him or her as a "certified appraisal."
  - ((\(\frac{(13)}{13}\))) (23) "State-certified residential real estate appraiser" means a person certified by the director to develop and communicate real estate appraisals of all types of residential property of one to four units without regard to transaction value or complexity and nonresidential property having a transaction value as specified in rules adopted by the director. A state certified residential real estate appraiser may designate or identify an appraisal rendered by him or her as a "certified appraisal."
  - ((<del>(14)</del>)) <u>(24)</u> "State-licensed real estate appraiser" means a person licensed by the director to develop and communicate real estate appraisals of noncomplex one to four residential units and complex one to four residential units and nonresidential property having transaction values as specified in rules adopted by the director.
- 33 **Sec. 3.** RCW 18.140.020 and 1993 c 30 s 3 are each amended to read 34 as follows:
- 35 (1) No person other than a state-certified or state-licensed real 36 estate appraiser may receive compensation of any form for a real estate 37 appraisal or an appraisal review.

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- 1 (2) No person, other than a state-certified or state-licensed real 2 estate appraiser, may assume or use that title or any title, 3 designation, or abbreviation likely to create the impression of 4 certification or licensure as a real estate appraiser by this state.
- 5 (3) A person who is not certified or licensed under this chapter 6 shall not ((describe or refer to)) prepare any appraisal of real estate 7 located in this state ((by the term "certified" or "licensed."
- 8 (2) This section does not preclude a person who is not certified or 9 licensed as a state-certified or state-licensed real estate appraiser 10 from appraising real estate in this state for compensation, except in 11 federally related transactions requiring licensure or certification to 12 perform appraisal services)), except as provided under subsection (1) of this section.
- 14 (4) This section does not preclude a staff employee of a
  15 governmental entity from performing an appraisal or an appraisal
  16 assignment within the scope of his or her employment insofar as the
  17 performance of official duties for the governmental entity are
  18 concerned. Such an activity for the benefit of the governmental entity
  19 is exempt from the requirements of this chapter.

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- (5) This section does not preclude an individual person licensed by the state of Washington as a real estate broker or as a real estate salesperson and who performs a brokers price opinion as a service to a prospective seller, buyer, lessor, or lessee as the only intended user, and not for dissemination to a third party, within the scope of his or her employment or agency. Such an activity for the sole benefit of the prospective seller, buyer, lessor, or lessee is exempt from the requirements of this chapter.
- (6) This section does not apply to an appraisal or an appraisal review performed for a financial institution or mortgage broker, whether conducted by an employee or third party, when such appraisal or appraisal review is not required to be performed by a state-certified or state-licensed real estate appraiser by the appropriate federal financial institutions regulatory agency.
- 34 (7) This section does not apply to a certified public accountant,
  35 as defined in RCW 18.04.025, who evaluates real property in the normal
  36 scope of his or her professional services.
- 37 **Sec. 4.** RCW 18.140.030 and 1993 c 30 s 4 are each amended to read 38 as follows:

p. 5 ESHB 1860

- 1 The director shall have the following powers and duties:
- 2 (1) To adopt rules in accordance with chapter 34.05 RCW necessary 3 to implement this chapter;
- 4 (2) To receive and approve or deny applications for certification licensure as a state-certified or state-licensed real estate 5 appraiser under this chapter; to establish appropriate administrative 6 7 procedures for the processing of such applications; to issue 8 certificates or licenses to qualified applicants pursuant to the provisions of this chapter; and to maintain a register of the names and 9 10 addresses of individuals who are currently certified or licensed under 11 this chapter;
- 12 (3) To establish, provide administrative assistance, and appoint 13 the members for the real estate appraiser advisory committee to enable 14 the committee to act in an advisory capacity to the director;
- 15 (4) To solicit bids and enter into contracts with educational 16 testing services or organizations for the preparation of questions and 17 answers for certification or licensure examinations;
- (5) To administer or contract for administration of certification or licensure examinations at locations and times as may be required to carry out the responsibilities under this chapter;
- 21 (6) To enter into contracts for professional services determined to 22 be necessary for adequate enforcement of this chapter;
- (7) To consider recommendations by the real estate appraiser advisory committee relating to the experience, education, and examination requirements for each classification of state-certified appraiser and for licensure;
- 27 (8) To impose continuing education requirements as a prerequisite 28 to renewal of certification or licensure;
- 29 (9) To consider recommendations by the real estate appraiser 30 advisory committee relating to standards of professional appraisal 31 practice in the enforcement of this chapter;
- (10) To investigate all complaints or reports of unprofessional conduct as defined in this chapter and to hold hearings as provided in this chapter;
- 35 (11) To establish appropriate administrative procedures for 36 disciplinary proceedings conducted pursuant to the provisions of this 37 chapter;
- 38 (12) To compel the attendance of witnesses and production of books, 39 documents, records, and other papers; to administer oaths; and to take

p. 6

- 1 testimony and receive evidence concerning all matters within their
- 2 jurisdiction. These powers may be exercised directly by the director
- 3 or the director's authorized representatives acting by authority of
- 4 law;
- 5 (13) To take emergency action ordering summary suspension of a 6 license or certification pending proceedings by the director;
- 7 (14) To employ such professional, clerical, and technical 8 assistance as may be necessary to properly administer the work of the 9 director;
- 10 (15) To establish forms necessary to administer this chapter;
- 11 (16) To adopt standards of professional conduct or practice; 12 ((and))
- (17) To establish an expert review appraiser roster comprised of state-certified or licensed real estate appraisers whose purpose is to assist the director by applying their individual expertise by reviewing real estate appraisals for compliance with this chapter.
- 17 <u>Qualifications to act as an expert review appraiser shall be</u>
- 18 established by the director with the advice of the committee. An
- 19 application to serve as an expert review appraiser shall be submitted
- 20 to the real estate appraiser program, and the roster of accepted expert
- 21 review appraisers shall be maintained by the department. An expert
- 22 review appraiser may be added to or deleted from that roster by the
- 23 <u>director</u>. The expert review appraiser shall be reimbursed for expenses
- 24 in the same manner as the department reimburses the committee; and
- 25 (18) To do all other things necessary to carry out the provisions
- 26 of this chapter and minimally meet the requirements of federal
- 27 guidelines regarding state certification or licensure of appraisers
- 28 that the director determines are appropriate for state-certified and
- 29 state-licensed appraisers in this state.
- 30 **Sec. 5.** RCW 18.140.090 and 1993 c 30 s 9 are each amended to read 31 as follows:
- 32 (1) As a prerequisite to taking an examination for certification or
- 33 licensure, an applicant must meet the experience requirements adopted
- 34 by the director.
- 35 (2) The preexamination experience claimed by an applicant, and
- 36 accepted by the department for the purpose of taking the examination,
- 37 shall remain subject to postlicensure auditing by the department.

p. 7 ESHB 1860

- 1 **Sec. 6.** RCW 18.140.130 and 1993 c 30 s 13 are each amended to read 2 as follows:
- 3 (1) Each original and renewal license or certificate issued under 4 this chapter shall expire on the applicant's second birthday following 5 issuance of the license or certificate.
- 6 (2) To be renewed as a state-licensed or state-certified real 7 estate appraiser, the holder of a valid license or certificate shall 8 apply and pay the prescribed fee to the director no earlier than one 9 hundred twenty days prior to the expiration date of the license or 10 certificate and shall demonstrate satisfaction of any continuing 11 education requirements.
- 12 (3) If a person fails to renew a license or certificate prior to 13 its expiration and no more than ((two years have)) one year has passed 14 since the person last held a valid license or certificate, the person 15 may obtain a renewal license or certificate by satisfying all of the 16 requirements for renewal and paying late renewal fees.
- The director shall cancel the license or certificate of any person whose renewal fee is not received within ((two years)) one year from the date of expiration. A person may obtain a new license or certificate by satisfying the procedures and qualifications for initial licensure or certification, including the successful completion of any applicable examinations.
- 23 **Sec. 7.** RCW 18.140.140 and 1993 c 30 s 14 are each amended to read 24 as follows:
- 25 (1) A license or certificate issued under this chapter shall bear 26 the signature or facsimile signature of the director and a license or 27 certificate number assigned by the director.
- (2) Each state-licensed or state-certified real estate appraiser 28 29 shall place his or her <u>license or</u> certificate number adjacent to or immediately below the title "state-licensed real estate appraiser," 30 "state-certified residential real estate appraiser," or 31 certified general real estate appraiser" when used in an appraisal 32 33 report or in a contract or other instrument used by the licensee or 34 certificate holder in conducting real property appraisal activities, 35 except that the license or certificate number shall not be required to 36 appear when the title is not accompanied by a signature as is typical 37 on such promotional and stationery items as brochures, business cards,

forms, or letterhead.

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- 1 **Sec. 8.** RCW 18.140.150 and 1993 c 30 s 15 are each amended to read 2 as follows:
- 3 (1) The term "state-licensed" or "state-certified real estate 4 appraiser" may only be used to refer to individuals who hold the
- 5 license or certificate and may not be used following or immediately in
- 6 connection with the name or signature of a firm, partnership,
- 7 corporation, ((or)) group, or limited liability company, or in such
- 8 manner that it might be interpreted as referring to a firm,
- 9 partnership, corporation, group, <u>limited liability company</u>, or anyone
- 10 other than an individual holder of the license or certificate.
- 11 (2) No license or certificate may be issued under this chapter to
- 12 a corporation, partnership, firm, <u>limited liability company</u>, or group.
- 13 This shall not be construed to prevent a state-licensed or state-
- 14 certified appraiser from signing an appraisal report on behalf of a
- 15 corporation, partnership, firm, ((or)) group practice, or limited
- 16 liability company.
- 17 **Sec. 9.** RCW 18.140.160 and 1993 c 30 s 17 are each amended to read 18 as follows:
- 19 The director may deny an application for licensure or certification
- 20 <u>and</u> may ((be denied. The director may)) impose any one or more of the
- 21 following sanctions against <u>a</u> state-licensed or state-certified
- 22 appraiser((s)): Suspend, revoke, or levy a fine not to exceed one
- 23 thousand dollars for each offense and/or otherwise discipline in
- 24 accordance with the provisions of this chapter, for any of the
- 25 following acts or omissions:
- 26 (1) Failing to meet the minimum qualifications for state licensure
- 27 or certification established by or pursuant to this chapter;
- 28 (2) Procuring or attempting to procure state licensure or
- 29 certification under this chapter by knowingly making a false statement,
- 30 knowingly submitting false information, or knowingly making a material
- 31 misrepresentation on any application filed with the director;
- 32 (3) Paying money other than the fees provided for by this chapter
- 33 to any employee of the director or the committee to procure state
- 34 licensure or certification under this chapter;
- 35 (4) Obtaining a license or certification through the mistake or
- 36 inadvertence of the director;
- 37 (5) Conviction of any gross misdemeanor or felony or the commission
- 38 of any act involving moral turpitude, dishonesty, or corruption whether

p. 9 ESHB 1860

- 1 or not the act constitutes a crime. If the act constitutes a crime,
- 2 conviction in a criminal proceeding is not a condition precedent to
- 3 disciplinary action. Upon such a conviction, however, the judgment and
- 4 sentence is conclusive evidence at the ensuing disciplinary hearing of
- 5 the guilt of the license or certificate holder or applicant of the
- 6 crime described in the indictment or information, and of the person's
- 7 violation of the statute on which it is based. For the purposes of
- 8 this section, conviction includes all instances in which a plea of
- 9 guilty or nolo contendere is the basis for the conviction and all
- 10 proceedings in which the sentence has been deferred or suspended.
- 11 Nothing in this section abrogates rights guaranteed under chapter 9.96A
- 12 RCW;
- 13 (6) Failure or refusal without good cause to exercise reasonable
- 14 diligence in developing an appraisal, preparing an appraisal report, or
- 15 communicating an appraisal;
- 16 (7) Negligence or incompetence in developing an appraisal,
- 17 preparing an appraisal report, or communicating an appraisal;
- 18 (8) Continuing to act as a state-licensed or state-certified real
- 19 estate appraiser when his or her license or certificate is on an
- 20 expired status;
- 21 (9) Failing, upon demand, to disclose any information within his or
- 22 her knowledge to, or to produce any document, book, or record in his or
- 23 her possession for inspection of the director or the director's
- 24 authorized representatives acting by authority of law;
- 25 (10) Violating any provision of this chapter or any lawful rule or
- 26 regulation made by the director pursuant thereto;
- 27 (11) Advertising in a false, fraudulent, or misleading manner;
- 28 (12) Suspension, revocation, or restriction of the individual's
- 29 license or certification to practice the profession by competent
- 30 authority in any state, federal, or foreign jurisdiction, with a
- 31 certified copy of the order, stipulation, or agreement being conclusive
- 32 evidence of the revocation, suspension, or restriction;
- 33 (13) Failing to comply with an order issued by the director;
- 34 (14) Committing any act of fraudulent or dishonest dealing or a
- 35 crime involving moral turpitude, with a certified copy of the final
- 36 holding of any court of competent jurisdiction in such matter being
- 37 conclusive evidence in any hearing under this chapter; and

1 (15) Issuing an appraisal report on any real property in which the 2 appraiser has an interest unless his or her interest is clearly stated 3 in the appraisal report.

**Sec. 10.** RCW 18.140.170 and 1993 c 30 s 18 are each amended to read as follows:

The director may investigate the actions of a state-licensed or state-certified real estate appraiser or an applicant for licensure or certification or relicensure or recertification. Upon receipt of information indicating that a state-licensed or state-certified real estate appraiser under this chapter may have violated this chapter, the director shall cause one or more of the staff investigators to make an investigation of the facts to determine whether or not there is admissible evidence of any such violation. If technical assistance is required, a staff investigator may consult with one or more of the members of the committee.

In any investigation made by the director's investigative staff, the director shall have the power to compel the attendance of witnesses and the production of books, documents, records, and other papers, to administer oaths, and to take testimony and receive evidence concerning all matters within the director's jurisdiction.

If the director determines, upon investigation, that a state-licensed or state-certified real estate appraiser under this chapter has violated this chapter, a statement of charges shall be prepared and served upon the state-licensed or state-certified real estate appraiser. The statement of charges shall be served as follows: The statement of charges shall be sent by certified or registered mail, and if no receipt of service is received, two attempts to personally serve the statement of charges shall be made. This statement of charges shall require the accused party to file an answer to the statement of charges within twenty days of the date of service.

In responding to a statement of charges, the accused party may admit to the allegations, deny the allegations, or otherwise plead. Failure to make a timely response shall be deemed an admission of the allegations contained in the statement of charges and will result in a default whereupon the director may enter an order under RCW 34.05.440. If a hearing is requested, the time of the hearing shall be scheduled but the hearing shall not be held earlier than thirty days after service of the charges upon the accused. A notice of hearing shall be 

p. 11 ESHB 1860

- 1 issued at least twenty days prior to the hearing, specifying the time,
- 2 date, and place of hearing.
- 3 <u>NEW SECTION.</u> **Sec. 11.** All fees required under this chapter shall
- 4 be set by the director in accordance with RCW 18.140.050 and shall be
- 5 paid to the state treasurer. All fees paid under the provisions of
- 6 this chapter shall be placed in the real estate appraiser account in
- 7 the state treasury. The account is subject to appropriation under
- 8 chapter 43.88 RCW. All moneys derived from fines imposed under this
- 9 chapter also shall be deposited in the real estate appraiser account.
- 10 <u>NEW SECTION.</u> **Sec. 12.** The director may refer a complaint for
- 11 violation of any section of this chapter before any court of competent
- 12 jurisdiction.
- 13 Any violation of the provisions of this chapter shall be prosecuted
- 14 by the prosecuting attorney of each county in which the violation
- 15 occurs, and if the prosecuting attorney fails to act, the director may
- 16 request the attorney general to take action in lieu of the prosecuting
- 17 attorney.
- 18 Whenever evidence satisfactory to the director suggests that any
- 19 person has violated any of the provisions of this chapter, or any part
- 20 or provision thereof, the director may bring an action, in the superior
- 21 court in the county where the person resides, against the person to
- 22 enjoin any person from continuing a violation or engaging or doing any
- 23 act or acts in furtherance thereof. In this action an order or
- 24 judgment may be entered awarding a preliminary or final injunction as
- 25 may be proper.
- The director may petition the superior court in any county in this
- 27 state for the appointment of a receiver to take over, operate, or close
- 28 any real estate appraisal activity or practice in this state which is
- 29 found upon inspection of its books and records to be operating in
- 30 violation of the provisions of this chapter, pending a hearing.
- 31 <u>NEW SECTION.</u> **Sec. 13.** Any person acting as a state-certified or
- 32 state-licensed real estate appraiser without a certificate or license
- 33 that is currently valid or who is currently subject to a revocation or
- 34 suspension for violating any provision of this chapter is guilty of a
- 35 misdemeanor.

- NEW SECTION. Sec. 14. RCW 18.140.085 and 1993 c 30 s 23 are each 2 repealed.
- NEW SECTION. Sec. 15. A new section is added to chapter 50.04 RCW to read as follows:
- The term "employment" does not include services performed by an appraisal practitioner certified or licensed under chapter 18.140 RCW in an appraisal business if the use of the business facilities is contingent upon compensation to the owner of the business facilities and the person receives no compensation from the owner for the services performed.
- NEW SECTION. **Sec. 16.** Sections 11 through 13 of this act are each added to chapter 18.140 RCW.
- NEW SECTION. Sec. 17. This act is necessary for the immediate preservation of the public peace, health, or safety, or support of the state government and its existing public institutions, and shall take effect July 1, 1995, except section 3 of this act, which shall take effect July 1, 1996.

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p. 13 ESHB 1860