

SENATE BILL REPORT

SB 6106

AS OF JANUARY 18, 1994

Brief Description: Requiring the department of community, trade, and economic development to be a high-performance work organization.

SPONSORS: Senators Skratek, Bluechel, Williams, Erwin, Sheldon and M. Rasmussen

SENATE COMMITTEE ON TRADE, TECHNOLOGY & ECONOMIC DEVELOPMENT

Staff: Jeff Baird (786-7444)

Hearing Dates: January 19, 1994

BACKGROUND:

Government agencies, just as well as private businesses, can be structured as high performance organizations, emphasizing customer service and high quality outputs, and having a skilled workforce capable of learning and adapting to continuously improve services, meeting evolving client or customer demands.

SUMMARY:

The Director of the Department of Community, Trade, and Economic Development is directed to structure the department as a high performance work organization. The department is directed to implement management practices, such as benchmarking, that are most likely to result in continuously improving agency performance, and directed to evaluate the impact of these practices on performance. The department is further directed to implement additional practices that might result in further improvement and directed to promote social goals, such as fostering community services and advocacy for low income persons.

Appropriation: none

Revenue: none

Fiscal Note: none requested

Effective Date: July 1, 1994