SUBSTITUTE SENATE BILL 5916

State of Washington 52nd Legislature 1991 Regular Session

By Senate Committee on Children & Family Services (originally sponsored by Senators Roach, Talmadge, L. Smith and Stratton).

Read first time March 6, 1991.

- 1 AN ACT Relating to the department of social and health services;
- 2 amending RCW 74.13.300 and 13.34.110; adding new sections to chapter
- 3 74.13 RCW; adding new sections to chapter 13.34 RCW; creating a new
- 4 section; and declaring an emergency.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 <u>NEW SECTION.</u> **Sec. 1.** It is the intent of the legislature to
- 7 provide timely, thorough, and fair procedures for resolution of
- 8 grievances of clients, foster parents, and the community resulting from
- 9 decisions made by the department of social and health services.
- 10 Grievances should be resolved at the lowest level possible, however,
- 11 all levels of the department should be held accountable and responsible
- 12 to individuals who are experiencing difficulties with their services or
- 13 decisions.

- 1 <u>NEW SECTION.</u> **Sec. 2.** A new section is added to chapter 74.13 RCW
- 2 to read as follows:
- 3 The department shall develop and implement, by July 1, 1991, a
- 4 formal complaint resolution process to be used by clients of the
- 5 department, individual complainants, and foster parents who have
- 6 complaints regarding a policy of a division of the department or
- 7 procedure or the application of a division policy or procedure.
- 8 After a complainant initiates the complaint resolution process,
- 9 jurisdiction shall continue for thirty days unless an extension is
- 10 agreed to by the complainant. After thirty days, if no extension has
- 11 been agreed to, the complainant may file an application for an
- 12 adjudicative proceeding under chapter 34.05 RCW.
- 13 The department shall develop procedures to assure that clients of
- 14 the department and foster parents are informed of the availability of
- 15 the complaint resolution process and how to access it. The department
- 16 shall incorporate information regarding the complaint resolution
- 17 process into the training for foster parents and caseworkers.
- 18 Any client of the department, individual complainant, or foster
- 19 parent who uses the department's complaint resolution process and who
- 20 is subjected to any reprisal or retaliatory action undertaken after the
- 21 complainant makes his or her complaint known to the department may seek
- 22 judicial review of the reprisal or retaliatory action in superior
- 23 court. In such action, the reviewing court may award reasonable
- 24 attorneys' fees.
- 25 The department shall compile complaint resolution data including
- 26 about whom a complaint was made, by whom, and the outcome of the
- 27 complaint. The department shall submit semiannual reports, due January
- 28 and July of each year, beginning January 1992, to the senate children
- 29 and family services committee and the house of representatives human
- 30 services committee.

- 1 <u>NEW SECTION.</u> **Sec. 3.** A new section is added to chapter 74.13 RCW
- 2 to read as follows:
- 3 A foster parent or relative care provider may seek review of an
- 4 agency decision to remove a foster child residing in the home of the
- 5 foster parent or relative, pursuant to a court order entered in a
- 6 proceeding under this chapter, through use of the department's
- 7 complaint resolution process. The complaint resolution process shall
- 8 not be used to contest a decision to return the child home when a court
- 9 order has been entered to that effect or to contest a decision
- 10 regarding visitation. The foster parent or relative care provider
- 11 shall initiate that process within five days of receipt of the removal
- 12 decision notification. Thirty days following the initiation of the
- 13 department's complaint resolution process, unless an agreed extension
- 14 exists, the foster parent or relative care provider may file an
- 15 application for an adjudicative proceeding under chapter 34.05 RCW.
- 16 The agency shall schedule the adjudicative hearing within five days
- 17 after the application is filed. A final order shall be issued by the
- 18 presiding officer of the adjudicative proceeding within twenty-one days
- 19 after conclusion of the hearing or after submission of memos, briefs,
- 20 or proposed findings in accordance with RCW 34.05.461(7).
- The general public shall be excluded from adjudicative proceedings
- 22 regarding agency removal decisions. Only parties to the adjudicative
- 23 or the dependency proceeding or persons the judge finds to have a
- 24 direct interest in the case shall be admitted.
- 25 NEW SECTION. Sec. 4. A new section is added to chapter 74.13 RCW
- 26 to read as follows:
- 27 If a foster parent or relative care provider is using the
- 28 department's complaint resolution process to review a decision to
- 29 remove a child from the foster family home or from a relative home or

- 1 has filed an application for an adjudicative proceeding, the foster
- 2 child shall remain in the foster or relative home unless the regional
- 3 administrator determines that the child's safety is in jeopardy or that
- 4 other compelling reasons exist necessitating the removal.
- 5 **Sec. 5.** RCW 74.13.300 and 1990 c 284 s 12 are each amended to read
- 6 as follows:
- 7 (1) Whenever a child has been placed in a foster family home or the
- 8 <u>home of a relative care provider</u> by the department or a child-placing
- 9 agency and the child has thereafter resided in the home for at least
- 10 ninety consecutive days, the department or child-placing agency shall
- 11 notify the foster family in writing of the reasons upon which the
- 12 decision to move the child was based, at least five days prior to
- 13 moving the child to another placement, unless:
- 14 (a) A court order has been entered requiring an immediate change in
- 15 placement; or
- 16 (b) ((The child is being returned home;
- 17 $\frac{(c)}{(c)}$) The child's safety is in jeopardy(($\frac{1}{c}$)
- 18 (d) The child is residing in a receiving home or a group home)).
- 19 (2) <u>If a decision is made by the department or a child-placing</u>
- 20 agency to move a child to another placement, the foster family parent
- 21 <u>or relative care provider shall receive written notice of his or her</u>
- 22 right to request a review of the removal decision regarding a child
- 23 that is residing in the home of the foster parent or relative pursuant
- 24 to a court order entered in a proceeding under this chapter through the
- 25 department's complaint resolution process. The notification shall also
- 26 advise the foster family parent or relative care provider that if the
- 27 complaint remains unresolved after use of the department's complaint
- 28 resolution process, he or she may file an application for an
- 29 <u>adjudicative proceeding under chapter 34.05 RCW. Notification of the</u>

- 1 <u>department's complaint resolution process and right to an adjudicative</u>
- 2 proceeding is not required to be provided if:
- 3 (a) A court order has been entered requiring an immediate change in
- 4 placement; or
- 5 (b) The child is being returned home and a court order has been
- 6 entered to that effect.
- 7 (3) If the child has resided in a foster family home for less than
- 8 ninety days or if, due to one or more of the circumstances in
- 9 subsection (1) of this section, it is not possible to give five days'
- 10 notification, the department or child-placing agency shall notify the
- 11 foster family of proposed placement changes as soon as reasonably
- 12 possible.
- 13 $((\frac{3}{1}))$ (4) This section is intended solely to assist in minimizing
- 14 disruption to the child in changing foster care placements. Nothing in
- 15 this section shall be construed to ((require that a court hearing be
- 16 held prior to changing a child's foster care placement nor to)) create
- 17 any substantive custody rights in the foster parents.
- 18 <u>NEW SECTION.</u> **Sec. 6.** A new section is added to chapter 74.13 RCW
- 19 to read as follows:
- The department shall establish rules specifying the criteria needed
- 21 to be a foster-adopt parent and create a license for that category of
- 22 foster parent. Specific placement procedures regarding foster-adopt
- 23 shall be incorporated into the training for caseworkers. The
- 24 department shall develop a form that constitutes an agreement between
- 25 the department and each foster-adopt parent. The agreement shall
- 26 include, in bold-faced, capital letters, the fact that there is no
- 27 guarantee that parental rights to a foster child being placed in the
- 28 foster-adopt home will be terminated. The form shall include a section
- 29 where the foster-adopt parents indicate what representations, if any,

- 1 were made to them by the department regarding adoption. The department
- 2 shall implement the foster-adopt agreement form by July 1, 1991, and
- 3 report back to the legislature by September 1, 1991. If parental
- 4 rights to the child in the foster-adopt home are terminated, the
- 5 foster-adopt parents shall be given first consideration to adopt the
- 6 foster child. If foster-adopt parents seek judicial review of a
- 7 decision to remove a foster child from their care and prevail, the
- 8 department shall pay court costs and attorneys' fees.
- 9 NEW SECTION. Sec. 7. A new section is added to chapter 13.34 RCW
- 10 to read as follows:
- If a child has resided in a foster-adopt home for a period of
- 12 twelve months or more, the foster-adopt parents may file a petition
- 13 seeking termination of the parent and child relationship.
- 14 Sec. 8. RCW 13.34.110 and 1983 c 311 s 4 are each amended to read
- 15 as follows:
- 16 The court shall hold a fact-finding hearing on the petition and,
- 17 unless the court dismisses the petition, shall make written findings of
- 18 fact, stating the reasons therefor, and after it has announced its
- 19 findings of fact shall hold a hearing to consider disposition of the
- 20 case immediately following the fact-finding hearing or at a continued
- 21 hearing within fourteen days or longer for good cause shown. The
- 22 parties need not appear at the fact-finding or dispositional hearing if
- 23 all are in agreement; but the court shall receive and review a social
- 24 study before entering an order based on agreement. No social file or
- 25 social study may be considered by the court in connection with the
- 26 fact-finding hearing or prior to factual determination, except as
- 27 otherwise admissible under the rules of evidence. Notice of the time
- 28 and place of the continued hearing may be given in open court. If

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- 1 notice in open court is not given to a party, that party shall be
- 2 notified by mail of the time and place of any continued hearing.
- 3 All hearings may be conducted at any time or place within the
- 4 limits of the county, and such cases may not be heard in conjunction
- 5 with other business of any other division of the superior court. The
- 6 general public shall be excluded, and only such persons may be admitted
- 7 who are found by the judge to have a direct interest in the case or in
- 9 home of a relative pursuant to a disposition order entered under RCW
- 10 13.34.130, the court shall allow the child's foster parent or relative
- 11 care provider to attend dependency review proceedings pertaining to the
- 12 child for the purpose of providing information about the child to the
- 13 court.
- 14 Stenographic notes or any device which accurately records the
- 15 proceedings may be required as provided in other civil cases pursuant
- 16 to RCW 2.32.200.
- 17 <u>NEW SECTION.</u> **Sec. 9.** A new section is added to chapter 13.34 RCW
- 18 to read as follows:
- 19 If a dependent child has resided in the home of a foster parent or
- 20 a relative for at least eighteen months pursuant to a court order
- 21 entered in a proceeding under this chapter, the foster parent or
- 22 relative may file a motion to intervene as a party in the action
- 23 pertaining to the child. The motion to intervene shall be served upon
- 24 the parties to the action as provided in applicable juvenile court and
- 25 superior court rules.
- NEW SECTION. Sec. 10. This act is necessary for the immediate
- 27 preservation of the public peace, health, or safety, or support of the
- 28 state government and its existing public institutions, and shall take

1 effect immediately.