H-4868.1	

## HOUSE BILL 2991

State of Washington 52nd Legislature 1992 Regular Session

By Representatives Jacobsen, R. Fisher and Nelson

Read first time 02/21/92. Referred to Committee on Energy & Utilities.

- 1 AN ACT Relating to assured availability of live telecommunications
- 2 operators; amending RCW 80.36.090; and declaring an emergency.
- 3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 4 Sec. 1. RCW 80.36.090 and 1985 c 450 s 23 are each amended to read
- 5 as follows:
- 6 (1) Every telecommunications company operating in this state shall
- 7 provide and maintain suitable and adequate buildings and facilities
- 8 therein, or connected therewith, for the accommodation, comfort and
- 9 convenience of its patrons and employees.
- 10 (2) Every telecommunications company shall, upon reasonable notice,
- 11 furnish to all persons and corporations who may apply therefor and be
- 12 reasonably entitled thereto suitable and proper facilities and
- 13 connections for telephonic communication and furnish telephone service
- 14 as demanded.

- 1 (3) Every telecommunications company that provides operator
- 2 services shall enable a caller to access a live operator at the
- 3 beginning of a call by a means that is easily and readily understood.
- 4 This subsection shall not apply to telecommunications equipment located
- 5 <u>in prisons or jails.</u>
- 6 NEW SECTION. Sec. 2. This act is necessary for the immediate
- 7 preservation of the public peace, health, or safety, or support of the
- 8 state government and its existing public institutions, and shall take
- 9 effect immediately.