

FINAL BILL REPORT

SSB 5536

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SYNOPSIS AS ENACTED

Brief Description: Studying the state's telecommunication services for the hearing impaired.

SPONSORS: Senate Committee on Energy & Utilities (originally sponsored by Senators Thorsness, Rasmussen, Madsen, L. Kreidler, A. Smith, Erwin, Newhouse, Jesernig, Sutherland, Saling, Bauer and Stratton).

SENATE COMMITTEE ON ENERGY & UTILITIES

HOUSE COMMITTEE ON ENERGY & UTILITIES

HOUSE COMMITTEE ON APPROPRIATIONS

BACKGROUND:

The Department of Social and Health Services (DSHS) operates the Washington State Telecommunications Devices for the Deaf (TDD) Relay Service (WSTRS). TheWSTRS was authorized by the Legislature in 1987 and began operation in 1989. It enables hearing-impaired and speech-impaired persons to communicate with hearing persons over regular telephone lines through an operator and TDD machines. It is funded with an excise tax on all local exchange lines, capped at 10 cents per line per month. A TDD Advisory Committee, with representation from the hearing-impaired and speech-impaired communities, and from the telecommunications industry, advises DSHS on the operation of the relay system.

DSHS provided the Legislature with a report in December, 1990 on the status of theWSTRS. The report identified issues that needed to be addressed in the future operation of the service, including contracting out the operation of the relay system or creating a nonprofit entity to operate it. Other major issues identified in the report include a high blockage rate, possible limitations on demand, alternative toll call billing, possible operation of a regional system with other states, and other technological changes.

In July, 1990, Congress enacted the Americans with Disabilities Act (ADA). The federal legislation requires each telephone company in every state to provide TDD relay services no later than July, 1993. Minimum standards for the service are set out in the act. An acceptable alternative is a statewide system that complies with the federal operating requirements. The Federal Communications Commission is required to promulgate rules by July, 1991 for the implementation of the ADA. The rules may require that relay

systems be operated and funded in a different fashion than is currently the case with the WSTRS.

SUMMARY:

The Telecommunications Devices for the Deaf Task Force is created. Its members consist of the directors, or designees, of the Departments of Social and Health Services and of Information Services, and the chair or designee from the Utilities and Transportation Commission (UTC). The Department of Information Services is to be the lead agency. The task force is to assemble a working group with broad representation, including interstate and intrastate telephone carriers and, to the extent possible, members of the TDD Advisory Committee. The task force, with the assistance of the working group, is to report to the Energy and Utilities Committees of the Senate and House of Representatives by December 15, 1991. The report is to provide recommendations or propose alternatives for legislative action to address the problems identified by DSHS in its 1990 report, and the requirements of the ADA and the FCC regulations. The report is also to contain a recommendation on whether to continue the work of the task force.

VOTES ON FINAL PASSAGE:

Senate	49	0	
House	96	0	(House amended)
Senate	46	0	(Senate concurred)

EFFECTIVE: July 28, 1991