1401-S AAS 4/18/91

- 2 **SHB 1401** S COMM AMD
- 3 By Committee on Ways & Means
- 4 Adopted 4/18/91 Voice Vote
- 5 Strike everything after the enacting clause and insert the
- 6 following:

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- 7 "NEW SECTION. Sec. I. This chapter shall be known and cited
- 8 as "Washington taxpayers' rights and responsibilities.""
- 9 "NEW SECTION. Sec. II. (1) The legislature finds that
- 10 taxes are one of the most sensitive points of contact between
- 11 citizens and their government, and that there is a delicate balance
- 12 between revenue collection and taxpayers' rights and
- 13 responsibilities. The rights, privacy, and property of Washington
- 14 taxpayers should be protected adequately during the process of the
- 15 assessment and collection of taxes.
- 16 (2) The legislature further finds that the Washington tax
- 17 system is based largely on voluntary compliance and that taxpayers
- 18 have a responsibility to inform themselves about applicable tax
- 19 laws. The legislature also finds that the rights of the taxpayers
- and their attendant responsibilities are best implemented where the
- 21 department of revenue provides accurate tax information,
- 22 instructions, forms, administrative policies, and procedures to
- 23 assist taxpayers to voluntarily comply with the provisions of the
- 24 revenue act, Title 82 RCW, and where taxpayers cooperate in the

- 1 administration of these provisions."
- 2 "NEW SECTION. Sec. III. The department of revenue shall
- 3 administer this chapter. The department of revenue shall adopt or
- 4 amend rules as may be necessary to fully implement this chapter and
- 5 the rights established under this chapter."
- 6 "NEW SECTION. Sec. IV. The taxpayers of the state of
- 7 Washington have:
- 8 (1) The right to a written explanation of the basis for any
- 9 tax deficiency assessment, interest, and penalties at the time the
- 10 assessments are issued;
- 11 (2) The right to rely on specific, official written advice and
- 12 written tax reporting instructions from the department of revenue
- 13 to that taxpayer, and to have interest, penalties, and in some
- instances, tax deficiency assessments waived where the taxpayer has
- 15 so relied to their proven detriment;
- 16 (3) The right to redress and relief where tax laws or rules
- 17 are found to be unconstitutional by the final decision of a court
- 18 of record and the right to prompt administrative remedies in such
- 19 cases;
- 20 (4) The right to confidentiality and protection from public
- 21 inquiry regarding financial and business information in the
- 22 possession of the department of revenue in accordance with the
- 23 requirements of RCW 82.32.330;
- (5) The right to receive, upon request, clear and current tax

- 1 instructions, rules, procedures, forms, and other tax information;
- 2 and
- 3 (6) The right to a prompt and independent administrative
- 4 review by the department of revenue of a decision to revoke a tax
- 5 registration, and to a written determination that either sustains
- 6 the revocation or reinstates the registration."
- 7 "NEW SECTION. Sec. V. To ensure consistent application of
- 8 the revenue laws, taxpayers have certain responsibilities under
- 9 chapter 82.32 RCW, including, but not limited to, the
- 10 responsibility to:
- 11 (1) Register with the department of revenue;
- 12 (2) Know their tax reporting obligations, and when they are
- 13 uncertain about their obligations, seek instructions from the
- 14 department of revenue;
- 15 (3) Keep accurate and complete business records;
- 16 (4) File accurate returns and pay taxes in a timely manner;
- 17 (5) Ensure the accuracy of the information entered on their
- 18 tax returns;
- 19 (6) Substantiate claims for refund;
- 20 (7) Timely pay all taxes after closing a business and request
- 21 cancellation of registration number; and
- 22 (8) Timely respond to communications from the department of
- 23 revenue."
- 24 "NEW SECTION. Sec. VI. The director of revenue shall

- 1 appoint a taxpayer rights advocate. The advocate shall be
- 2 responsible for directly assisting taxpayers and their
- 3 representatives to assure their understanding and utilization of
- 4 the policies, processes, and procedures available to them in the
- 5 resolution of problems."
- 6 "NEW SECTION. Sec. VII. The department of revenue shall
- 7 maintain a taxpayer services program consisting of, but not limited
- 8 to:
- 9 (1) Providing taxpayer assistance in the form of information,
- 10 education, and instruction in person, by telephone, or by
- 11 correspondence;
- 12 (2) Conducting tax workshops at locations most conveniently
- 13 accessible to the majority of taxpayers affected; and
- 14 (3) Publishing written bulletins, instructions, current
- 15 revenue laws, rules, court decisions, and interpretive rulings of
- 16 the department of revenue."
- 17 "NEW SECTION. Sec. VIII. Sections 1 through 7 of this act
- shall constitute a new chapter in Title 82 RCW."
- 19 **SHB 1401** S COMM AMD
- 20 By Committee on Ways & Means
- 21 Adopted 4/18/91 Voice Vote
- On page 1, line 1 of the title, after "responsibilities;"
- 23 strike the remainder of the title and insert "and adding a new
- 24 chapter to Title 82 RCW."